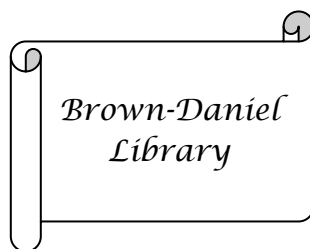


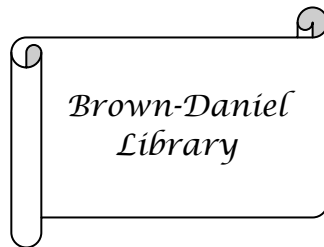
2016-2017
Library Annual Report



Celebrating 45 Years as being a
Depository of Federal Documents
1972-2017



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Report of the Interim Dean
Libraries and Media Centers
Murle E. Kenerson

Two important milestones occurred during the 2016-17 academic year. The Tennessee State University family lost one of its beloved former coaches, faculty member, friend, and mentor - Coach Edward Stanley Temple. He passed away on September 22, 2016 at his home, two days short of his eighty-ninth birthday. He earned his place in the annals of sports history by coaching the TSU Tigerbelles to twenty-three Olympic Medals during his career and numerous national and international medals. The Library has always held a special place in our hearts for Coach, where he spent his final days in his third floor office sharing memories with our Special Collections and library staff. The Library maintains permanent displays on our first and third floors of our friends' memories where his legacy will be memorialized there in perpetuity.

Secondly, TSU's Board of Trustees held their first meeting in Hankal Hall on April 13, 2017. President Glenda Baskin Glover provided opening remarks and welcomed the board members. Governor Bill Haslam, who was on hand for the inaugural event, commented that *"this is a historic day for Tennessee State University and is something that we as a state have talked about and thought about for a long time. TSU Board of Trustees is a group of highly accomplished individuals who are completely focused on the perspectives of the students, faculty and alumni and are committed to moving the university forward."*

Board membership consists of the following: Dr. Joseph W. Walker III, pastor of Mt. Zion Baptist Church of Nashville and presiding Bishop of the Full Gospel Baptist Church Fellowship, International. He was selected as chair of the board; corporate executive Dr. Deborah A. Cole as vice chair. Dr. Cole is president and CEO of Citizens Savings Bank and Trust Company in Nashville.; Mr. Stephen Corbeil, President of TriStar, Division of HCA; Mr. Bill Freeman, Chair of Freeman Webb, Inc. Real Estate Development Firm; Dr. Richard Lewis, Owner of Lewis & Wright Funeral Home; Ms. Pam Martin, President of Cushion Employer Services; Mr. Obie McKenzie, Managing Director of Black Rock, Inc.; Dr. Edith Peterson Mitchell, Immediate Past President of the National Medical Association; TSU faculty representative Dr. Ali Sekman; and Nashville native Ms. Sydnie Davis was appointed as the student trustee to round out the mandated 10-member board.

Throughout these seminal events the Library, as expected, delivered excellent customer service via information literacy instruction to on-ground and online classes. Our Reference Librarians taught 113 classes consisting of 1,717 students. Our Embedded Librarian Program made its services available to fifty-nine (59) classes consisting of 1,303 students. Additional statistics related to database access and other library services are found in the Appendices.

During the fall and spring semesters the Library Commons and Multimedia Center were fully occupied by students completing projects and assignments for their class requirements. The Avon Williams Campus Library provided excellent customer service and continued to engage the University community and community at-large with art exhibit receptions for gifted artists and book talks. Our Media Center's staff answered each call to videotape University events including commencements, convocations, lyceum series, etc.

Several programs were up for reaccreditation/reaffirmation by their professional accrediting bodies. They included Aeronautical and Industrial Technology, Occupational Therapy, College of Education, Music, Nursing and Social Work. The library prepared reports for each of these areas which included resources and services that supported their programs. These reports included databases, books, ebooks, periodicals, eperiodicals, five-year spending reports on books, hours of operations, and other services. All areas were reaffirmed.

Four of our colleagues presented at conferences around the country. Mr. Fletcher Moon attended the National Association of African American Studies (NAAAS) conference in Dallas, TX and presented a paper on coach Temple entitled “ *An Extra-Ordinary Man: Tennessee State University and U.S. Olympic Women’s Track and Field Coach Edward S Temple (1927-2016).*” His presentation was published in our repository and cited in the online publication *TSU in the News*. Ms. Glenda Alvin attended the American Library Association held in Chicago and presented a paper entitled “*Wikipedia: Black History Edit-a-thon@Tennessee State University.*” Ms. Alvin was also selected as the Convener/Chair of the ACRL/African American Studies Librarians Interest Group (AASLIG). The organization has approximately 200 members and she will be responsible for arranging the Midwinter ALA Meeting and the meeting at the Summer ALA in New Orleans. She will be responsible for organizing the Research Forum for this group that will take place in New Orleans. Ms. Alvin has also been appointed as the ACRL Liaison to the Association for the Study of African American Life and History (ASALA). Mr. Anthony Prince and Ms. Julia Huskey attended the Tennessee Library Association and co-presented a

paper entitled “Redefining Cataloging”. Ms. Vandy Owen served as TLA Chair for the 2016-17 term. Mr. Michael Doster has been invited as a guest speaker at the Third Annual B.B. King Day Symposium to be held at Mississippi Valley State University during September 6-8, 2017. Michael played and travelled with B.B. King all over the world for seventeen year. Dr. Alphonso Sanders, an organizer of the symposium, said of Michael, “*your appearance and intellectual contribution is paramount to achieving music history and continuing the legacy of B.B. King.*”

In January of this year the Library received official notification from the Government Publishing (formerly Printing) Office in Washington, D.C. that 2017 marks 45 years since Tennessee State University became part of the Federal Depository Libraries Program (FDLP). As a result, in commemoration of this milestone the Library will host a program recognizing the history of our depository status from 1972 (when Miss Lois Daniel’s application for depository status was approved by GPO) to the present. With help from GPO, TSU Special Collections/Archives, and other sources, we are in the process of identifying and recognizing all the library directors/deans and designated depository librarians who have worked with our documents collection over the last 45. We have invited the Honorable Davita Vance-Cooks, Director, U.S. Government Publishing Office (GPO), several government dignitaries, and others to join us in celebrating this event. Ms. Vance-Cooks is the first African American to hold the post of Director of GPO. The proposed time for the event is Wednesday, October 11, 2017 at 12:00 noon in the Brown-Daniel Library.

Ms. Lynetta Alexander, our colleague for over twenty-one years, retired on July 5, 2017. We will miss her wit and eclectic persona. We are certain that Lynetta will leap into the next stage of her life and let her heart guide her steps. We wish Lynetta the best and hope that she spends quality time with her children and grandchildren.

Also our colleague, Dr. Janet Walsh, resigned on July 31, 2017 after nearly five years of service. Janet has accepted a position with a highly respected library vendor – YBP (EBSCO). The Library and University benefited from her leadership and management skills, energetic personality, excellent customer service to patrons and her outreach to the community at-large. Janet has left the Avon Williams Campus Library a better place than she found it due to her hard work, assertive personality, and goal oriented style. We will miss her greatly and we wish her well in her new endeavor.

We express our sincere gratitude for Lynetta’s and Janet’s diligent service to the Library and University for their tireless work in assisting students. Their contribution to the profession is immeasurable and we will certainly miss their presence.

Last year ended with our library retreat in the Farrell/Westbrook Building (Barn). The retreat featured a demonstration of a 3D printer, presented by Mr. Jarvis Sheffield (precursor to our mini-makerspace), active shooter training conducted by Captain Tony Blakely, customer service in the library, conducted by Dr. Janet Walsh; health assessment, presented by Ms. Anita Chesney, and mind/soul/relaxation techniques, presented by Ms. Dana Jean Costantino. The retreat was a great success.

The idea and genesis of establishing a Makerspace grew out of our Deans Council Meeting. I volunteered to develop a proposal to establish a Makerspace. A Makerspace is a space where an environment is created to provide students incentives to be innovative. They basically consist of a 3D printer, digital scanner and computer. Makerspaces feed directly into STEAM objectives directly – the development of critical thinking, problem-solving, exploration, and experimentation. Students will be encouraged to think and consider areas and fields they have never been exposed to before. We are in the process of developing a handbook and procedure guide. With an ongoing effort in finding funding, I decided to create a mini-makerspace within the library while continuing to look for funding opportunities.

I serve as a member on the following councils and organizations:

- TBR Dean's and Director's Council
- Dean's Council
- 1890 Dean's and Director's Association
- Graduate and Professional Studies Council
- HBCU Library Alliance Council
- TN Agriculture Museum Board member
- TSU Federal Credit Union Board Member
- Presidential Administrative Council

Metadata/Systems Librarian

Web Manager

Systems and Metadata Librarian
Sherry Ge, Assistant Professor

During the 2016 - 2017 academic/fiscal year, I managed projects for both Sierra and Encore server upgrades. Our Sierra was running a 32-bit based Red Hat Enterprise Linux Server release 5.11, and needed a 64-bit based operating system for the Sierra upgrade. The library upgraded our 32-bit based operating system to a 64-bit based operating system for our Sierra application server, and later on upgraded Sierra to the most current release 3.1. I increased the memory on our Encore server from 12GB to 24GB to meet the hardware specifications for the Encore upgrade. Encore has been upgraded to the most current release 4.6 SP1, and the Encore displays were customized. I continued to manage EZproxy for remote access to TSU library databases, electronic journals and ebooks for the TSU eLearn and TN eCampus. With more databases transitioning to the https protocol, the SAN SSL certificate for the Sierra server was upgraded from one that covers up to 25 domains to the one that covers up to 50 domains. My other systems accomplishments included maintenance of the SSL certificates for Sierra, Encore, and Ezproxy.

I performed database maintenance and problem solving for electronic resources and patron records, as well as updated various systems settings and implemented system enhancement features. After I inventoried the MARC records for old Main Campus Media Center equipment, records for the new equipment were created in Sierra.

The inventory for the downtown campus library was completed in June 2017, providing us with more accurate records of our holdings. Due to a library flood incident in September 2016, I also coordinated the inventory for the flood damaged books. My supervision of the Circa inventory process included coordinating the inventory workflow, creating system codes and inventory problems reports, globally updating records, and compiling the inventory summary reports for the state auditor and the insurance company, as well as troubleshooting bugs and glitches.

In collaboration with the Government Documents Librarian, I cleaned up the MARC records, and created the government documents PURL usage statistics, and assisted with the preparation for the government documents site visit for the library's federal depository operation and services.

As the digital repository administrator, I continue to upload and manage articles, theses, dissertations, and e-journals in the *Digital Scholarship @ Tennessee State University*. At the same time, I finished the setup, design and customization of a new electronic journal structure, *Annals of Management Science*, and uploaded the contents of six issues of the journal that is edited by Dr. Joel Jolayemi, Professor of Operations and Supply Chain Management, College of Business. We are grateful for his contribution to our research repository.

Other activities included:

- Serving as a member of the University Assessment and Improvement Council, which has responsibility for uploading the Deans and the departmental reports in Compliance Assist!;
- Created the library statistical reports for management and accreditation for various accrediting bodies;
- Served as a member of the Library Technology Council and
- Served as a member of the Web Design Committee.

There is one more year remaining on my term as an Innovative Users Group (IUG) Enhancements Functional Expert (FE) for the Cataloging, Database Maintenance, & Authority Control group. Innovative Interfaces, Inc. is in transition of the enhancements process. The Functional Experts take part in efforts to create new procedures and workflows for the enhancements process, import existing requests from the old database to the new, create documentation, and use the new software to manage enhancement requests. The FY 2016 - 17 fiscal/academic year was a productive year, and I look forward to another successful year with the library.

Conferences, Meetings, Workshops, Training and Committees Attended and Served

Professional Conferences, Meetings, Workshops and Training Attended

- Meeting with Alabama A & M library Visitors, June 2, 2016
- 2016 TN eCampus Summer Academy, June 29 – July 1, 2016
- Creating Accessible LibGuides (Webinar), July 13, 2016
- Government Documents Site Visit, July 21, 2016
- Library Retreat, August 12, 2016
- Meeting with OCLC representative for the demo of the Question Point virtual reference system, **September 28, 2016**
- Tennessee Innovative Users Group Annual Meeting, October 11, 2016, Murfreesboro, TN
- ALCTS webinar: Library of Congress BIBFRAME Developments, October 12, 2016
- Best Practices for Building LibGuides (Webinar), December 6, 2016
- TSU Holiday Celebration, December 7, 2016
- WorldCat data sync collections, Part 1 (Webinar), January 18, 2017
- WebEx meeting TBR Libraries Accessibility Task Force, January 24, 2017, February 17, 2017, March 13, 2017 & April 13, 2017
- Intel Demo, February 3, 2017
- Web of Science Demo, February 15, 2017
- Meeting with National Association of Schools of Music (NASM) visitors for music accreditation, March 28, 2017
- Innovative Users Group Functional Experts Meeting, April 2, 2017
- National Harbor, Maryland, Innovative Users Group Conference 2017, April 3 – 5, 2017, National Harbor, Maryland
- How the University of Wisconsin - Milwaukee Leverages Cloud Hosting To Improve Performance & Security (Webinar), April 25, 2017
- Meeting with the III team and the IUG Functional Experts committee - progress updates regarding to the changes to the Innovative Enhancement Process at IUG (Webinar), **May 12, 2017**
- American Library Association Annual Conference 2017, June 23 – 27, 2017, Chicago, Illinois
- University Assessment and Improvement Council meeting, 07/14/2016, 09/09/12/2016, 10/21/2016, 11/11/2016, 01/13/2017, 02/10/2017, 03/10/2017, 04/14/2017, 05/12/2017, 06/08/2017
- Faculty/Staff Institute, August 15, 2016 & January 9, 2017
- Search committee for the Circulation Assistant II position for the Brown-Daniel Library.
- Search committee for the Government Document and Reference Library position for the Brown-Daniel Library

Library Web Master

Phil Yan

During FY 2016-2017 my major responsibilities as library webmaster involved constructing the library's new website from scratch, daily routine maintenance of the library web pages, debugging and repairing bad URLs, troubleshooting vendor database errors reported by our patrons (staff, faculty and students) and working closely with our vendor contacts in several technical support offices in debugging various technical issues. Additional responsibilities involved maintenance of the Web Access Management (WAM) table in Sierra in order that statistical reports show proper accounting. I created new web pages/images as needed and updates for web content whenever necessary. This process guarantees patron's access to subscription databases and other related issues on our website. Old web pages had to be rebuilt to properly display our newer web server, ww2.tnstate.edu/library.

I served as a web consultant to other offices and departments on campus and assisted in the development of some of the following web projects: 1) Web Survey forms and databases for the English Department, WRITE Studio as well as the Library, 2) Database management for the English Department, Graphic design for TSU periodicals, serials and books, and 3) Website creation and other technical support issues for other TSU offices.

For the coming year, I plan to work closely with IT department, Public Relations and other offices as well as our library staff to enhance the performance and reliability of the library website by using up-to-date technology such as cloud computing, and software so that the library will stand out as a leading resource of information.

