

Notice of Suspicious Network Activity

Dear Campus Family,

Today, our IT team detected highly suspicious activity on several computers that is indicative of a ransomware attack. As a result, we have engaged a rapid response team to help with the identification and neutralization, if required, of active threats against the TSU network.

Because ransomware is a very serious threat, and out of an abundance of caution, we will shut down all internet access at 11:30pm. This includes incoming and outbound access for a period of 24 to 48 hours to allow time to identify and neutralize any threats, if found.

You Will:

- You will have access to www.tnstate.edu and eLearn.tnstate.edu
- You will have access to your email, MyTSU, eLearn and Banner services if you are on campus and connected to the TSU wired network (This means an ethernet connection).
- You will have access to Zoom via zoom.us or within eLearn.
- You will have access to on campus computer labs including both libraries (Main and AWC).

You Will Not:

- You **will not have remote access to campus resources** (VPN, Citrix).
- You will not have access to the wireless network.
- You will not have access to **Xfinity On Campus** throughout the campus including all residence halls.
- You will not have access to external websites like Google.com.

We apologize for this inconvenience. However, we take ransomware very seriously and protecting the integrity of your data is of the utmost importance. Updates will be communicated as we fully assess our IT systems. Please call the **IT Help Desk at 615.963.7777** for assistance or questions.

Students should contact their instructors and/or advisor by email or phone if you have issues with accessing assignments and/or assessments.

Thank you for your patience,

TSU Office of Technology Services