



TREAVOR EVANS
c/o 2026

2023-2024



FRESHMEN

FALL GUIDE

WELCOME

from the Office of Student Success

We are happy you chose TSU and are a part of the Tiger Family!

Students often think their advisor is only concerned about their grades and schedule. While it is true that your advisor is interested in your academic progress, your advisor is mostly interested in YOU--who you are now and who you are becoming.

Our greatest joy is seeing you discover yourself and your success!

We share this guide as an extension of our support to help you navigate your first term at TSU.



Isabelle Rena Langham
Director of Advisement & Student Transitions
TSU c/o 2006



OUR WHY

Purpose

#1

Support students in identifying and committing to their ultimate purpose at TSU: to discover who they are, who they are becoming, and to graduate!

We know life happens! During sessions, we'll remind you of your 'why' to help you stay committed and navigate good and not-so-good days.

Path

#2

Provide opportunities and services that help students discover and chart an authentic path to accomplish their purpose at TSU.

The world is constantly evolving, and so are you! Creating time to engage in opportunities that help you grow academically, socially, and professionally is important. We will help you explore and confirm a path that honors your interests and goals. Our goal is to help you build connections early and sustain it.

Pace

#3

Establish checkpoints to help students set their pace and stay on track toward first-year and graduation goals.

We will encourage you to create a plan that inspires you to excel while participating in First Year Experience, Career Development, First-Generation, Tutoring, and other events as well as Degree-In-Three, Maymester, X-Treme Winter and/or Spring Break, and Summer I & II sessions.

When it's time, we will help you transition to your faculty advisor in your department.

OUR TEAM

Who do we advise?

The OSS advises all first-time and continuing freshmen.

This includes:

- new students who recently graduated from high school
- current students with less than 30 credit hours
- readmits who are returning to TSU with less than 30 credit hours
- new transfers who are transferring with less than 30 credit hours

Who's on our team?

Our team is growing, and we are in the process of hiring additional team members to join our dynamic team.

In the meantime, you can view our team by their current major or assignment on our Contact Us page [here](#).

How will you connect & stay informed?

The best way to connect with us is by email, attend virtual and in-person events, and follow us on [Instagram @ossts](#)

Our [FAQs](#), [FTF](#), [Resources](#), and [Advisement](#) pages can also answer many questions regarding registration, advising requirements, and holds that may affect you during your first year.

We also maintain walk-in hours and appointments in the fall. Our physical location is below:

Main Campus | Clement Hall | 3rd Floor

YOUR PURPOSE

2027 or Earlier

At TSU, you will enter to learn and go forth to serve. Your ultimate purpose is to graduate.

ON-TIME GRADUATION

Take 15 Initiative keeps you on track to graduate and finish in 4 years by earning at least 15 credits each semester.

ACCELERATED GRADUATION

Degree-In-Three is offered for several majors and allows you to graduate in 3 years. Also, consider a mini-semester course during Winter or Spring Break

DISCOVER **YOU** AT TSU



Your CARE Network & Support Team

1. Office of Student Success
2. First Year Experience
3. First-Generation You First Team
4. Office of Disability Services
5. Academic Achievement & Retention Center
(Tutoring, Learning Support, and Retention)
6. Student Activities
7. Women's & Men's Centers
8. Financial Aid / Bursar / Records
9. International Affairs
10. Student-Athlete Academic Advising Services
11. SMART Center (eSports, etc.)
12. Service Learning & Civic Engagement
(community service, etc.)
13. Honors College
14. Faculty and Department Support



YOUR PATH

ACADEMIC PROGRAMS

Whether you know your major, still exploring, or unsure if your career interest matches your major at TSU, you can [view all majors here](#). Click on each academic department link to learn more about the program/major, faculty, and opportunities to connect.

You can also go ahead and complete the [MyMajors Assessment](#) or view [What Can I Do With This Major](#).



CALENDAR & CATALOG

The [Academic Calendar](#) shares deadlines, registration dates, holiday breaks, and other important information to help you prepare your fall, spring, and summer plans.

The [Academic Catalog](#) shares academic policies, programs, courses, general education requirements, and other regulations.