Accomplishments and Activities

Phil Yan

Library Webmaster

- Created new web pages for the new Library website (mobile version) as needed i.e., continuing to transfer files/pages/images from the old server to the new mobile friendly TSU website
- Provided maintenance of the Library website (debugging, testing, replacement, new creation, updating, etc.)
- Designed Graphics for the library and other offices
- Created and updated web pages for our Art Corner web pages (both Main and Avon Williams Campus Libraries)
- Provided continuous maintenance of the WAM and the Classic Catalog
- Created and maintained the Library Access Statistics Data Collection System and its presentation on our website
- Created and maintained web pages for the WRITE Studio
- Deployed new software/ device for the WRITE Studio and other offices
- Maintained the TSU Academic Courses Data collection and presentation
- Checked possible New Cloud Computing devices for the library to enhance our web presentation
- Created Survey Forms and other forms for library and other offices on campus
- Keep abreast of best practices with other academic institutions to enhance web presentation
- Collaborated with IT staff to utilize the potentials of the new TSU website.
- Collaborated with various vendor technical support to troubleshoot various technological issues
- Help with the Scanning Project of the Special Collections Department
- Tech Support for Library staff members who needs help with computer software and devices
- Maintain Archived Old Library files and web pages
- Other duties as needed

Public Services

Reference and Access Services

Interlibrary Loan
Embedded Librarian Program
Government Documents

Special Collections & Archives

Circulation & Reserves

Reference Department

Fletcher F. Moon, Associate Professor and Department Head

The 2016-2017 academic/fiscal year was one with many monumental moments and major changes/transitions for the Reference Department, Library, and University. We partnered with Special Collections in supporting University and Nashville community celebrations of the life of TSU/Olympic legend and longtime Library friend/supporter Coach Edward S. Temple after his passing in September 2016, and during the same month experienced major water damage in our area (as well as the first and third floors of the building) which impacted Reference and government documents print collections, some study room/office locations, ceiling, carpeting, and access to one of the Library classrooms. We also marked the retirement of longtime Reference faculty colleague Anita Etheridge in January 2017, welcomed new colleague Angel Sloss as Assistant Professor and Reference/Government Documents Librarian in February 2017, adjusted to the extended absence of Nancy Henthorne due to knee surgery/rehab, and began the process to replace Lynetta Alexander, who announced her upcoming retirement in July 2017.

Even with these challenges and transitions, we continued initiatives involving information literacy; embedded librarian relationships; interlibrary transactions; government documents/depository collection maintenance and development; technology and general maintenance/upgrades in the department and public service areas (second floor and third floor library classrooms); expansion of multimedia/computer-based resources, applications, equipment, and facilities; continued use of the University's Events Management System (EMS) for booking/scheduling of meetings, classes, training workshops, and other activities in the Library classrooms and conference room; as well as general information/reference services to users on and off campus in a variety of formats.

Staffing of faculty/staff in the department remained consistent throughout regular and extended service hours/schedules during the year. The continued availability/faster response times of security personnel when needed in support of problematic situations in the department and other public service areas remained greatly appreciated, especially on evenings during fall and spring semesters when there is a high volume of students and other users. This remained the case even though there were changes involving the security company contracted by the University to supplement the work of the TSU Police Department.

The faculty/staff in the department also completed the required University training on recognizing/preventing workplace harassment and discrimination via in-person workshops or use of its online training modules. Several persons also attended TSU Human Relations workshops/viewed webinars related to employee concerns such as safety in the workplace; retirement planning and options; conflict resolution; etc.

The two electronic “smart” classrooms (315 and 317) continued to be requested for use on a daily basis via the EMS, as well as phone, e-mail, and in-person inquiries. Activities included information literacy, bibliographic instruction, and/or library orientation for various academic departments and programs as well as online testing and/or training workshops for units including health sciences/nursing; institutional effectiveness and planning; testing center; graduate school; information technology/IT; athletics; residence life; human resources; business and finance/travel office; and career development. The department also continued to provide assistance to users in accessing admissions/financial aid/advisement information during registration periods. The classrooms also continued to be used by several English instructors as “online writing laboratories”.

The EMS was helpful in balancing the technology/space needs of individual instructors/professors with those of departments and other University units. The Library conference room (also listed in the system) was frequently requested and used for Graduate Council and Library Council meetings; vendor/product demonstrations; meetings with accreditation reviewers and visiting researchers; and other Library department/committee meetings.

Online reference via the “Referencedesk/Ask Us” links on the Library website (homepage) generated additional inquiries from a variety of users, with off-campus access procedures, issues, and problems still among the most “FAQs” (frequently asked questions). Responses from the reference faculty/staff almost always began with confirmation of the user’s status/affiliation with the University as a prerequisite to accessing specific electronic resources. As mentioned earlier, the department was most heavily used during the fall and spring semesters, with much lighter traffic for programs such as “Extreme Spring Break” and “Maymester”.

Similar to last year, the last month of the academic/fiscal year (June 2017) was busier than usual, with several different activities taking place as the University and Library again transitioned to its summer four-day work week/schedule. The Library and department hosted

tours/presentations for several student summer programs including Upward Bound; visiting international students from South America (Colombia) and South Africa; the SITES Academic Summer Camp (STEM students); and the Be Ready Summer Camp (computer science).

As indicated above, the Reference Department experienced another very productive year in supporting the teaching, research, and public service missions of the University. Following are more highlights, accomplishments, and achievements of the faculty and staff members of the department:

Fletcher Moon continued to coordinate schedules of faculty/staff in the department, including assignments of information literacy presentations for undergraduate and graduate classes as well as desk schedules and monitoring of online reference modules. He also continued service on a number of University and Library committees during the year, including the Center for Entrepreneurship and Economic Development (CEED) Task Force; Campus-Wide Public Relations Team; Library Technology Committee, and chaired the search/selection committee for Assistant Professor/Reference and Government Documents Librarian. Upon the hiring of Angel Sloss, he also provided orientation to Library and departmental responsibilities and schedules, along with opportunities for her to become involved in activities such as Information Literacy, government documents webinars, the University Research Symposium, and plans to commemorate TSU's 45 years as a Federal depository during Homecoming in Fall 2017. Fletcher and Michael Doster also provided music for the May 2017 graduation celebration of nontraditional student Darlene Mullins, whose story became a national/Internet sensation when she completed her TSU degree 55 years after first enrolling in 1962. In several reports and interviews Mrs. Mullins cited library assistance as essential to the realization of her dream.

In addition, Fletcher participated in Library Council and staff meetings; helped facilitate displays of photographs, trophies, and other memorabilia for the Ed Temple memorial services on campus (September 30) and at Clark Memorial United Methodist Church (October 1); worked closely with Dr. Kenerson and other colleagues in documenting the extent of the Library's water damage and necessary repair/replacement of items and materials with TSU Facilities Management, State insurance adjusters, and the Balfor disaster management company; wrote a biographical profile on Coach Temple and collaborated with TSU history professor Dr. Learotha Williams on a historical profile of Fisk University's iconic Jubilee Hall for the 2017 Local Conference on African American History; traveled to Dallas, Texas to present a paper on Coach

Temple at the National Association for African American Studies Conference on February 15; completed selected research/entries for a new edition of the reference work, *Encyclopedia of African American Business*; served as a judge of undergraduate and graduate student posters and presentations during the annual University-Wide Research Symposium in April 2017; met with Lt. Col. Sharon Presley (TSU AFROTC Detachment 790 Commander) to facilitate additional documentation and recognition of TSU alumnus William McBryar as a Buffalo Soldier and Congressional Medal of Honor awardee in June 2017; met with College of Liberal Arts Associate Dean Dr. Joel Dark regarding a National Endowment for the Humanities (NEH) grant proposal involving the Avon Williams Papers/Collection; represented Library/University at commemoration/remembrance services for Nashville lynching victims at Fisk Memorial Chapel and St. Anselm's Episcopal Church sponsored by the Tennessee Episcopal diocese, David Lipscomb University, and the Christian Scholars Conference; hosted colleagues from David Lipscomb and Tuskegee universities seeking insight into archival processes (including Lipscomb library director/ former TSU librarian Sandra Parham).

Fletcher also continued regular administrative processes related to the department, including completion of annual evaluations/performance reviews; writing/editing reports and documents as necessary during the year; and helping to facilitate retirement celebrations for Anita Etheridge (December 2016) and Lynetta Alexander (June 2017).

Government Documents

Anita Etheridge, Assistant Professor & former Government Documents Librarian

Angel Sloss, Assistant Professor & Current Government Documents Librarian

Prior to her retirement in January 2017, Anita Etheridge spearheaded preparations for a site visit of the TSU depository collection by representatives from the Government Publishing Office in July 2016. During that month she also facilitated an art exhibit of works by her late brother-in-law, Oba Don Etheridge, at the Avon Williams Campus Library. Anita also continued daily information/reference desk schedules; monitoring of information sources related to news/current events and Federal/government documents; completed mandatory reports related to the depository collection; updated the documents shelflist using the Document Data Miner 2 software/system; maintained periodical browsing/other display areas and ordered/updated government documents promotional materials; facilitated continuous review/weeding of the collection as necessary; conducted information literacy/bibliographic instruction and/or library orientations as scheduled/requested.

As second in seniority among the Reference faculty, Anita also served as head of the department and attended Library Council meetings when Fletcher Moon was absent or unavailable. Her revision/updating of the Library disaster/emergency procedures manual came into play as a valuable resource after the Library “Flood of 2016”, as well as her detailed manual of Government Documents collection policies, procedures, and guidelines, which was of great assistance to the ad hoc/interim documents committee (Julie Huskey, Linda, Bell, Sharon Hull Smith, and Colette Bradley) and to Angel Sloss during her first months on the job. This enabled the continuation of daily and monthly maintenance, statistics, and reports related to the government documents collection; retrospective piece-level processing of government documents in collection dating from 1972 to 1995; processing of new items for the collection; and other required activities.

Anita also served on the Faculty Senate Grievance Committee; Departmental Tenure/Promotion Committee; Research Databases Committee, and the search/selection committee for her replacement. She also participated in several online and/or in-person government documents seminars sponsored by the Association of College and Research Libraries (ACRL); Government Printing Office (GPO); Government Documents Roundtable (GODORT); and Tennessee government documents librarians, including Depository Library Council virtual meetings and their Fall 2016 workshop; and webinars on PC-based depository processes/systems. She also attended her final national Depository Library Council meeting in Washington, DC (October 2016) and subsequently received many commendations and congratulations on her service and impending retirement, including a letter from the office of the Superintendent of Documents, Government Publishing Office.

Angel Sloss reports that since beginning work in the department, Library, and University in February 2017, she immediately became involved with duties, responsibilities, and activities related to her information/reference and documents librarian roles. This included providing information/reference services to students and other Library users; conducting and/or co-presenting information literacy sessions; assuming library liaison relationships with designated academic departments; meeting with the interim government documents committee as she transitioned into day-to-day work with the collections; participating in online training webinars related to government documents and establishing relationships with other documents librarians locally and regionally. She embarked upon a major rearrangement, preservation, and weeding

project which was also spurred by the portion of the collection that was water-damaged in September 2016, frequently consulting with GPO and the regional depository regarding proper procedures, and participated in her first government documents virtual/national conference.

In addition, Angel attended the Local African American History Conference at the Avon Williams Campus, Tennessee Library Association conference in Knoxville, the African American Historical and Genealogical Society meeting at the Nashville Public Library, and a University tribute to Communications faculty. She also served as a judge for the University Research Symposium; made presentations to the TSU Writing Center on gaming/educational technology for tutorial applications and the TRIO/Upward Bound program on campus/library interactions; participated in departmental/Library meetings, art exhibit openings, and Spring 2017 Commencement; submitted a “Government Documents Road Show” presentation proposal to Tenn-Share for their October 2017 conference; met with Metro teacher Ms. Keisha Morrow regarding government documents related to K-12 education; and began discussions, research, and planning for a 45th anniversary celebration of TSU depository status (tentatively scheduled for TSU Homecoming week in October 2017)..

Embedded Librarian Program

Barbara VanHooser, Associate Professor

Barbara Vanhooser reports that in addition to regular information/reference desk responsibilities, she continued to spend a great deal of time involved in activities related to the embedded librarian program (discussed in more detail below), including ongoing collaboration with teaching faculty and students; establishing and maintaining contact with them via e-mails, phone calls, and/or in-person consultations; and staying abreast of technological developments impacting online/distance education and library services. Barbara continued to use Camtasia video/editing software to create library orientation videos for online courses upon demand/as necessary and assess the effectiveness of the videos; follow up with students from past embedded classes; and helped with work/research assignments from other “non-embedded” classes. In addition, she also continued as a co-facilitator of the Library Book Discussion Group with Lynetta Alexander; served on the University Tenure/Promotion Appeals Committee and as secretary of the Faculty Senate Library Committee; participated as a judge for poster/presentation sessions during the University Research Symposium in April 2016; served on the search/selection committee for the Assistant Professor and Reference/Government

Documents Librarian position; and coordinated interlibrary services for the main campus during the absence of Nancy Henthorne.

Embedded Librarian Program

The program has now been in operation for over ten years and increased in size and visibility while continuing efforts to impact traditional, Web-enhanced, hybrid (combination of on-ground and online components), and fully online courses offered by TSU academic disciplines independently or as part of TN E-Campus (formerly the Regents Online Degree Program/RODP). This initiative continues to provide additional support to students in successful use of library/information resources across disciplines, with the desired result of improving student outcomes related to grades, retention, and graduation in line with University and state mandates.

Undergraduate, graduate, first-year, first-generation, and nontraditional students continued to benefit from the program during 2016-2017, based on relationships with teaching faculty and embedded librarians. Information literacy concepts and skills such as selecting and refining research topics; finding and evaluating the quality of research sources; and proper documentation of research in various style formats such as MLA and APA, have been reinforced through multiple sessions, interactions, and assignments where the embedded librarian is available in-person and/or online to provide additional assistance. Classes (regardless of format) require students to write research papers and to effectively use library resources, and the embedded librarian program provides a means to “meet students where they are” in terms of their library/research skills and knowledge.

Barbara VanHooser continued to keep a log of incoming e-mails specifically related to embedded courses, in the attempt to respond to as many as possible in a timely fashion. Her involvement can vary from very minimal assistance in the class/group setting to extensive “one-on-one” contact and communication with individual students; in some instances, consultation with the embedded librarian is a class assignment or requirement, while in other cases her involvement is part of designated “research days” for courses.

Library Book Discussion Group

Lynetta Alexander, Assistant Professor & Reference Librarian

Lynetta Alexander continued to “anchor” information/reference services and other responsibilities during her regular schedules, which primarily involve afternoon, evening, and

weekend hours when she is the primary contact person in the department. With heavy usage of the Library and the department (especially evenings during fall and spring semesters), she handled a variety of in-person, telephone, and/or e-mail reference inquiries in all academic disciplines, proving that “traditional “ reference still thrives along with electronic access to information, and continued to maintain a comprehensive log of reference inquiries/questions and transactions. She also reports that the information literacy presentations she made during the year were well-received (sometimes to the point of applause at the conclusion, with compliments from faculty colleagues as well as students). Her regular schedule precludes assignments for morning classes, yet she has on occasion come in early to conduct presentations as needed or requested.

Lynetta also continued to report increased visibility and faster responses of TSU Police as related to problems/behavior of students and others in the Library during evening hours of service, while also noting ongoing and potential issues with technology/equipment availability and proper use, as well as lost/misplaced/stolen personal items of Library users (i.e., flash drives, cell phones, laptops, backpacks, etc.). She also continued work in selecting new titles and weeding older items from the print reference collection; library liaison and book selection activities with/for dental hygiene, occupational therapy, and health information management departments; continued efforts toward establishing a “sick-leave bank” for faculty in collaboration with the Faculty Senate Benefits and Welfare Committee; and participated in meetings of the University Research, Library Research Databases, and search/selection committee for Assistant Professor and Reference/Government Documents Librarian.

In addition, Lynetta continued to schedule and co-facilitate meetings of the TSU Library Book Discussion group with Barbara VanHooser, whose activities were publicized via University Communications and reading selections added to the Library website during the year. She also continued work with a committee responsible for the rotation of Library Art Corner displays/artists; along with community service/volunteering for Reading is Fundamental (RIF), Tennessee Arts and Crafts Association (TACA), and other civic/community organizations.

Interlibrary Loan & Document Delivery

Nancy Henthorne, Assistant Professor, Ill & Reference Librarian

Nancy Henthorne reports that prior to her injury, surgery, and rehabilitation/physical therapy she continued her regular reference and interlibrary service responsibilities and

transactions; conducted information literacy presentations as scheduled/requested; participated in Reference Department and Library committee meetings; served on the Assistant Professor/Reference and Government Documents Librarian search/selection committee; attended and completed University workshops on diversity, preventing discrimination and harassment, and benefits/retirement information; facilitated access to the Multimedia Learning Commons as necessary; and changed system backup tapes on weekends/as necessary. She also attended Fall 2016 and Spring 2017 Faculty/Staff Institute meetings; participated in Interlibrary Services committee meetings; ordered books for designated departments/units as part of the Library Liaison program; shelved books and assisted with general collection maintenance; assisted users with scanning and local faxing from equipment in the Reference Department; and substituted for other evening/weekend staff in the department as needed. In addition, Nancy spearheaded logistical and financial arrangements, gift selections, decorations, and/or food connected with the retirement celebrations for Anita Etheridge and Lynetta Alexander.

