**Kala Bonner**

1200 Beautiful Valley Ct. | Nashville, TN 37221 | 509.290.9851| [bonner.kala@gmail.com](mailto:bonner.kala@gmail.com)

**EDUCATION Bachelor of Arts and Science; Major: Biology, Minor: Chemistry Graduated:** December 2016

University of Memphis;

GPA: 3.14

**EXPERIENCE Hospital Corporation of America,** Nashville TN, February 2017- Present

**Patient Care Liaison**

Establishing Physician Patient Relationships

Serving as an intermediary to Hospital Administration on behalf

of patients.

Triaging issues to billing or risk management to ensure

better service to our customers.

**University of Memphis**, Memphis TN, November 2014- December 2016

**Student Ambassador Board**

Served as a liaison between the University of Memphis Alumni and students.

Demonstrated servant leadership through service during campus and alumni events

**University of Memphis,** Memphis, TN, August 2013- December 2015

**Resident Adviser**

Mentored residents and tutored residents

Managed administrative tasks

Maintained front desk

Assisted with crisis intervention

Supervised a caseload of up to 60 students

Demonstrated customer service

**University of Memphis**, Memphis, TN, August 2013-December 2016

**Desk Assistant**

Managed administrative tasks.

Kept record of students that entered the building.

Served as an information resource.

**University of Memphis**, Memphis TN, August 2013- April 2014

**Residence Hall Council Secretary**

Composed, typed, and distributed meeting agendas and minutes

Organized R.H.C. events

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**ACTIVITIES** **Golden Key Club,** The University of Memphis, April 2013- December 2016

**Dance Alliance**, The University of Memphis, August 2013- December 2016

**Alpha Lambda Delta National Honors Society**, The University of Memphis April 2013-December 2016

**Tennessee Louis Stokes Alliance for Minority Participation (TLSAMP) Delegate**, The University of Memphis, August 2015-December 2016

**Peer Mentor,** New Dimensions Ministries, January 2016- June 2016

**AWARDS Presidential Leadership Award**, Resident Adviser of the Year 2014-2015

**Residence Life**, Rising Star Rookie of the Year Award 2013-2014