YOUR PACE

IN THE Q&S

PATHWAY TO ACADEMIC & CAREER EXPLORATION

SUMMER

BEFORE & AFTER ORIENTATION (14 SESSIONS)

- Connect with your Advisor early
- Explore and Confirm Your Major and Career Interests
- Know What's Needed to Receive Your Fall Schedule
- Ask or clarify questions before & after attending orientation
- Learn about your program/major

FALL

TIMES & INFO WILL BE ON OUR CONTACT PAGE

ADVISING APPOINTMENTS

One-On-One time with your advisor to discuss personal concerns, like navigating your new college life, connecting and finding community, homesickness, etc. Choose virtual, in-person, or phone using EAB-Navigate)

BEGINS SEPT 6 - MON | THURS | FRI

DROP-IN / WALK-IN HOURS

Drop-in without an appointment to discuss academic concerns, like your major/degree, connecting with your instructor, etc.

BEGINS SEPT 6 - MON | TUES | WED



FALL ADVISING KICKOFF

VIRTUAL - Learn about fall advisement requirements and all advising opportunities. Parents/Guardians are welcome to attend!

SEPT 5 AT 5PM CENTRAL

THINGS YOU NEED TO KNOW

- The **freshman advisement (A6) hold** will be lifted for first-time freshmen during pre-registration (September/October 2023). Requirements to get the hold lifted will be shared in UNIV 1000. It'll also be shared on our Advisement and FTF page on August 1.
- There's a difference between add/drop and course withdrawal.
 - **Add/Drop** opens on the first day of regular registration and ends on the last day of late registration.
 - **Course withdrawals** are allowed when late registration ends.
 - View the academic calendar for **registration dates and withdrawal deadlines**.
 - First-time Freshmen will be able to add/drop courses in myTSU when spring 2024 registration opens in October. However, students may use the course withdrawal form after late registration ends to withdraw from a fall 2023 course. The form is on the Records page and is processed by the Records Office. Students are encouraged to speak with their advisor in the OSS and financial counselor in Financial Aid before withdrawing.
- Some **competitive entry programs**, like Nursing and Dental Hygiene, have additional admission requirements. You can visit your department's page [here](#) to learn more.
- Build relationships with your advisor and instructors early! Use your instructor's office hours to get help and to connect. Know your advisor's hours, too.
- Go to **tutoring** even if you're doing ok. It's available in the [AARC Tutoring/Learning Support](#) and with faculty. If you need **accommodations**, connect with [ODS](#).

THINGS YOU NEED TO KNOW

- Know your Course Program of Study (CPoS) and how it affects your aid. Your major follows a program of study that outlines the courses needed to fulfill the requirements to earn your degree. View frequently asked questions about CPoS on the [Financial Aid page](#).
- Your credit hours matter and you want to know the difference between Full Time vs Part Time hours. First-time Freshmen are registered for 15 or more hours in alignment with the [Take 15 Initiative](#).
- There's a difference between Attempted vs Earned credit hours. It's explained on our FAQs.
- Our [FAQs](#) and [Resources](#) pages provide instructions for how to view your class schedule, unofficial transcript, and holds. Also, please take a look at the [Academic Language Guide](#) on the Resources page to help you understand your schedule and other terms.
- TSU Online classes are accessed using eLearn, and TN eCampus courses are accessed through a separate portal. You can learn more about how courses are delivered on our [Advisement page](#).
- Be professional. Bring your laptop/tablet to sessions. When sending emails, always include your name, major, T-Number, and a screenshot if you need a resolution with an error or restriction.
- Use EAB-Navigate to make appointments (in the fall) and to view your grades and academic progress. You can access it on our Advisement page.
- This journey is what you make it! You got this; we got you!

COMMON PAGES

for The Office of Student Success

Main Landing

<https://www.tnstate.edu/studentsuccess/>

First-Time Freshmen Advising

<https://www.tnstate.edu/ftf>

FAQs

<https://www.tnstate.edu/studentsuccess/faqs.aspx>

Advisement

<https://www.tnstate.edu/advisement>

Resources

<https://www.tnstate.edu/studentsuccess/resources.aspx>

Contact Us

<https://www.tnstate.edu/studentsuccess/contact.aspx>

Advising Units at TSU

<https://www.tnstate.edu/studentsuccess/advisors.aspx>