Technical Support and Reference Help Desk

Library Assistant III

Michael Doster continued to serve as the department's primary liaison with IT, as well as Ellucian technical support staff contracted by the University, and continued to address and document a variety of hardware, software, and other technical issues on a regular basis during the year. He placed 170 work orders with IT during 2018-2017, and followed up with technical support staff to ensure that issues were addressed and/or resolved as quickly as possible. Michael also reports that he responded to 265 online reference inquiries during the year via the "Referencedesk/Ask Us" e-mail link on the Library website (an increase from 245 during 2015-2016), and referred questions to other Library faculty/staff for additional assistance as requested/necessary. The majority (254) were confirmation e-mails related to article requests via the "Get It Now" document delivery service, forwarded to Glenda Alvin as these are also financial transactions, while other submissions were answered and/or forwarded to other areas (i.e., Special Collections) as necessary. He also assisted with tape/system backup procedures related to the Library's Sierra online catalog, and continued to address user behavior issues via established Library and University policies and procedures/steps during his regular work schedules as well as overtime duties on designated 24-hour library openings at midterm and final exam periods in Fall 2016 and Spring 2017.

Michael again shared his musical talents as part of the TSU Wesley Foundation Community Jazz Band concert (April, 2017) and the graduation celebration for TSU non-traditional student Mrs. Darlene Mullins (May 2017), along with other performances in cooperation with the TSU Music Department and in local/regional venues. In addition, he joined fellow alumni of the B.B. King touring band in a documentary film project involving travel to Memphis and Mississippi.

Evening Support/Anchor

Randyl Johnson, Library Assistant III part-time

Randyl Johnson continued to deal with many of the same routines, issues, and problems as others in the department during his late evening and weekend schedules, including contacting/informing Library colleagues and/or TSU Polices when students/users refused to comply with Library policies. His consistent attendance and diligence has enabled him to manage the department well when he is the remaining staff member until closing times. Randyl also adjusted his other work schedules as necessary to get Library work hours in when evening hours were temporarily suspended at different points during the year (between Fall 2016 and Spring 2017 semesters; May 2017; and June, 2017, when the Library/University continued its 4-day summer work week and shorter service hours.

Special Collections and Archives

Sharon Hull Smith, Assistant Professor & Head

Special Collections and Archives completed a challenging, yet successful academic/fiscal year in 2016 - 2017. We provided services to 2,200 patrons, including in-person and e-mail inquiries; telephone requests; tours to the area; hits (online access) to the Special Collections homepage; access to items on the Library's Docutek server; Digital Research@Tennessee State University archive files; and assistance to patrons seeking help with informational and directional questions related to books and classroom locations on the third floor of the library.

At the Library retreat held on Friday, August 12, 2016, Special Collections Library Assistant III Jarvis Sheffield did an excellent presentation/demonstration of Makerspace technology. His expertise and hands-on experience was utilized in grant applications submitted by the Library to incorporate a makerspace as part of our available equipment, resources, and services to students and other Library users.

Dr. Bobby Lovett, retired professor of History and former Dean of the TSU College of Arts & Sciences, completed his volunteer work on processing his collection.

We received the sad news that our dear friend Coach Edward S. Temple died on September 22, 2016. Special Collections was immediately thrust into the spotlight with requests from media, faculty/staff, students, and the TSU community requesting information about him and access to his material. Because of the 22-year friendship with Coach Temple, this had a great personal as well as professional impact, and Ms. Smith is thankful for the additional support from other library staff/departments in helping deal with all the requests and logistics involved with all the related University activities, including setting up a display of photographs, awards, trophies, and other memorabilia in Kean Hall for the University memorial service, which received local, national, and international media coverage.

Ms. Sharon Smith and Fletcher Moon were asked to serve on the Coach Ed Temple Memorial Committee. The library was asked to help Public Relations turn the Ralph Boston Room in Kean Hall into a media/press interview room for the Temple family, TSU Olympians, Tigerbelles, sports/Olympic officials, and other visiting dignitaries including Tennessee Governor Bill Haslam. Because of the number of valuable/irreplaceable items on display, a guard was in place to make sure items were secured during this period.

The Coach Edward S. Temple Memorial was held on September 30, 2016 in Kean Hall with hundreds of people attending. The Media Room was a great success, especially with the TSU Olympians and Tigerbelles who were happy to see photos/items related to his (and their) many achievements and accomplishments. On Saturday, October 1, 2016 a Service of Celebration was held at Clark Memorial United Methodist Church, where friends/fellow church members/TSU colleagues Homer Wheaton and Sharon Hull Smith were among those selected by the family to give personal remarks and reflections on Coach Temple's life.

In addition, later in the year Ms. Smith was interviewed by author/journalist and TSU alumnus Dwight Lewis for his upcoming book on the TSU Tigerbelles. He wanted to get

additional perspectives about Coach Temple's relationships to his family, the Tigerbelles, TSU and the Library during his retirement years, and his personal friendship.

Another major historical development involving Special Collections occurred when Col. Sharon Presley, the TSU AFROTC Detachment 790 Commander, came to inquire about Sgt. William McBryar. Through previous research she discovered that he was a Buffalo Soldier and Congressional Medal of Honor awardee who later worked at and was buried in Arlington National Cemetery, and had a TSU connection. We found an archival file on McBryar created by the late Vallie Pursley, and additional documentation that McBryar attended and graduated from TSU in 1935 (while in his seventies). Col. Presley has also located and purchased commemorative trading cards of McBryar, a book on Medal of Honor winners that mentions him, and has photographed his tombstone.

All this has been brought to the attention of University and military officials as well as historians, and plans are in progress regarding a major event/celebration of McBryar in connection with the University's 2017 Veterans Day commemoration on November 11. In addition, an essay by McBryar after his TSU graduation has been transcribed and uploaded to our Digital Scholarship at Tennessee State University platform.

I wish to thank everyone for a job well done. Listed below are our accomplishments and activities.

Collections Processed

- Al Boswell Jr. Collection (2.45 linear feet)
- Avon Williams Collection, Wilson County (2.08 linear feet)
- Avon Williams Collection, Fayette County (4.58 linear feet)
- Avon Williams-Edgehill Urban Renewal Collection (Linda Bell) (2.08 linear feet)

Donations

- Alpha Kappa Alpha Sorority, Inc. Alpha Psi Chapter-3 Trophies/Awards from the Regional Conference
- Dr. Gregory Clark, Admissions/Records and Alumni Material
- Dr. Ricardo A. Boyce-Certificate of Registration of 2-Dimensional Artwork of Dental Implant Success
- TSU Students-Organizational Materials from Sororities and Fraternities

Publications/Reproduction Licenses

- W.O. Smith Music School – 5 Photos
- Smithsonian National Museum of African American History and Culture-1 Football Photo

- Mysteries at the Museum-5 Tigerbelle Photos
- Houghton Mifflin Harcourt-4 Tigerbelle Photos
- Coweta County Georgia Facebook for Women's History Month-1 Tigerbelle Photo

Digital Projects Team-Scanning Projects

- TSU Commencement Programs-1941-2017 were added to Library website
- TSU Yearbooks-2000-2009

Accomplishments and Activities

Sharon Hull Smith

Assistant Professor and Head of Special Collections and Archives

University Committees

- African American Culture and History Planning Committee
- Coach Ed Temple Memorial Committee
- Faculty Senate-Alumni Relations Committee

Library Committees

- Department Heads Library Retreat Committee
- Digital Projects Committee
- Electronic and Digital Resources Steering Committee
- Library Disaster Committee
- Search Committee for Reference Assistant Professor/Government Documents Librarian
- Search Committee for Reference Assistant Professor/Digital Librarian

Meetings/Workshops/Celebrations

- Faculty and Staff Institute, Fall and Spring
- Local Conference Planning Committee
- Retirement Luncheon for Anita Etheridge
- Haven for Faculty/Staff (Online Course), pt. 1 and 2
- Nashville Conference on African-American History and Culture
- Retirement Luncheon for Lynetta Alexander

Lisa Parrish

Library Assistant III, Digital Projects Assistant

Library Committee

- Digital Projects Committee

Meetings/Workshops/Celebration

- Faculty and Staff Institute, Fall and Spring
- Haven for Faculty/Staff (Online Course), pt. 1 & 2
- Retirement Luncheon for Anita Etheridge
- Retirement Luncheon for Lynetta Alexander

Jarvis Sheffield

Library Assistant III

Library Committees

- Art Corner Committee
- Display Committee
- Digital Projects Committee
- Makerspace Committee

Meetings/Workshops/Celebration

- Makerspace Presentation, Library Retreat
- Computers in Libraries
- Retirement Luncheon for Lynetta Alexander

Library Displays

- Juneteenth
- Music month/TSU Music Display
- Coach Edward S. Temple Memorial
- Homecoming
- Black History Month
- Women's Month
- Breast Cancer
- TSU Alumni

Circulation and Reserves
Mary Swanson, Manager

The Circulation department provides lending services of books and other library materials to students, faculty, staff and the citizens of Tennessee.

Functions:

- It operates on a daily basis with the staff checking-in and out of books and all other library materials
- Sends overdue notices and collects fine monies from overdue books
- Prepares statistics for library usage i.e. Inventory
- Provides technical assistance with computer and printer needs.
- Is responsible for shelving and shifting new books received.
- Answers general questions about the library and other related services

Circulation department is in the process of re-labeling call numbers that are worn out due to heavy usage. This project is nearing completion. Ms. Tammie Evans and Mr. Jim Paxman are overseeing this project. It is our goal to have the books look uniformed so that students can read the call numbers with ease.

The Circulation department is also in the process of weeding out outdated books to be discarded so that new ones can replace them. Weeding is an essential component of the library. Because of limited shelving space this process is necessary. Mrs. Michelle Vaughn, Stack Supervisor, is responsible for shifting books and creating space for new books as well as overseeing student workers.

The Circulation staff has attended some of the following workshop(s):

Harassment in the Workplace	Online Webinars
Cashier Workshop Training	Convocation
Commencement	Faculty/Staff Institute
African American History & Culture Conference	Circulation Conference in Memphis, TN

The staff includes:

Mary Swanson, Circulation Library Manager/Reserve
Tammie Evans, Library Assistant II
Vanessa Smith, Library Assistant I
Michelle Vaughn, Library Assistant III & Stack Supervisor
Jim Paxman, Circulation Librarian
Yusef Lighari, Library Assistant III

Collection Management

Acquisitions & Serials

Cataloging

Glenda Alvin

Associate Professor & Assistant Director for Collection Management

On July 1, 2016, I became the 2017 incoming Convener for the African American Studies Librarian Interest Group (AASLIG) which was formerly the African American Studies Section (AFAS). The American Colleges and Research Libraries division of the American Library Association (ALA), downgraded us from a section to an interest group due to a change in the number of required members for each group. I assisted the 2016 Convener, Holly S. Smith of Spelman College, with transitioning our website, listserv and a Facebook presence to the new organizational status. We had a virtual ALA Midwinter meeting and organized a Research Forum for the Summer ALA Conference.

I started the year off by organizing a successful staff retreat, which was held at the Barn in August. I received positive feedback about the program and the staff enjoyed the time away from the library and the learning experience.

In October, I attended the Tennessee Innovative Users Group Meeting at Middle Tennessee State University and in November 2017, I attended the Charleston Library Conference on Issues in Acquisitions and Serials. I am on the Program Committee and my task last year was to moderate a session. The conference publishes an academic journal, *Against the Grain*, and I am a contributing editor, with a column entitled, "Collection Management Matters." I published two articles: one on managing the results of inventories and another one on maintaining working relationships with University Business Departments.

The Tennessee Board of Regents (TBR) Libraries Accessibility Committee met monthly by telephone and made great progress. We have added quite a few vendor documents to the AIMT database and two of the members compiled a checklist to use with databases to evaluate their compliance with current recommended accessibility guidelines. I volunteered to serve on the subcommittee that will be evaluating the databases with the checklist and reporting back to the group.

For African American History Month in February 2017, I co-coordinated another Wikipedia Edit-A-Thon with Deborah Lilton from Vanderbilt University, who brought other colleagues with her. This one did not have the attendance the first one had during Women's History Month in 2016. In April, I participated in a panel entitled, "Shared Authority, Edited

Stories: Wikipedia GLAM Experience in Nashville,” with librarians from Vanderbilt and the Nashville Public Library at the National Council on Public History Conference in Indianapolis. The American Library Association Annual Conference was held in Chicago in June 2017. I attended the Association of College and Research Libraries (ACRL) Leadership meeting and AASLIG held a successful Research Forum. The quilt I made for the ALA Biblioquilters, which was auctioned for the Christopher Hoy Scholarship for a library school graduate student, made \$235.

Acquisitions and Serials Department
Associate Professor & Assistant Director for Collection Development

This was another year without a budget increase, so we again experienced a juggling act with trying to make ends meet for our allocation for databases. It has become apparent that we will have to downsize or eliminate some databases, in order to live within our budget. We did not renew Docutek and asked the faculty to use elearn's module for electronic reserves. We did not renew three Nature ejournal titles, Naxos Jazz and Consumer Reports. We asked EBSCO to delay billing for some titles until the next fiscal year. We eliminated ReportLinker, a business database and replaced it with **Mintel**. We added the final **JSTOR Arts and Sciences** collection and picked up the education journals from **Taylor and Francis**, which were getting significant requests from our Get It Now Service. For an increase of only \$2009 over our renewal amount, we added **Proquest Social Sciences Premium** database, which gave us access to fifteen more databases with either abstracts or full text, such as Proquest Education Journals and Linguistics Database.

Our three document delivery services received robust use. Get It Now from the Copyright Clearance Center receives requests weekly and the "Order Documents" deposit with ScienceDirect, is checked twice daily for requests. Our Wiley tokens service was completely depleted in two months, however, *Get It Now* provides articles from Wiley as well. The periodicals continue to be migrated from print to electronic. We discontinue subscriptions as access becomes available in databases that we intend to maintain as long as funds are available.

In late September, the library had a flood that affected books on all three floors, but did the most damage to the first floor in the E-H section. Those books were removed and sent to a restoration facility. The ones that could not be salvaged had to be replaced, which took a considerable amount of time to search in Amazon.com. After the final spreadsheet was submitted to the insurance company for state property (VeriClaim), we were approved for to receive \$22,147.81 for 294 books.

We added a new vendor for our health sciences and nursing books, Rittenhouse, which can provided both print and e-books. The subject liaisons were trained to order books on the vendor's website and we implemented ordering via ftp from our Sierra system. The weeding of the circulation collection has progressed to the Q's and I am hopeful that we will be able to finish the project in 2017. The Summer Serials Project had a large number of titles transferred to archives since many of our print subscriptions have stopped. The Collection Development Policy was updated for 2017-2020.

WebBridge was updated and an adjustment was made to allow articles to be requested from Get It Now from the Wiley platform. ERM tickler system was updated to reflect the current renewal dates for the databases, but we will have to continue to tweak it.

In the fall of 2016, the cataloging librarians met and it was agreed that our periodical holdings in OCLC and Sierra needed to be completely revised. Over the years we had added and deleted titles, but the records were not always added or deleted from our catalog or OCLC. Both the Main and Avon Williams Campus required a complete inventory and revision. OCLC said that we could have one free re-load via a “data sync” project. We have been working all year to get this accomplished and are hopefully nearing the final stages.

Accomplishments of Acquisitions and Serials Staff

Glenda Alvin

Assistant Director for Collection Management and Administration

- Lead Summer Serials Project (July 2016)
- Coordinated Staff Retreat (August 2016)
- Attended Fall Convocation (September 2016)
- Attended Faculty/Staff Institutes
- Attended Tennessee Innovative Users Group (October 2016)
- Published Library Newsletter
- Attended Charleston Conference on Issues in Acquisitions and Serials (November 2016)
- Coordinated Wikipedia Edit-A-Thon for African American History Month (February 2017)
- Participated in Panel Discussion on Wikipedia Edit-A-Thons at National Public History Conference in Cincinnati (April 2017)
- Attended American Library Association Conference in Chicago (June 2017).
- Served as 2017 Incoming Convener for ACRL/African American Studies Librarians Interest Group; published first AASLIG Newsletter.
- Created quilt for ALA Biblioquilters Auction
- Participated in monthly TBR Library Accessibility Sub-Committee
- Participated in Tenn-Share Meetings
- Participated in ASALH Information Professionals Meetings
- Wrote two articles for Against the Grain
- Processed part of Avon Williams Collection for Monroe County
- Migrated SpringShare (Research Guides) to new platform; Updated Libguides.
- Served Faculty Senate Curriculum Committee

Linda Bell

Senior Library Assistant/Acquisitions

- Attended Staff Retreat
- Attended Fall Convocation
- Attended Dr. Glover’s Focus Act Meeting
- Attended Harassment and Discrimination Workshop

- Participated in Government Documents Site Visit
- Attended Fall GODORT meeting at Vanderbilt
- Member, Government Documents Search Committee
- Participated in Summer Serials Project(2016)
- Participated in ERIC Microfiche Weeding Project
- Processed part of Avon Williams Collection for Monroe County
- Processed Davidson County Edgehill Urban Renewal Project –Special Collections
Madison County Project
- Participating in adding GPO decals to Government Documents Collection
- Created two bulletin boards on the third floor.
- Attended four sessions of the Retirement Talk Series.(March 2017)

Paulette Calhoun-Covington

Accounting Clerk III

- Attended Faculty/Staff Institutes
- Completed Harassment and Discrimination webinar
- Participated in Summer Serials Project
- Served on Courtesy Committee and collected funds for condolences/congratulations
- Participated in Library Staff Retreat
- Completed taking course work for her bachelor's degree.

Ernest Miah

Senior Library Assistant, Serials

- Participated in Summer Serials Project 2016
- Attended both Faculty/Staff Institutes
- Completed Harassment and Discrimination webinar
- Participated in Library Staff Retreat
- Substituted at Reference Desk when requested
- Processed Avon Williams Campus bindery on site
- Trained temporary employee at Avon Williams Campus to process bindery.

Vanessa Owen

Technical Services Software Librarian

- Attended Tenn-Share Datafest
- Attended Tenn-Share Annual Conference
- Attended Tennessee Legislative Day
- Attended Tennessee Library Association Annual Conference
- Attended TSU Haven (Harassment and Discrimination) webinar
- ACRL-CHOICE Webinar: “Mainstreaming Open Access Monographs”
- ACRL-CHOICE Webinar: “Best Practices for Building Libguides”
- Trained on Creating Accessible Libguides
- Served as member and Attended Fortis Institute Advisory Committee Meeting

- Attended Tennessee Innovative Users Group Meeting
- Attended “Strategies for Effectively Mentoring 21st Century Students
- Served on Tennessee Library Association(TLA) Board of Directors
- Served on TLA Conference Planning Committee
- Served on TSU Academic Misconduct Committee
- Served on TSU Faculty Appeals Committee

Cataloging Department
Julie Huskey, Head of Cataloging
Anthony Prince, Cataloging Manager

The total number of volumes cataloged for the year was 5,223, and a slight increase over the previous year. Cataloging provided support for the libraries' continuing inventory project, particularly for the Avon Williams Campus Library. Over 1,700 items discovered during inventory at Avon Williams were cataloged: some were cataloged remotely, from lists compiled by Mitchell Chamberlain, and others during visits to the Avon Williams Campus library. The department also transferred or deleted items identified during weeding projects.

Authority control and general database maintenance continued to be a priority for the department. Anthony produced monthly headings reports in Sierra to detect blind headings or other headings needing attention. I consulted OCLC's weekly "Closed dates in authority records" and the monthly "Library of Congress Subject Heading" approved lists to provide consistency in access points. We identified inconsistencies in character coding that caused names with diacritics and other special characters to display incorrectly, and we corrected many of the more common occurrences.

Anthony weeded almost 250 CDs and floppy disks from the collection. Items to be withdrawn from the collection were processed, listed in an Excel spreadsheet, and offered on the Tennessee Board of Regents email list before being discarded. The department also led the weeding of ERIC microfiche. By removing sheets of fiche for documents available online, the number of cabinets required was reduced from to seventeen to six.

Anthony and I were among the many staff members who assisted with cleanup from a flood that affected the first and second floors of the library in the fall.

Three student assistants – one in the fall and two in the spring -- worked in the department this year, for a total of 177 hours. The student assistant hired in the fall would have been invited to return had she not transferred to another university; one of the students who worked spring semester was invited to return.

Goals for Fiscal Year 2018 include reorganizing the cataloging space for improved efficiency and appearance.

Accomplishments and Activities

Julie Huskey

Assistant Professor & Head of Cataloging

- Substituted on reference desk on several occasions
- Conducted three library instruction sessions
- Served as liaison to department of History, Geography, Political Science, Women's Studies, and Africana Studies
- Participated in search committee for Government Documents Librarian
- Assisted with planning of TSU Library retreat

Campus events:

- Fall & Spring Faculty Institutes
- Honors Convocation, April
- Spring 2017 Graduate Commencement, May
- TSU Wikipedia Edit-a-thon, February
- TSU Book Group (throughout year)

Conferences and professional development:

- Tennessee IUG meeting, October
- TennShare meeting, September
- TLA GODORT, November
- MashCat meeting, Atlanta, January
- Tennessee Library Association meeting, Knoxville, April; co-presented (with Anthony Prince) "Redefining cataloging"
- Published one book review in *Tennessee Libraries*
- TLA Legislative Committee
- TLA Legislative Day, March
- Completed GEOG 1010, World Regional Geography (3 credit hours)
- Maintained list of Tennessee databases for GODORT; migrated from a wiki to LibGuides

Anthony Prince

Cataloging Manager

- Attended Tennessee Library Association annual conference in Knoxville. Co-presented (with Julie Huskey) “Redefining cataloging”.
- TLA Board Retreat
- TLA Membership committee and Publication Advisory Board
- Tennessee IUG meeting, October
- Fall & Spring Faculty/Staff Institutes
- Served as liaison to Agricultural Science and Mechanical Engineering departments
- Led search for new TLA associate webmaster; passed recommendation of PAB to Executive Committee
- TSU Library retreat

Avon Williams Campus Library

Avon Williams Campus Library
Janet Walsh, Assistant Professor and Coordinator

The Avon Williams Campus Library supports the needs of patrons, faculty and staff. The patrons represent a cross section of departments served on the downtown campus and a vast number of commuter students who enjoy the quick, convenient and relevant library resources and services.

Supporting undergraduate and graduate majors in the College of Business, College of Health Sciences, College of Public Service and Urban Affairs, and College of Education requires us to utilize and seek additional ways to support library users. A continuing goal from the previous academic year was to incorporate a curious intellectual, social, and communal culture through relevant resources, engaging outreach, and creative programs. This focus has led to steady usage statistics, ongoing patron interaction, and community engagement.

Hands-on experience with library duties and responsibilities remains an integral of the Coordinator's position. By remaining up to date with current professional, technical, and social priorities of graduate students and students, one is able to offer creative and contemporary library services via traditional and revolutionary methods. These library practices, software, apps, and equipment have enhanced material circulation, software interfacing, and ongoing knowledge of cutting edge APPS and technical shortcuts used by students.

Some of my individual and collective activities and accomplishments:

Patron Interaction

- Individual Student Consultations: 57
 - 15 Doctoral Students
 - 5 Masters or EDS
 - 13 Seniors
 - 17 Freshman, Sophomore
 - 7 Community Research Projects
- Library Orientations: 6 classes; 71 students
- Gate count: 35,087

Publications: Academic Writing; Expanding your creative writing through the use of the library

Conferences

HBCUstory Symposium
Nashville Start-up Global Seminar

TSU Small Business Forum
TSU University-wide Research Symposium

Professional Development

Disaster Training Workshop
Andragogy, a Key to Adult Recruiting and Retention

Presentations

Youth Literacy Empowerment Incubator
First-Year Composition in the Languages, Literature, and Philosophy de
Brown Daniel Library Staff Retreat
Metro Human Relations, Academic Therapy

Committees

Selection Community, Government Documents Librarian
Tenn-Share Board Member
TSU Academic Misconduct Disciplinary
Collection Development Committee
Center for Entrepreneurship and Economic Development
Brown Daniel Library Staff Retreat

Community Service

African American Church Historians, President
Board Member Southern Word/Youth Speaks Spoken Word
Community Literacy Activist
CGirls Literacy & STEM After School and Summer Institute
Nia House Montessori

Mitchell Chamberlain

Assistant Professor & Interlibrary Loan

- Assisted library users with circulation issues such as lost or overdue books.
Accomplishment: Maintained professional public service standards with our users.
- Weeded and shifted book collection for the Avon Williams Campus Library. Weeded 1885 books.
Accomplishment: Created space for continued growth in the book collection.
- Updated reference and circulation book collections primarily from the Library Journal, and Books in Print.
Accomplishment: Provided more updated resource material to our users.
- Provided reference assistance to students, faculty, and individuals from the community.
Accomplishment: Facilitated our users' more effective use of our resources.
- Provided interlibrary loan service to our patrons and other libraries.

Accomplishment: Conducted 185 ILL transactions, loaned 19 items, and borrowed 142 items.

- Updated lib guide for the Anti-Slavery Movement and continued to enhance the Lib Guides for Art, Speech Pathology & Audiology, and Business Administration .
- Mended library books.
- Library liaison to the Departments of Art Education and Speech Pathology and Audiology.
- Attended Cashier Receipts Workshop.
- Attended Equal Opportunity and Affirmative Action Workshop
- Supervised two student workers.
- Managed fine accounts.
- Worked on inventory of the Avon Williams Library book collection, including modifying records and linking barcodes. The number should have been larger, but I did not start recording the numbers until November.
- Assisted with art receptions and programs in the Avon Williams Library.
- Served on the Faculty Senate Budget Committee.

Jianhua Fan

Library Assistant II

- Answered phone calls daily
- Daily library closing routines
- Assisted in circulation and reserve services
- Answered reference questions as needed
- Boxed old PCS and equipment for Movable Property to pick up
- Assisted students to use copy machines
- Attended AWC library staff meetings
- Assisted students with computer, technology, and printing

Tonya Jones

Administrative Assistant IV

I. Needs and Actions:

A. Need: Periodicals Storage Space

Upon arrival to the Avon Williams Campus Library in February 2017 there were 5 carts, over 12 shelves, and multiple cabinets and drawers of periodical, newspapers, papers, old food/debris and books dating prior to 2005 stored in the periodicals storage space. There were mouse droppings in boxes, on carts, and on the desk.

Action taken by Dr. Jones:

Cleaned and organized the periodicals storage space.

B. Need: Current periodical stacks were in disarray.

Newspapers were mixed in with periodicals and unorganized. Browse section did not have proper signage. There were periodicals on the shelf dating back 2009. The labels at the end of the stacks did not match the journals on the stack. Labels were missing for journals on the shelves and there were labels for journals that were no longer available or not shelved.

Action taken by Dr. Jones:

- Created a section in the current periodical stacks for newspapers
- Added signs to the browse section and reorganized area alphabetically
- Created proper labels for the end of each stack to identify what is on each stack
- Compiled current periodical holding list of what was on the shelf
- Compared what was on our shelves to our current EBSCO list
- Made note of any discrepancies in order to rectify and bring current
- Compiled a list of all journals on the current periodical shelf that were dated 2016 and later
- Compared the list of our journals on the current periodical shelf that was dated 2016 or later to the current EBSCO listing to determine if these journals should be current
- Removed out of date issue from the current periodical stacks that were not on the current EBSCO listing and made note of any discrepancies in order to rectify and bring current
- Created labels for all current periodicals
- Compared labels that did not have current periodicals to the EBSCO listing to insure we should no longer receive the title

- Removed erroneous labels and made note of any discrepancies in order to rectify and bring current
- Created labels for current unlabeled periodicals
- Condensed and alphabetically organized current periodicals in stacks

C. Need: Bound Journal

The labels at the end of the stacks for the bound journals did not match what was on the stack. Bound Journals needed to be weeded from the system. There were errors on titles of bound journals.

Action taken by Dr. Jones:

- Created labels for the end of the stacks
- Weeded journals
- Updated labels as needed
- Corrected the spine of bound journals titles, dates, call numbers, volume numbers and issue numbers when noted or needed
- Periodically straighten bound journal stacks as needed

D. Need: Assisting with the Periodical Department

Upon arrival in February 2017 there were months of overflowing bins of journals and mail. Concise instruction was needed on how to do various aspects of jobs related to the periodicals department. Concise step-by- step verbal and written instructions were lacking. Disorganization in task assignments which can create the need to back track or redo jobs. Library staff lacked understanding on bindery process. Periodicals needed to go to bindery. Microfilm and microfiche drawers were out of order.

Action taken by Dr. Jones:

- The mail from the bins was sorted and delivered to appropriate personnel
- The periodicals from the bins were checked into Sierra, stamped, strip added, and put away
- Reorganized the microfilm and microfiche drawers.
- Learned Sierra: Search and Hold, Serial Check- in, Serials To Bindery/, and Serials Check in Bound
- Learned ABLE computer systems for bindery taught by Ernest Miah on main campus.
- Actively sought out guidance on main campus for bindery instruction from Ernest Miah and from Jean Pottenger at HF Group.
- Learning the system and anticipating need helps to eliminate the time consumption of back tracking or redoing jobs. Making list of what needs to be accomplish and finding

the most efficient ways to get jobs done. However, trying to complete a task from start to finish is still difficult especially if the assignments are given with the wrong directions or are incomplete instructions.

- Created a manual for assisting in periodicals to give better direction on processes
- Created a bindery manual
- Organized bindery shelves in periodicals office
- Sent periodicals to bindery
- Daily Activities:
 - Sort mail
 - Open mail for Joyce Radcliff
 - Deliver mail for other personnel in appropriate personnel boxes
 - If mail or book/journal belongs to main campus, send it through campus mail or inter-departmental mail
 - Check in Newspapers, Journals, Loose Leafs (Give Value Line and School Line Reporter to Mr. Wang)
 - Put journals/newspapers in respective place
 - Straighten up the current issue journals and count usage on periodicals, & microfilm
- Assist students with library and computer needs. Walk the floor at least once per hour. Greet students as they enter the library or as you come in contact with me.
- Dedicate time at circulation desk
- Assist other library staff with needs. Examples include helping Mr. Chamberlin weed books.
- Worked on inventory of the Avon Williams Library book collection.
- Assisted with keeping the library tidy and organizing spaces
- Created six monthly calendars, updated 5 monthly bulletins and assisted with displays.
- Set up for artist reception. Organized the room for event. Used creativity in setting up for our guest. Ensured food and drinks were constantly stocked and guest needs were met. Assisted in break down and restoring library to daily activity set-up. Assisted with small details to continue professional growth.
- Created a summer Chinese Culture and Language Tutoring sessions between Mr. Wang and high school student studying Mandarin.
- Set up a job shadowing and student activism day for local high school student through our library.

- Ordered paper from RJ Young
- Installed printers on student computers
- Helped students learn how to save Elearn docs to usb or hard drive in order to print; if Windows Reader App would not allow printing, showed them how to use Adobe Reader instead.
- If elearn docs had no file extension, showed them how to add the extension appropriate to the Office program.
- Made spiral bound docs for students.
- Helped students to connect to TSU wireless
- Compiled monthly reference statistics.

Joyce Radcliff

Assistant Professor & Serials/Public Services Librarian; Curator

Accomplishments and Activities

- Continued to manage and analyze serials activities in an attempt to control serials collection better and make it more accessible to patrons
- Continued serials management including budget, acquisitions, editing and updating, shelving, and binding activity
- Conducted an annual review of EBSCO'S Annual Renewal List
- Supervised/trained temporary assistant on serials jobs
- Supervised inventorying bound journals with staff
- Updated Sierra, the Subject Headings Print-Out and Full-Text Finder from inventory
- Continued to conduct usage statistics for current issues bindery shipments
- Cancelled current print subscriptions when located on archival databases such as JSTOR, or have access to Tennessee Electronic Library (TEL)
- Claimed journals through EBSCO when late or not received
- Weeded titles to comply with library policy – 459 totals weeded
- Managed rearranging journals on current issue shelves due to increased online access and reduction in print holdings
- Serials Department Policy and Procedures manual near completion
- Worked public services desk on rotation including two nights/week except summer schedule
- Kept abreast of current trends in libraries and of new and important resources in the field
- Routed professional print literature to Librarians (Library Journal, American Librarian, and College and University News) at AWC Library sent from main library
- Served as Coordinator and Curator of Art Corner at Avon Williams and Brown Daniel Libraries with two committee members – seven exhibits (35 artists) at AWC Library and 6 exhibits at Brown Daniel Library

Awards:

- Recipient of a 2017 Phoenix Award from the Healing Arts Project, Incorporation (HAPI) in February as curator for the Brown Daniel's Library.
- Received my fifteen years Employee Recognition plaque

Committees:

- Faculty Senate 2016-2017.
- Faculty Senate Subcommittee -- Library, (Chaired)
- Art Galleries, Coordinator and Curator for Brown Daniel and Avon William Libraries

Served as liaison to three departments: Economics, Sociology, Social Work, and Urban Professions

Maintained research guides for Economics & Finance, Sociology, Social Work, and Urban Studies

Taught information literacy and research instruction to orientation classes for Dr. David King's MBA Strategic Information Systems

Workshops, Webinars, Meetings, & Conferences:

- Full-Text Finder Webinar
- African American History and Culture Conference
- Attended: Graduation, Convocation, and Faculty/Staff Institute
- Attended library faculty meetings
- Recognition and Preventing Harassment and Discrimination Training
- OCLC Meeting
- Best Practices for Building LibGuides/Talia Richard
- Creating Accessible LibGuides Webinar

Art Displays (Coordinator and Curator at Brown Daniel and AWC Libraries)—forty-one total artists and 12 displays)

Increased library attendants due to art shows and receptions -- twenty-five to more than one hundred at reception, six times per year and more throughout the year

Collaborated with Graphic Designer, Library Media Center, and Webmaster for art shows

Collaborated with the Art Department with art exhibits

Art Talks six (6) artists/yr and sponsors located for receptions held at AWC Library

AWC Library (6 Art Displays):

- Joseph Love, Tennessee Art League (30 artists), Michael McBride, Mike Mucker, & Jack Perry

Brown Daniel Library (6 displays)

- Jeannette Tramontano, Omari Booker, Healing Arts Group, Inc., Joseph Heckle, Ronald Baldwin, & Mitchell Chamberlain

Service:

- The Frist Center Museum, organize museum's Library
- Book Swap
- Fall and Summer Reading List for Delta Sigma Theta, Arts & Letters Committee

Ruifang Wang

Library Assistant II

- Counted attendance record and numeric count of library users
- Checked in the books
- Shelved books
- Routed in and shelved books
- Served at the Library Circulation Desk daily
- Attended all AWC staff meetings and events

Media Centers

Media Centers

Karen L. Gupton, Assistant Professor and Coordinator

The 2016-2017 academic/fiscal year was productive and rewarding for our two campus Media Centers. Both Media Centers support the needs of students, faculty and staff. Users represent a cross section of departments served on the main and downtown campuses and a large number of commuter students. We support undergraduate and graduate students in meeting their media and equipment needs. We strive to improve usage statistics and interaction annually.

Some changes were made in media purchasing this year. A decision was made to purchase the majority of media to be streamed instead of purchasing hard copies for the Media Center. Approximately three-fourths of titles purchased were to be streamed and the remaining one-quarter are hard copy DVDs. We continually strive to increase media usage and feel this is the best way to serve a larger number of students and faculty.

We continue to purchase media titles requested by faculty and equipment needed to support faculty and student needs. This year we purchased the following items: Pyle PWMA 200 Rechargeable Port; Cosco Clock sign, will return; Manfrotto 3 section Tripod W/502 Head; Manfrotto 502 Flat Base Head; Magnus Universal Tripod Dolly; Nikon D3300 AFS DX 55-200MM f/4-5.6; Watson En-El 14A Battery Pack F/Nikon; Nikon Gadget Bag & DVD Guide F/D3000; Nikon MC-D2 Remote Release Cord F/D9; Sandisk Extreme 16GB SDHC U3- 1 R90/W40M; Kopul Studio Cable/ XLR/M To XLR/F NT-20'/B; Comprehensive Cables Audio Adapter Kit w/ST; Insten 19.5 VCD Travel Charger/PDEL150TC01; and 2 ID Tech Omni Barcode Reader Bar code Badge Card Reader.

Our Media Specialist continue to work with students and faculty on computer projects, Digital recording of classroom culminating activities, lectures, and individual student and faculty projects. Faculty and students come from various departments across the main campus and the Avon Williams campus. We continue to have a budget which is inadequate to provide the media and equipment to serve faculty and students. I look forward to another successful year with the Media Center learning and keeping abreast of trends of media usage and format change.

Karen L. Gupton

Assistant Professor and Coordinator, Media Centers

- Attended Library/Media Centers In-service
- Attended Fall Faculty and Staff Institute
- Attended 38th National Media Market in Baltimore, MD.
- Attended Library Council Meeting as scheduled
- Attended Spring Faculty and Staff Institute
- Worked with faculty in selection of media needed and purchase
- Oversaw daily operation of the AWC and main campus Media Centers
- Accountable for time sheets for AWC and main campus staff
- Worked with AWC and main staff in selection of equipment needed and purchased
- Oversaw scheduling of AWC and main campus staff
- Assisted faculty and students with media selection as requested
- Maintained professional public service standards with faculty and students
- Responsible for assembly of information for the Annual Library/Media Center report
- Conducted Annual Review of AWC and main campus staff
- Participated in appropriate University-wide meetings and professional activities
- Attended Academic Affairs Deans and Department Heads meetings

Mr. John Anderson

Media Specialist II

- Photographed, filmed, edited and produced DVD and photo set of the “Oba” Don Etheridge Art Talk by speaker Anthony Etheridge at the Avon Williams Campus Library.
- Filmed the TSU Exchange networking event at Maggiano’s Little Italy.
- Edited and produced DVD and photo set of the Joseph D. Love artist reception at the Avon Williams Campus Library.
- Filmed, edited and produced DVD and set of files for the Nursing Department’s 50th Anniversary Celebration held in the Women’s building.
- Promoted to the position of Media Specialist II at the TSU Media Center.
- Edited and produced DVD and photo set of the Tennessee Art League presentation at the Avon Williams Campus Library.
- Met with Joyce Radcliff at the Avon Williams Campus Library to go over logistics for a new video project which will spotlight noted artists on the library’s website in honor of African American History month.
- Filmed, photographed, edited and produced DVD and photo set of Michael McBride’s artist reception at the Avon Williams Campus Library.
- Filmed and produced DVD and files for the afternoon session of the annual Nashville Conference on African American History and Culture held in the Avon Williams Campus auditorium.
- Filmed, edited and produced DVD and files of the Distinguished Lecture series’ presentation of “The Key Ingredient on the Journey to Excellence at TSU and Beyond, “featuring guest speaker Dr. Saundra McGuire, held in the Auditorium at the Floyd-Payne Campus Center.

- Filmed, edited and produced DVD and files for the Distinguished Lecture series & SGA's presentation of Vivica Fox in Kean Hall.
- Filmed, edited and provided DVD/file for the Graduate Student Services academic writing seminar held in Training Room 2 on the Avon Williams campus.
- Filmed, edited and produced DVD of the plenary and keynote speeches of the TSU Africa Conference 2017 in AWC room 353 and the Atrium, respectively.
- Filmed, edited and produced a file of a class presentation on the Soliya project for Mr. Anis Mnif, College of Business.
- Filmed, edited and produced DVD/file of the Tennessee State University Graduate Commencement Ceremony held in the Gentry Center and featuring guest speaker Congressman Jim Cooper.
- Filmed, photographed, edited and produced DVD and photo set of the Jack Ryan Perry artist reception at the Avon Williams Campus Library.

Don G. McElhiney

Media Specialist

- Setup two cameras and filmed the event, edited the footage and made DVD copies for the College of Education assessment, "A Brief Overview of Scale Validity & Reliability in Research Design." Speaker Johathan Steinberg.
- Set up a video cameras, filmed the event, edited the footage and made DVD copies for Spains Bevill of Spanish 1020 & 1010.
- Set up for the Media Centre on the main campus, the new electronic check-out computer system for equipment.
- Set up video camera, filmed event, edited the footage and made DVD copies for Tennessee State University Fall Commencement.
- Set up still photo camera, photographed event, edited digital images and transferred images to jump drive for Joyce Radcliff AWC Library.
- Set up video camera, filmed event, edited footage and made DVD copies for Tennessee State University 2017 Presidential prayer breakfast.
- Set up video camera, filmed event, edited footage and made DVD copies for Professional and Scholarship Writing seminars on the Graduate Student speaker workshop series.
- Set up still photo camera, set up video camera and the PA system. Filmed and photographed event at the same time, edited footage and made DVD copies. Also edited digital images and transferred images to jump drive for Joyce Radcliff AWC Library Gallery Exhibit.
- Set up video camera, filmed event, edited footage and made DVD copies for Distinguished Lecture series with speaker Dr. Bill Pickard, Multimillionaire Entrepreneur on "Anybody, from anywhere, can accomplish anything."
- Set up video camera, filmed event, edited footage and made DVD copies for Tennessee State University 2017 Employee Recognition Luncheon.
- On multiple date May through July edited digital images and transferred images to jump drive for Harold Webb of events management.
- Set up PA system, still photo camera and photographed event. Took down PA system,

edited digital images and transferred images to jump drive for Joyce Radcliff AWC
Library Gallery Exhibit.

*Library & Media Centers
Statistics*

**Main Campus Media Center
Checkout Circulation Report
July 1, 2016 - June 30, 2017**

CIRCULATION (CHECKOUT) STATISTICS	
Main Campus Media Center	
	July, 2016-June, 2017
P TYPE	QTY
Faculty & Staff	386
Total	386

**William Campus Media Center
Checkout Circulation Report
July 1, 2016 - June 30, 2017**

CIRCULATION (CHECKOUT) STATISTICS	
Williams Campus Media Center	
	July, 2016 - June, 2017
P TYPE	QTY
Faculty & Staff	273
Total	273

**LIBRARIES
BOOK CIRCULATION
TABLE 1**

FY2016-2017	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Grand Total
Main Campus													
Faculty	44	111	128	66	54	56	158	83	79	49	126	90	1,044
Staff	24	12	18	15	22	4	36	21	17	9	26	30	234
Undergraduate	73	161	381	369	311	77	125	331	269	395	81	78	2,651
Graduate	41	94	136	140	130	75	112	134	104	76	52	53	1,147
Alumni	0	0	0	0	8	4	6	2	8	0	0	0	28
Community	8	12	16	14	18	4	16	15	18	16	24	18	179
Interlibrary Loan	22	24	47	17	16	12	38	46	1	0	19	26	268
Total	212	414	726	621	559	232	491	632	496	545	328	295	5,551
Williams Campus													
Faculty	7	21	26	8	14	11	22	10	14	15	9	7	164
Staff	3	0	7	0	4	0	0	1	0	0	1	2	18
Undergraduate	0	6	14	15	32	1	6	17	17	18	1	9	136
Graduate	9	12	21	21	20	8	19	16	13	13	16	1	169
Alumni	0	0	0	0	0	0	0	0	0	0	0	0	0
Communnity	0	0	0	0	0	0	0	0	0	1	2	2	5
Interlibrary Loan	0	0	3	1	3	1	1	0	0	0	0	1	10
Total	19	39	71	45	73	21	48	44	44	47	29	22	502

LIBRARIES
SERIALS AND MICROFORM UTILIZATION
TABLE 2

	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Grand Total
Main Campus													
Periodicals	Periodical/Serials utilization is mainly online and statistics are recorded in the Web Access Management table which is attached												
Microforms													
Microfiche	1	0	2	1	1	0	0	3	1	0	0	1	10
Microfilm	0	2	1	1	1	0	1	2	1	0	0	2	11
Monthly Total	1	2	3	2	2	0	1	5	2	0	0	3	21
Williams Campus													
Periodicals	Periodical/Serials utilization is mainly online and statistics are recorded in the Web Access Management table which is attached												
Microforms													
Microfiche													0
Microfilm													0
Monthly Total	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	1	2	3	2	2	0	1	5	2	0	0	3	21

MEDIA CENTERS CIRCULATION

FY2016-2017	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Grant Total
Main Media Center													
Video	0	0	8	4	1	0	0	1	6	0	4	0	24
DVD	0	0	12	3	3	0	14	1	8	6	4	0	51
Equipment	15	0	21	13	44	0	19	22	23	121	15	18	311
Total	15	0	41	20	48	0	33	24	37	127	23	18	386
Williams Campus													
Equipment	23	19	30	21	24	10	22	30	29	32	19	14	273
Total	23	19	30	21	24	10	22	30	29	32	19	14	273

LIBRARIES
REFERENCE QUERIES
TABLE 5

	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Grand Total
Main Campus													
Directional	178	224	376	294	253	81	101	217	245	229	67	82	2,347
Informational	246	278	332	397	375	204	449	323	551	450	296	227	4,128
Telephone	257	299	607	653	444	218	510	591	302	368	205	276	4,730
Monthly Total	681	801	1,315	1,344	1,072	503	1,060	1,131	1,098	1,047	568	585	11,205
Williams Campus	9	16	27	19	16	15	83	128	103	60	44	11	531
Directional	80	68	140	337	538	93	579	766	219	312	220	86	3,438
Informational	20	27	72	194	54	45	86	145	34	90	111	25	903
Telephone	109	111	239	550	592	153	748	1,039	356	462	375	122	4,856
Monthly Total:	209	206	451	1,081	1,184	291	1,413	1,950	609	864	706	233	9,197
Special Collections													
Directional	22	34	32	36	36	15	26	30	27	19	19	10	306
Informational	13	51	25	32	25	18	22	32	21	30	20	5	294
Telephone	32	47	105	81	31	35	29	32	51	42	26	23	534
Monthly Total	67	132	162	149	92	68	77	94	99	91	65	38	1,134
Grand Total:	957	1,139	1,928	2,574	2,348	862	2,550	3,175	1,806	2,002	1,339	856	21,536

LIBRARIES
RESERVE UTILIZATION

TABLE 6

FY 2016-2017	July	Aug.	Sept.	Oct.	Nov.	Dec	Jan.	Feb.	Mar.	Apr.	May	June	Grand Total
Main Campus	5	10	52	20	27	12	11	16	14	10	2	18	197
Williams Campus	0	1	5	8	7	2	0	3	6	7	2	0	41
Monthly Total	5	11	57	28	34	14	11	19	20	17	4	18	238

L MAIN and Avon Williams
 SPECIAL ACTIVITIES
 TABLE 7

	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Grand Total
Main Campus													
Bibliographic													
Instruction													
of Classes	0	6	23	25	2	0	7	13	10	2	1	4	93
Students													
in Class	0	98	387	390	26	0	89	201	150	31	10	85	1,467
Avon Williams													
Bibliographic													
Instruction of Classes	0	4	2	4	1	0	1	2	5	1	0	0	20
Students in													
Class	0	72	12	38	18	0	7	50	41	12	0	0	250

**LIBRARIES
FUNDS COLLECTED**

TABLE 8

FY 2016-2017	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Grand Total
MAIN CAMPUS													
BOOKS													
Fine charges assessed													
Fine charges collected	\$108.50	\$843.28	\$38.60	\$64.60	\$86.90	\$69.40	\$277.69	\$18.65	\$22.90	\$112.80	\$529.95	\$209.00	\$2,382.27
WILLIAMS CAMPUS													
BOOKS													
Fine charges assessed													
Fine charges collected	\$10.00	\$85.10	\$9.30	\$3.60	\$30.00	\$0.00	\$30.00	\$78.60	\$0.80	\$0.00	\$106.48	\$10.00	\$363.88
Total Fine Charges Collected	\$118.50	\$928.38	\$47.90	\$68.20	\$116.90	\$69.40	\$307.69	\$97.25	\$23.70	\$112.80	\$636.43	\$219.10	\$2,746.25

LIBRARIES
INTERLIBRARY LOAN
TABLE 9

	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Total
Main Campus													
LOANED:													
Materials Requested	153	273	316	202	177	97	365	389	16	57	296	218	2,559
Materials Loaned	17	23	50	13	16	11	48	34	0	0	18	28	258
BORROWED:													
Materials Requested	41	52	52	45	49	31	48	60	21	70	107	70	646
Materials Borrowed	16	9	20	8	18	10	5	18	12	4	29	42	191
Avon Williams Campus													
LOANED													
Materials Requested	0	0	7	4	8	0	2	0	0	0	0	1	22
Material s Borrowed	0	0	5	2	5	0	1	0	0	0	0	1	14
BORROWED:													
Materials Requested	0	39	51	11	14	0	6	4	25	2	6	6	164
Materials Borrowed	0	36	45	10	11	0	6	3	24	1	6	4	146

LIBRARIES
TECHNICAL PROCESSING
TABLE 12

	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Total
Acquisitions													
Orders Placed	118	0	321	442	437	305	319	152	281	331	310	255	3,271
Received	136	186	143	243	619	128	548	242	202	308	350	161	3,266
Books Lost												214	214
Books Discarded				656	5,274	97	1,619	146	868	2,117	3,329	1,040	15,146
Gift Items													
Received	16		22	2		82	101	0	14	0	0	0	237
Serials Processed													
Periodicals	19	0	19	18	0	21	31	0	24	0	35	0	167
Microfiche	0	0	0	0	0	0	0	0	0	0	0	0	0
Microfilm	2	0	3	1	2	1	1	5	0	3	0	0	18
Total	21	0	22	19	2	22	32	5	24	3	35	0	185
Gov. Documents													
Processed													
Reference								19	23	12	23	28	105
Acquisitions	103	59	80	23		24		63					352
New Titles													
Main Campus	60	205	257	100	235	156	257	554	362	251	314	71	2,822
Williams Campus	1	85	38	39	44	163	107	4	194	5	120	50	850
Total	61	290	295	139	279	319	364	558	556	256	434	121	3,672
Volumes Added													
Main Campus	1	25	33	20	5	3	57	16	45	11	16	13	245
Williams Campus	0	232	139	83	224	105	163	194	33	175	99	56	1,503
Total	1	257	172	103	229	108	220	210	78	186	115	69	1,748
Total New Books Added	62	463	457	242	508	622	484	768	634	283	510	190	5,223
Other													
internet	352	420	374	401	418	442	299	220	200	171	108	140	3,545
ebook	5	4461	4	0	67	0	4	49	132	1013	41172	96	47,003
thesis and dissertation													3 bib/9 item
CD													25
DVD													89
missing													725
withdrawn													
discarded*	0	0	0	657	5274	97	1619	146	868	2117	3329	1040	15,147

*includes bound journal volumes

LIBRARIES
GENERAL PATRON UTILIZATION

TABLE 13

	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Grand Total
Main Campus	6,693	10,470	19,717	30,191	13,849	573	3,430	10,256	2,809	7,819	5,733	2,345	113,885
Williams Campus	938	2,781	4,289	3,780	4,126	1,454	2,371	5,185	4,030	4,239	1,175	719	35,087
Monthly Total	7,631	13,251	24,006	33,971	17,975	2,027	5,801	15,441	6,839	12,058	6,908	3,064	148,972

LIBRARIES/MEDIA RESOURCES
COLLECTION SIZE
TABLE 14
2016 - 2017

YEAR:	Held 2015-2016	Added 2016-2017	Lost/Damaged Discarded 2016-17	Total
Books (purchases, fits & GPOs) - Print	234,421	3,503	10,056	227,868
Books - Online*	287,344	13,910		301,254
Book Transfers	0	0	25	25
Periodicals				
Online Databases	202	4	3	203
Bound	80,544	226	4,386	76,384
Subscriptions	624		22	602
Microforms				
Microfiche**	1,350,000	0	900,000	450,000
Microform	12,951			12,951
Government Doc (Hard Copy)***(159)	89,747	457	159	90,045
Government Doc (Microfiche)	123,012	212		123,224

* We maintained our subscription to Safari, Books 24x7 and EBSCO, but these are not permanently added to our collection.

**An inventory measurement was done when we weeded the ERIC microfiche that had been replaced electronically

***Flood damaged government documents

**Embedded Courses
Fall Semester 2016**

Fall 2016

Communications

- COMM 4500 Senior Project (5 students)

Criminal Justice

- CRMJ6010 Seminar in Law Enforcement (15 students)
- CRMJ6230 Police Management Systems (21 students)

English

- EH1010 Freshman English I (2 sections) (21 and 25 students)
- EH1020 Freshman English II (2 sections) (25 and 22 students)
- EH2022 Literature Genres Poetry and Drama (18 students)
- EH2310 World Literature (16 students)

History

- HIST2060 World History I (2 sections) (20 and 32 students)

Health Care Administration and Planning

- HCAP2011 Writing Essentials Health Organization Lab (2 sections) (26 and 25 students)

Nursing

- NURS 4220 Nursing Research (2 sections) (50 and 12 students)
- NURS 5000 Theoretical Foundation (18 students)
- NURS 5020 Research (3 students)
- NURS 5220 Project Writing (2 sections) (19 and 10 students)

Nonprofit Management

- NPMN2100 Introduction to Nonprofit Organizations (15 students)
- NPMN3100 Volunteer Board Development (15 students)

Public Administration

- PADM 6230 Seminar in Fiscal Management – Public Budgeting (8 students)
- PADM 6410 Seminar in Public Policy Analysis (13 students)

Urban Studies

- URBS2010 Introduction to Urban Studies (12 students)
- URBS3670 History of Urban America (19 students)
- URBS3910 Urban Politics

Women's Studies

- WMST 2000 Introduction Women's Studies (16 students)

Spring 2017

Biological Sciences

- BIOL1120 General Biology II (2 sections) (88 students and 10 students)
- **Cardio-Respiratory Care Science**
- CRCS4500 Senior Project (25 students)

Communications

- COMM 4500 Senior Project (5 students)

Criminal Justice

- CRMJ6010 Seminar in Law Enforcement (25 students)
- CRMJ6230 Police Management Systems (20 students)

English

- EH2210 Survey of English Literature I (11 students)
- EH4320 Shakespeare (10 students)

History

- HIST1000 Global Culture in History (2 sections) (25 and 26 students)

Nursing

- NURS 5000 Theoretical Foundation (13 students)
- NURS 5020 Research (18 students)
- NURS5070 Health Policy Advance Practice (13 students)
- NURS5190 Holistic Practicum II (3 students)
- NURS 5220 Project Writing (3 sections) (9, 17 and 16 students)
- NURS5260 Selected Topics (22 students)

Psychology

- PSYC4115 Foundations of Psychology Investigation Lab (4 sections, 16, 15, 13, 10, 16, and 18 students)
- PSYC4820 Senior Seminar (2 sections, 16 and 18 students)

Urban Studies

- URBS2010 Introduction to Urban Studies (2 sections) 16 and 26 students)
- URBS3030 Urban Policies and Issues (23 students)
- TN eCampus

Fall 2016**History**

- HIST3880 Renaissance Reformation Europe (25 students)

Nursing

- NURS5001 Health Care Policy (18 students)
- NURS5002 Advanced Nursing Research (20 students)
- NURS5003 Advanced Role Development (25 students)
- NURS5990 Scholarly Synthesis (2 sections) (18 and 22 students)

Political Science

- POLI4350 International Law (18 students)

Professional Studies

- PRST5910 Employment and Human Resources Law (17 students)

Spring 2017**History**

- HIST3880 Renaissance & Reformation Europe (14 students)

Nursing

- NURS5002 Advanced Nursing Research (18 students)
- NURS5990 Scholarly Synthesis (6 students)

Political Science

- POLI3620 Comparative European Government (7 students)
- POLI4230 The Presidency (8 students)
- POLI4350 International Law (25 students)
- PRST5910 Employment and Human Resources Law (11 students)

Summer 2017**Nursing**

- NURS5001 Health Care Policy (6 students)
- NURS5002 Advanced Nursing Research (15 students)
- NURS5990 Scholarly Synthesis (5 students)

Political Science

- POLI4350 International Law (7 students)

Psychology

- PSYC3210 Abnormal Psychology (17 students)

Metadata Hits for July 1st, 2016 through June 30th, 2017 for Digital Scholarship @ Tennessee State University

Title	URL	Total
Annals of Management Science	http://digitalscholarship.tnstate.edu/ams	318
Biology Student Research	http://digitalscholarship.tnstate.edu/biology_students	12
Computer Science Faculty Research	http://digitalscholarship.tnstate.edu/computerscience	17
Cooperative Extension Faculty Research	http://digitalscholarship.tnstate.edu/extension	62
ETD Collection for Tennessee State University	http://digitalscholarship.tnstate.edu/dissertations	15,486
Homepage Slideshow	http://digitalscholarship.tnstate.edu/home_slideshow	3
Languages, Literature & Philosophy Faculty Research	http://digitalscholarship.tnstate.edu/llp	5
Library Faculty and Staff Publications and Presentations	http://digitalscholarship.tnstate.edu/lib	48
Mathematical Sciences Faculty Research	http://digitalscholarship.tnstate.edu/mathematics	1
Sketches: the Online Creative Arts Journal of Tennessee State University	http://digitalscholarship.tnstate.edu/sketchesu	91
Sociology, Social Work, & Urban Professions Faculty Research	http://digitalscholarship.tnstate.edu/sswandurbanp_fac	43
Teaching and Learning Faculty Research	http://digitalscholarship.tnstate.edu/teaching	9
The Journal of Tennessee State University	http://digitalscholarship.tnstate.edu/ejtsu	39
Total Metadata Hits		16,134

**Full Text Downloads for July 1st, 2016 through June 30th, 2017 for Digital Scholarship @
Tennessee State University**

Title	URL	Total
Annals of Management Science	http://digitalscholarship.tnstate.edu/ams	7
Biology Student Research	http://digitalscholarship.tnstate.edu/biology_students	1,828
Business Administration Faculty Research	http://digitalscholarship.tnstate.edu/businessadmin_fac	0
Business Administration Student Research	http://digitalscholarship.tnstate.edu/businessadmin_studen	19
Computer Science Faculty Research	http://digitalscholarship.tnstate.edu/computerscience	82
Cooperative Extension Faculty Research	http://digitalscholarship.tnstate.edu/extension	621
Languages, Literature & Philosophy Faculty Research	http://digitalscholarship.tnstate.edu/llp	14
Library Faculty and Staff Publications and Presentations	http://digitalscholarship.tnstate.edu/lib	225
Mathematical Sciences Faculty Research	http://digitalscholarship.tnstate.edu/mathematics	32
Sketches: the Online Creative Arts Journal of Tennessee State University	http://digitalscholarship.tnstate.edu/sketchestsu	348
Sociology, Social Work, & Urban Professions Faculty Research	http://digitalscholarship.tnstate.edu/sswandurbanp_fac	224
Teaching and Learning Faculty Research	http://digitalscholarship.tnstate.edu/teaching	124
The Journal of Tennessee State University	http://digitalscholarship.tnstate.edu/ejtsu	462
Total Full Text Downloads		3,986

Database Statistics for July 1, 2016 - June 30, 2017

Database	Off-Campus Access				On Campus Access	Total
	Undergrad	Graduate	Faculty	Staff		
EBSCOhost z_General	177,245	401,855	31,745	12,986	495,640	1,119,471
Proquest z_General	58,508	97,083	10,750	5,543	119,505	291,389
JSTOR	43,088	28,952	9,633	630	143,815	226,118
Entrepreneurial Studies Sour	21,668	49,115	3,345	853	65,223	140,204
Science Direct	8,398	30,351	2,901	848	42,625	85,123
Gale Opposing Viewpoints In Co	23,010	292	1,152	0	34,613	59,067
Sage_General	4,108	23,706	2,550	2,526	16,223	49,113
EBSCOhost CINAHL Complete	3,599	31,005	1,270	67	9,559	45,500
EBSCOhost Acade Search Prem	7,498	11,678	1,264	378	20,301	41,119
Alexander Street	5,370	199	1,583	0	29,703	36,855
CrossRef	0	0	0	0	36,496	36,496
Wiley Online Library	4,694	10,884	535	636	9,093	25,842
WestlawNext Campus Research	1,133	1,776	2,009	223	19,224	24,365
Gale Academic Onefile	5,788	4,063	1,130	147	11,837	22,965
EBSCOhost Health Policy/Ref Ce	3,628	7,745	538	397	9,823	22,131
Books in Print	619	371	183	41	19,738	20,952
Prosocial Behaviour Abstracts	6,800	9	0	1	12,526	19,336
Lexis-Nexis Academic	2,870	1,867	881	362	12,914	18,894
Gale z_General	4,441	730	225	177	10,625	16,198
Gale Virtual Reference Lib	5,077	126	582	0	10,252	16,037
Criminal Justice Periodicals	6,583	1,333	132	11	7,873	15,932
Proquest Dissert/Theses TSU	164	7,436	1,030	96	6,644	15,370
Alexander Street_General	0	0	0	0	13,519	13,519
Lippincott Williams & Wilkins	1,274	7,028	232	36	3,874	12,444
Gale Health Ref Center - Aca	3,588	1,920	293	62	5,160	11,023
Mergent Online	1,415	3,673	80	154	4,877	10,199
Books 24 x 7	1,130	1,937	225	90	6,671	10,053
Morningstar Investment Rsch Cr	0	1,329	379	0	7,517	9,225
Gale Biography in Context	2,408	4	71	0	6,685	9,168
EBSCOhost PsycARTICLES	1,453	3,471	360	113	3,507	8,904
Web of Knowledge General	581	3,717	407	232	3,842	8,779
EBSCOhost PsycINFO	1,215	2,701	280	223	3,957	8,376
Gale Communi Mass Media Coll	3,153	0	96	0	4,876	8,125
EBSCOhost Sportdiscus with F/T	627	2,922	376	37	4,051	8,013
Gale Criminal Justice	2,654	1,497	251	0	2,740	7,142
Gale Lit Resource Center	1,475	82	241	0	4,686	6,484
EBSCOhost PointofView Ref Ctr	1,788	391	31	0	4,214	6,424
Gale InfoTrac Newsstand	793	118	1,261	0	4,037	6,209
APA Style Manual	10	39	249	5	5,778	6,081
EBSCOhost Food Science Source	307	1,580	29	4	3,836	5,756
Gale Nurs Allied Health Coll	545	2,086	0	0	3,066	5,697
Films on Demand	426	0	208	0	5,017	5,651
EBSCOhost Ebooks	998	424	135	45	3,822	5,424
Gale Educator Ref Complete	81	1,778	267	85	3,125	5,336

EBSCOhost Nursing/Allied Hlth	164	4,204	13	2	778	5,161
IEEE Xplore	412	1,636	199	472	2,151	4,870
Uptodate	123	4,163	1	0	545	4,832
EBSCOhost Psy/Behav Sci. Coll.	814	1,724	66	140	1,938	4,682
Gale Physical Ther/Sports Med	522	1,805	23	0	2,019	4,369
EBSCOhost ERIC	560	1,640	101	23	2,005	4,329
Proquest New York Times	457	0	81	0	3,657	4,195
SpringerLink Ebooks	621	1,742	87	34	1,708	4,192
Gale Gender Studies	1,172	210	180	0	2,374	3,936
Gale Expanded Academic ASAP	304	1,356	166	87	1,942	3,855
Gale Health/Wellness Resrc	879	562	0	0	2,287	3,728
Taylor and Francis	440	1,067	352	81	1,663	3,603
Gale Psychological Collection	1,037	233	28	90	2,192	3,580
EBSCOhost SocINDEX	698	976	107	26	1,767	3,574
Gale General One File	284	877	75	0	2,207	3,443
EBSCOhost Education Full Txt	493	1,576	53	38	1,257	3,417
Gale Agriculture Collection	434	316	0	682	1,748	3,180
American Chemical Society	378	49	109	181	2,435	3,152
Black Drama	282	0	143	880	1,831	3,136
EBSCOhost Art Museum Image	575	1,079	28	101	1,350	3,133
Gale LitFinder	545	123	29	0	2,212	2,909
Oxford Reference Online	505	77	265	40	1,995	2,882
Gale Business Collection	285	427	164	53	1,928	2,857
EBSCOhost PsycBOOKS	326	721	13	250	1,348	2,658
Gale Fine Arts & Music Collect	401	86	0	0	2,012	2,499
Gale US History in Context	326	0	0	0	2,075	2,401
EBSCOhost OMNI Full Txt Mega	480	733	62	16	1,046	2,337
Proquest Tennessean	212	71	1,309	0	682	2,274
Proquest Gender Watch	540	1	2	0	1,588	2,131
Gale Business/Economy/Theor	393	548	49	25	983	1,998
Naxos Music Library	209	0	6	0	1,781	1,996
Safari Books Online	200	387	62	13	1,278	1,940
Gale Power Search	517	527	154	0	725	1,923
Cochrane Library	300	876	3	0	655	1,834
Gale Student Resrc in Context	200	214	324	0	1,086	1,824
Access Science	422	144	12	40	1,189	1,807
Emerald	88	477	227	45	942	1,779
EBSCOhost Hlth Src Nursing/Aca	170	635	18	7	931	1,761
Gale Diversity Studies	726	338	0	0	678	1,742
Choice Reviews Online	21	227	0	0	1,473	1,721
EBSCOhost Social Science Full	504	456	37	11	660	1,668
Proquest ComDisDome	204	682	73	0	708	1,667
EBSCOhost Rehabilit Ref Center	199	671	63	0	607	1,540
EBSCOhost Art Index Retrospect	110	741	103	14	511	1,479
BrowZine	307	440	39	8	652	1,446
Gale General Science Coll	534	114	0	0	775	1,423
Black Studies Center	403	58	194	0	758	1,413

Gale Environm Study & Policy	395	99	0	0	905	1,399
EBSCOhost Art Full Text	129	257	26	0	976	1,388
Proquest Pittsburgh Courier	57	0	926	0	368	1,351
Early American Imprints	211	10	258	38	825	1,342
Biotech	117	675	55	14	437	1,298
Oxford English Dictionary	178	11	18	0	1,087	1,294
Gale Professional Collection	383	191	22	0	645	1,241
Gale Culinary Arts Collection	9	0	0	0	1,223	1,232
Proquest Pilots	97	6	2	0	1,058	1,163
Alexander Street Marc	271	10	73	0	808	1,162
EBSCOHOST Consumer Reports	110	441	30	55	525	1,161
Project Muse	201	127	182	3	633	1,146
Gale Hospitality Tour Leisu	9	9	267	0	850	1,135
Congressional Qtr Researcher	610	40	116	3	355	1,124
Oxford Music Online	842	27	24	0	230	1,123
Marcive Web DOCS-Express	0	0	0	0	1,089	1,089
Oxford Journals Online	80	339	40	0	610	1,069
EBSCOhost Business Source Comp	96	187	118	2	647	1,050
EBSCOhost Int Secu/Counter Ter	428	313	16	2	288	1,047
EBSCOhost Humanities Full Txt	155	39	42	14	749	999
Gale Pop Magazine	249	147	8	0	592	996
African American Experience	145	55	88	0	707	995
Gale General Ref Center Gold	110	132	26	31	679	978
EBSCOhost Business Abstract FT	87	298	24	32	444	885
Black Thought and Culture	281	20	28	0	553	882
Nature	15	60	8	0	799	882
Gale Religion/Philosophy Coll	191	0	0	0	672	863
Academic Video online: Premium	109	0	199	0	545	853
Science	158	203	3	7	469	840
EBSCOhost BioIndexRetrosop46-83	67	340	21	8	388	824
HeinOnline	254	10	2	0	558	824
LibraryMusicSource	59	4	150	0	604	817
DSM-V (Psychiatry Online)	492	83	0	4	228	807
Gale Information Science	0	0	0	0	790	790
EBSCOhost Legal Index Full Txt	221	240	9	2	263	735
EBSCOhost Environment Complete	69	336	36	24	262	727
EBSCOhost Vocatnl Studies Comp	88	273	20	26	317	724
Proquest Ethics Newswatch	1	0	10	0	704	715
Afri Ame Biographical Chadwyck	160	61	13	4	470	708
EBSCOhost Edu Admin Abs	38	253	28	36	314	669
Credo General Reference	40	50	53	0	492	635
Women and Social Movements	177	18	0	147	292	634
EBSCOhost Appli Sci Full Txt	236	90	6	2	204	538
eJournals	54	289	15	3	169	530
Oxford Afric/Ameri Stu Ctr	104	0	48	0	373	525
Byron Hoyt Sheet Music Coll.	32	1	4	0	465	502
Gale Research In Context	65	106	18	0	311	500

Mintel	4	0	0	0	495	499
PolicyMap	0	106	61	0	328	495
Biblioboard	7	0	204	0	279	490
EBSCOhost MLA International Bi	80	24	105	0	275	484
EBSCOhost Bio/Agri Index Plus	78	79	2	3	321	483
Gale Southern Life	31	56	0	0	386	473
Gale Small Business Coll.	52	18	220	0	168	458
Gale Military & Intelligence	115	0	7	0	335	457
Cambridge University Press	64	79	0	0	276	419
EBSCOhost Social Work Abstract	99	123	3	1	188	414
MathSciNet	4	87	21	0	288	400
Film Television	70	3	0	0	316	389
EBSCOhost Reader's Guide FT	33	19	26	1	307	386
Gale Student Edition	68	32	43	0	237	380
Gale Pop Culture	0	0	8	0	370	378
JAMA	70	130	0	0	140	340
Berg Fashion Library	5	0	4	0	299	308
American Academy of Pediatrics	40	69	0	0	194	303
Sage Research Methods Online	3	193	0	1	103	300
Gale Gardening/Landscape/Horti	39	90	0	0	159	288
Web of Science	20	102	11	8	143	284
EBSCOhost MLA Dir of Periodica	171	15	27	1	66	280
EBSCOhost Public Admin Abstra	8	136	3	0	128	275
Nashville Business Journal	0	0	0	0	273	273
EBSCOhost General Science Coll	100	101	7	0	63	271
EBSCOhost Lib Lit Info Full Tx	33	19	24	4	189	269
Chronicle of Higher Education	0	18	19	192	39	268
American Medical Association	29	190	1	0	47	267
Get it Now	23	42	40	0	162	267
SciFinder	40	14	17	0	193	264
University of California Press	65	25	0	0	174	264
Gale Computer Database	14	50	4	0	191	259
EBSCOhost EconLit	7	154	0	1	92	254
EBSCOhost Mental Measure Yrbk	5	102	4	6	129	246
Google Scholar	16	112	2	15	93	238
Inforns Pubonline	2	11	36	0	180	229
Plunkett Research Online	37	18	0	0	168	223
Project Euclid	0	140	2	0	79	221
EBSCOHOST Health Src Cons Edit	84	66	4	0	64	218
Gale Books & Authors	24	0	0	0	193	217
African American Newspapers	22	0	32	0	162	216
Learning Express Library	0	0	0	0	215	215
Teachers College Record	1	81	1	0	129	212
Slack Incorporated	47	32	0	11	117	207
Theatre in Video	43	0	1	0	162	206
Oxford University Press	21	68	0	0	113	202
Proquest Disser/Theses	6	81	14	0	97	198

EBSCOhost Communication Src	64	22	1	8	99	194
Open URL	28	58	6	1	101	194
Gale Vocation, Career/Tech Edu	24	38	0	0	127	189
Proquest Social Services Abstr	30	0	0	0	156	186
Thieme Connect	0	29	0	0	156	185
American Journal of Education	9	66	22	0	87	184
Gale Kids InfoBits	24	0	9	0	151	184
S Kanger AB	2	3	0	0	177	182
American Journal of Physics	0	9	30	0	141	180
Cabell's Directories of Publis	0	0	0	0	179	179
EBSCOhost Social Work Ref Cntr	35	84	0	2	56	177
Inflammatory Bowel Diseases	29	70	4	4	70	177
EBSCOhost Teacher Refer Ctr	23	60	4	16	73	176
Molecular Plant-Microbe Intera	0	149	6	0	21	176
Social Explorer	27	77	17	0	48	169
Respiratory Care	124	0	0	0	28	152
Ingenta Connect	0	12	21	0	111	144
Gale War and Terror Collection	64	0	0	0	77	141
Business Experts Press	0	5	4	0	125	134
Plant Management Network	19	0	56	0	59	134
Journal of Cell Science	0	0	0	0	129	129
informe	0	0	8	0	115	123
EBSCOHOST AHFS	34	25	2	0	59	120
World Statistics	29	0	21	0	70	120
CTR For Disease Control/Preven	17	56	0	0	40	113
Bankings	0	0	0	0	105	105
EBSCOhost Regional Busi News	12	19	3	7	63	104
Physical Review Online Archive	2	2	2	0	97	103
Sage Psychology	6	36	2	12	46	102
Sage Education Collection	3	49	3	17	29	101
Gale Busi Insights Essentials	9	6	5	1	78	99
Naxos Spoken Word Library	0	0	1	0	97	98
New England Journal of Medicin	33	36	0	0	29	98
American History in Video	10	0	6	0	79	95
CompPile	28	24	7	0	35	94
Britannica Online	19	3	3	0	68	93
Gale National Newspaper	0	6	7	0	78	91
OT Practice	11	16	8	0	56	91
BMJ Journals	0	28	0	0	61	89
Duke Press Journals	0	0	15	0	65	80
World Book Encyclopedia	29	19	0	17	9	74
Naxos Jazz	0	0	1	0	72	73
American Thoracic Society	26	15	6	0	25	72
Counseling/Therapy in Video II	9	0	15	0	48	72
Agronomy Journal	0	6	4	0	61	71
American School Board Journal	0	43	0	0	26	69
EBSCOhost GreenFile	7	13	0	0	49	69

MIT Press Journals	0	25	0	0	44	69
Journal of Orthopaedic Sports	0	19	0	0	49	68
Annual Review	1	10	2	0	54	67
Heritage Quest	6	1	0	13	44	64
Childhood Obesity	14	17	0	0	32	63
Infoplease	33	4	1	0	25	63
Columbia Grangers'World of Poe	5	0	0	0	57	62
Amer Physiological Society	0	10	0	8	43	61
Proquest Disser/Theses History	0	2	3	0	55	60
National Academy Sciences	0	0	0	0	59	59
Ame Society of Civil Engineer	0	0	49	0	9	58
ReportLinker	0	0	0	0	58	58
Amer Society for Microbiology	0	0	0	0	55	55
Tennessee Electronic Library	3	1	1	0	47	52
Proquest Disser/These Business	0	0	0	0	50	50
Gale Junior Edition	11	6	8	0	24	49
Proquest US Congres Serial Set	0	0	2	0	47	49
Gale Home Improvement	0	9	0	0	39	48
African American Music Ref	1	2	0	0	43	46
Proquest Disser/Theses Science	0	2	0	0	43	45
Gale Insurance/Liability Coll	0	0	0	0	44	44
Proquest Dis/These Soc Science	0	0	2	0	42	44
Proquest Diss/These Literature	0	0	0	0	43	43
Proquest Dissert/Theses Arts	0	2	0	0	41	43
Gale Research In Context	6	5	0	0	31	42
Human Kinetics Publishers Inc	35	7	0	0	0	42
Proquest Dissert/Theses Health	0	0	0	0	42	42
Sage Criminology	3	19	0	2	16	40
NoodleTools	1	1	2	0	35	39
OT Search	6	3	4	0	25	38
Virtually Vocal	1	0	0	0	37	38
Commercial Appeal	0	0	0	0	36	36
CSIRO Publishing	0	0	0	0	36	36
Gale Small Busi Resrc Center	0	9	0	0	25	34
Nat Council of Teacher of Engl	4	14	0	0	16	34
Artemis Literary Sources	0	0	0	0	32	32
EBSCOHost PsycTests	11	9	2	0	10	32
Alexander Street Press Literat	5	0	3	0	23	31
Algebraic & Geomeri	0	0	0	0	31	31
Journal of General Physiology	0	0	0	0	31	31
Nursing Education in Video	0	1	2	0	27	30
Gale Twayne	2	0	0	0	27	29
Journal of Periodontology	4	17	0	0	8	29
Keesings	0	0	9	0	20	29
Basic Methods in Cellular&Mole	0	0	0	0	28	28
Checkpoint	1	1	2	0	24	28
De Gruyter	7	3	0	0	18	28

Nat Council of Teachers of mat	0	17	0	0	11	28
Ambrose Videos	4	3	2	0	18	27
Family in Society	7	6	0	0	13	26
Sage Urban Affairs	5	12	0	0	9	26
Encyclopedia of Social Work	0	5	0	0	20	25
International Press	0	0	0	0	25	25
Past Masters	2	0	2	0	21	25
Women Writers Online	2	0	0	0	23	25
ASME Manufac Science/Engineeri	0	0	0	0	24	24
Molecular Endocrinology	0	24	0	0	0	24
Sage Communications	2	2	0	0	19	23
Gale Student Edition K12	0	0	0	0	22	22
Glass Door	0	0	0	0	21	21
Sage Political Science	3	7	0	0	11	21
Royal Society of Chemistry	0	0	0	0	20	20
Sage Management	0	6	0	1	12	19
Proquest Criminology Coll.	3	15	0	0	0	18
American Psychological Associa	2	0	0	2	13	17
Knoxville Newspaper Sentinel	1	1	0	0	15	17
Thieme Ebooks Library	0	0	0	0	17	17
Bulletin of the Seismological	0	0	0	0	16	16
Nat Assn Elem School Principal	0	0	0	0	16	16
Audio Drama The L.A. Thea Wrks	1	0	0	0	14	15
Journal of Am Soc for Horticultural	0	0	0	0	15	15
American Society for Biochem	0	0	0	0	14	14
ULI Development Case Studies	0	0	0	0	14	14
Chattanooga Times Free Press	4	0	0	0	9	13
Journal of Soil@Water Conservation	0	0	0	0	13	13
Find Law	0	0	0	0	12	12
Nat Council for the Social Stu	0	9	0	0	3	12
Urban Land	0	0	0	0	12	12
American Archivist	0	0	0	0	11	11
Sagamore Publishing	0	0	0	0	11	11
Highwire Press	4	4	2	0	0	10
INFORMS PubOnLine	0	0	4	0	6	10
IOS Press	0	0	0	0	10	10
School Arts	0	0	0	0	10	10
O*NET	0	1	0	0	8	9
War of Rebellion	0	0	0	0	9	9
CQ Press Library	0	0	0	0	8	8
Gale Career Transitions	0	0	0	0	8	8
Informe Académico	0	0	0	0	8	8
Interllectual&Dev Disabilities	0	1	0	0	7	8
L & H Scientific Publishing	0	0	0	0	8	8
EndNote	0	0	0	2	5	7
Harvard Educational Review	0	3	0	0	4	7
International Jour of Manageme	0	0	0	0	7	7

Journal of Health Care Finance	0	0	0	0	7	7
Earth Magazine	0	0	0	0	6	6
EDUCAUSE Review	0	0	0	0	6	6
ASSN Edu Communications Tech	0	2	0	0	3	5
Inter Jou for Vitamin and Nutr	0	0	3	0	2	5
natguide	0	0	1	0	4	5
Occupational Outlook Handbook	0	0	0	0	5	5
Chemistry Letters	0	0	0	0	4	4
EDGAR	0	0	0	0	4	4
Mathematical Sciences Publishe	0	0	0	0	4	4
Statistical Abstract of the US	0	0	0	0	4	4
Thieme Connect	0	4	0	0	0	4
Maney Online	0	3	0	0	0	3
Profession	0	0	0	0	3	3
A to Z EBSCO	0	0	0	0	2	2
American Journal of Science	0	0	0	0	2	2
Black History Bulletin	0	0	0	0	2	2
Canadian Jour. of Soil Science	0	0	0	0	2	2
Financial Analysts Journal	0	0	0	0	2	2
Journal of Inter Agri and Exte Edu	0	0	0	0	2	2
Soil Science Society	0	2	0	0	0	2
Accountancy	0	0	0	0	1	1
American Society of Agronomy	1	0	0	0	0	1
Baywood Journals	0	0	0	0	1	1
Campus Law enforcement Journal	0	0	0	0	1	1
Inte Jour Sys/Evo Microbiology	0	0	0	0	1	1
Knowledgeworks	0	1	0	0	0	1
MIT Press Journals	0	0	0	0	1	1
Physics Teacher	0	0	0	0	1	1
Street & Smiths Sports Bussi	0	1	0	0	0	1
Weed Science Soc of America	0	0	0	0	1	1
Total	450,533	792,209	88,319	31,181	1,364,337	2,726,579

Database Statistics for July 1, 2016 - June 30, 2017

Database	Off-Campus Access				On Campus Access	Total
	Undergrad	Graduate	Faculty	Staff		
A to Z EBSCO	0	0	0	0	2	2
Academic Video online: Premium	109	0	199	0	545	853
Access Science	422	144	12	40	1,189	1,807
Accountancy	0	0	0	0	1	1
Afri Ame Biographical Chadwyck	160	61	13	4	470	708
African American Experience	145	55	88	0	707	995
African American Music Ref	1	2	0	0	43	46
African American Newspapers	22	0	32	0	162	216
Agronomy Journal	0	6	4	0	61	71
Alexander Street	5,370	199	1,583	0	29,703	36,855
Alexander Street Marc	271	10	73	0	808	1,162
Alexander Street Press Literat	5	0	3	0	23	31
Alexander Street_General	0	0	0	0	13,519	13,519
Algebraic & Geomeric	0	0	0	0	31	31
Ambrose Videos	4	3	2	0	18	27
Ame Society of Civil Engineer	0	0	49	0	9	58
Amer Physiological Society	0	10	0	8	43	61
Amer Society for Microbiology	0	0	0	0	55	55
American Academy of Pediatrics	40	69	0	0	194	303
American Archivist	0	0	0	0	11	11
American Chemical Society	378	49	109	181	2,435	3,152
American History in Video	10	0	6	0	79	95
American Journal of Education	9	66	22	0	87	184
American Journal of Physics	0	9	30	0	141	180
American Journal of Science	0	0	0	0	2	2
American Medical Association	29	190	1	0	47	267
American Psychological Associa	2	0	0	2	13	17
American School Board Journal	0	43	0	0	26	69
American Society for Biochem	0	0	0	0	14	14
American Society of Agronomy	1	0	0	0	0	1
American Thoracic Society	26	15	6	0	25	72
Annual Review	1	10	2	0	54	67
APA Style Manual	10	39	249	5	5,778	6,081
Artemis Literary Sources	0	0	0	0	32	32
ASME Manufac Science/Engineeri	0	0	0	0	24	24
ASSN Edu Communications Tech	0	2	0	0	3	5
Audio Drama The L.A. Thea Wrks	1	0	0	0	14	15
Bankings	0	0	0	0	105	105
Basic Methods in Cellular&Mole	0	0	0	0	28	28
Baywood Journals	0	0	0	0	1	1
Berg Fashion Library	5	0	4	0	299	308
Biblioboard	7	0	204	0	279	490
Biotech	117	675	55	14	437	1,298
Black Drama	282	0	143	880	1,831	3,136

Black History Bulletin	0	0	0	0	2	2
Black Studies Center	403	58	194	0	758	1,413
Black Thought and Culture	281	20	28	0	553	882
BMJ Journals	0	28	0	0	61	89
Books 24 x 7	1,130	1,937	225	90	6,671	10,053
Books in Print	619	371	183	41	19,738	20,952
Britannica Online	19	3	3	0	68	93
BrowZine	307	440	39	8	652	1,446
Bulletin of the Seismological	0	0	0	0	16	16
Business Experts Press	0	5	4	0	125	134
Byron Hoyt Sheet Music Coll.	32	1	4	0	465	502
Cabell's Directories of Publis	0	0	0	0	179	179
Cambridge University Press	64	79	0	0	276	419
Campus Law enforcement Journal	0	0	0	0	1	1
Canadian Jour. of Soil Science	0	0	0	0	2	2
Chattanooga Times Free Press	4	0	0	0	9	13
Checkpoint	1	1	2	0	24	28
Chemistry Letters	0	0	0	0	4	4
Childhood Obesity	14	17	0	0	32	63
Choice Reviews Online	21	227	0	0	1,473	1,721
Chronicle of Higher Education	0	18	19	192	39	268
Cochrane Library	300	876	3	0	655	1,834
Columbia Grangers'World of Poe	5	0	0	0	57	62
Commercial Appeal	0	0	0	0	36	36
CompPile	28	24	7	0	35	94
Congressional Qtr Researcher	610	40	116	3	355	1,124
Counseling/Therapy in Video II	9	0	15	0	48	72
CQ Press Library	0	0	0	0	8	8
Credo General Reference	40	50	53	0	492	635
Criminal Justice Periodicals	6,583	1,333	132	11	7,873	15,932
CrossRef	0	0	0	0	36,496	36,496
CSIRO Publishing	0	0	0	0	36	36
CTR For Disease Control/Preven	17	56	0	0	40	113
De Gruyter	7	3	0	0	18	28
DSM-V (Psychiatry Online)	492	83	0	4	228	807
Duke Press Journals	0	0	15	0	65	80
Early American Imprints	211	10	258	38	825	1,342
Earth Magazine	0	0	0	0	6	6
EBSCOhost Acade Search Prem	7,498	11,678	1,264	378	20,301	41,119
EBSCOHOST AHFS	34	25	2	0	59	120
EBSCOhost Appli Sci Full Txt	236	90	6	2	204	538
EBSCOhost Art Full Text	129	257	26	0	976	1,388
EBSCOhost Art Index Retrospect	110	741	103	14	511	1,479
EBSCOhost Art Museum Image	575	1,079	28	101	1,350	3,133
EBSCOhost Bio/Agri Index Plus	78	79	2	3	321	483
EBSCOhost BioIndexRetrosp46-83	67	340	21	8	388	824
EBSCOhost Business Abstract FT	87	298	24	32	444	885

EBSCOhost Business Source Comp	96	187	118	2	647	1,050
EBSCOhost CINAHL Complete	3,599	31,005	1,270	67	9,559	45,500
EBSCOhost Communication Src	64	22	1	8	99	194
EBSCOHOST Consumer Reports	110	441	30	55	525	1,161
EBSCOhost Ebooks	998	424	135	45	3,822	5,424
EBSCOhost EconLit	7	154	0	1	92	254
EBSCOhost Edu Admin Abs	38	253	28	36	314	669
EBSCOhost Education Full Txt	493	1,576	53	38	1,257	3,417
EBSCOhost Environment Complete	69	336	36	24	262	727
EBSCOhost ERIC	560	1,640	101	23	2,005	4,329
EBSCOhost Food Science Source	307	1,580	29	4	3,836	5,756
EBSCOhost General Science Coll	100	101	7	0	63	271
EBSCOhost GreenFile	7	13	0	0	49	69
EBSCOhost Health Policy/Ref Ce	3,628	7,745	538	397	9,823	22,131
EBSCOHOST Health Src Cons Edit	84	66	4	0	64	218
EBSCOhost Hlth Src Nursing/Aca	170	635	18	7	931	1,761
EBSCOhost Humanities Full Txt	155	39	42	14	749	999
EBSCOhost Int Secu/Counter Ter	428	313	16	2	288	1,047
EBSCOhost Legal Index Full Txt	221	240	9	2	263	735
EBSCOhost Lib Lit Info Full Tx	33	19	24	4	189	269
EBSCOhost Mental Measure Yrbk	5	102	4	6	129	246
EBSCOhost MLA Dir of Periodica	171	15	27	1	66	280
EBSCOhost MLA International Bi	80	24	105	0	275	484
EBSCOhost Nursing/Allied Hlth	164	4,204	13	2	778	5,161
EBSCOhost OMNI Full Txt Mega	480	733	62	16	1,046	2,337
EBSCOhost PointofView Ref Ctr	1,788	391	31	0	4,214	6,424
EBSCOhost Psy/Behav Sci. Coll.	814	1,724	66	140	1,938	4,682
EBSCOhost PscyARTICLES	1,453	3,471	360	113	3,507	8,904
EBSCOhost PscyBOOKS	326	721	13	250	1,348	2,658
EBSCOhost PscyINFO	1,215	2,701	280	223	3,957	8,376
EBSCOHost PscyTests	11	9	2	0	10	32
EBSCOhost Public Admin Abstra	8	136	3	0	128	275
EBSCOhost Reader's Guide FT	33	19	26	1	307	386
EBSCOhost Regional Busi News	12	19	3	7	63	104
EBSCOhost Rehabilit Ref Center	199	671	63	0	607	1,540
EBSCOhost Social Science Full	504	456	37	11	660	1,668
EBSCOhost Social Work Abstract	99	123	3	1	188	414
EBSCOhost Social Work Ref Cntr	35	84	0	2	56	177
EBSCOhost SocINDEX	698	976	107	26	1,767	3,574
EBSCOhost Sportdiscus with F/T	627	2,922	376	37	4,051	8,013
EBSCOhost Teacher Refer Ctr	23	60	4	16	73	176
EBSCOhost Vocatnl Studies Comp	88	273	20	26	317	724
EBSCOhost z_General	177,245	401,855	31,745	12,986	495,640	1,119,471
EDGAR	0	0	0	0	4	4
EDUCAUSE Review	0	0	0	0	6	6
eJournals	54	289	15	3	169	530
Emerald	88	477	227	45	942	1,779

Encyclopedia of Social Work	0	5	0	0	20	25
EndNote	0	0	0	2	5	7
Entrepreneurial Studies Sour	21,668	49,115	3,345	853	65,223	140,204
Family in Society	7	6	0	0	13	26
Film Television	70	3	0	0	316	389
Films on Demand	426	0	208	0	5,017	5,651
Financial Analysts Journal	0	0	0	0	2	2
Find Law	0	0	0	0	12	12
Gale Academic Onefile	5,788	4,063	1,130	147	11,837	22,965
Gale Agriculture Collection	434	316	0	682	1,748	3,180
Gale Biography in Context	2,408	4	71	0	6,685	9,168
Gale Books & Authors	24	0	0	0	193	217
Gale Busi Insights Essentials	9	6	5	1	78	99
Gale Business Collection	285	427	164	53	1,928	2,857
Gale Business/Economy/Theor	393	548	49	25	983	1,998
Gale Career Transitions	0	0	0	0	8	8
Gale Communi Mass Media Coll	3,153	0	96	0	4,876	8,125
Gale Computer Database	14	50	4	0	191	259
Gale Criminal Justice	2,654	1,497	251	0	2,740	7,142
Gale Culinary Arts Collection	9	0	0	0	1,223	1,232
Gale Diversity Studies	726	338	0	0	678	1,742
Gale Educator Ref Complete	81	1,778	267	85	3,125	5,336
Gale Environm Study & Policy	395	99	0	0	905	1,399
Gale Expanded Academic ASAP	304	1,356	166	87	1,942	3,855
Gale Fine Arts & Music Collect	401	86	0	0	2,012	2,499
Gale Gardening/Landscape/Horti	39	90	0	0	159	288
Gale Gender Studies	1,172	210	180	0	2,374	3,936
Gale General One File	284	877	75	0	2,207	3,443
Gale General Ref Center Gold	110	132	26	31	679	978
Gale General Science Coll	534	114	0	0	775	1,423
Gale Health Ref Center - Aca	3,588	1,920	293	62	5,160	11,023
Gale Health/Wellness Resrc	879	562	0	0	2,287	3,728
Gale Home Improvement	0	9	0	0	39	48
Gale Hospitality Tour Leisu	9	9	267	0	850	1,135
Gale Information Science	0	0	0	0	790	790
Gale InfoTrac Newsstand	793	118	1,261	0	4,037	6,209
Gale Insurance/Liability Coll	0	0	0	0	44	44
Gale Junior Edition	11	6	8	0	24	49
Gale Kids InfoBits	24	0	9	0	151	184
Gale Lit Resource Center	1,475	82	241	0	4,686	6,484
Gale LitFinder	545	123	29	0	2,212	2,909
Gale Millitary & Intelligence	115	0	7	0	335	457
Gale National Newspaper	0	6	7	0	78	91
Gale Nurs Allied Health Coll	545	2,086	0	0	3,066	5,697
Gale Opposing Viewpoints In Co	23,010	292	1,152	0	34,613	59,067
Gale Physical Ther/Sports Med	522	1,805	23	0	2,019	4,369
Gale Pop Culture	0	0	8	0	370	378

Gale Pop Magazine	249	147	8	0	592	996
Gale Power Search	517	527	154	0	725	1,923
Gale Professional Collection	383	191	22	0	645	1,241
Gale Psychological Collection	1,037	233	28	90	2,192	3,580
Gale Religion/Philosophy Coll	191	0	0	0	672	863
Gale Research In Context	65	106	18	0	311	500
Gale Research In Context	6	5	0	0	31	42
Gale Small Busi Resrc Center	0	9	0	0	25	34
Gale Small Business Coll.	52	18	220	0	168	458
Gale Southern Life	31	56	0	0	386	473
Gale Student Edition	68	32	43	0	237	380
Gale Student Edition K12	0	0	0	0	22	22
Gale Student Resrc in Context	200	214	324	0	1,086	1,824
Gale Twayne	2	0	0	0	27	29
Gale US History in Context	326	0	0	0	2,075	2,401
Gale Virtual Reference Lib	5,077	126	582	0	10,252	16,037
Gale Vocation, Career/Tech Edu	24	38	0	0	127	189
Gale War and Terror Collection	64	0	0	0	77	141
Gale z_General	4,441	730	225	177	10,625	16,198
Get it Now	23	42	40	0	162	267
Glass Door	0	0	0	0	21	21
Google Scholar	16	112	2	15	93	238
Harvard Educational Review	0	3	0	0	4	7
HeinOnline	254	10	2	0	558	824
Heritage Quest	6	1	0	13	44	64
Highwire Press	4	4	2	0	0	10
Human Kinetics Publishers Inc	35	7	0	0	0	42
IEEE Xplore	412	1,636	199	472	2,151	4,870
Inflammatory Bowel Diseases	29	70	4	4	70	177
Infoplease	33	4	1	0	25	63
informe	0	0	8	0	115	123
Informe Académico	0	0	0	0	8	8
INFORMS PubOnLine	0	0	4	0	6	10
Inform Pubonline	2	11	36	0	180	229
Ingenta Connect	0	12	21	0	111	144
Inte Jour Sys/Evo Microbiology	0	0	0	0	1	1
Inter Jou for Vitamin and Nutr	0	0	3	0	2	5
Interllectual&Dev Disabilities	0	1	0	0	7	8
International Jour of Manageme	0	0	0	0	7	7
International Press	0	0	0	0	25	25
IOS Press	0	0	0	0	10	10
JAMA	70	130	0	0	140	340
Journal of Am Soc for Horticultural	0	0	0	0	15	15
Journal of Cell Science	0	0	0	0	129	129
Journal of General Physiology	0	0	0	0	31	31
Journal of Health Care Finance	0	0	0	0	7	7
Journal of Inter Agri and Exte Edu	0	0	0	0	2	2

Journal of Orthopaedic Sports	0	19	0	0	49	68
Journal of Periodontology	4	17	0	0	8	29
Journal of Soil@Water Conservation	0	0	0	0	13	13
JSTOR	43,088	28,952	9,633	630	143,815	226,118
Keesings	0	0	9	0	20	29
Knowledgeworks	0	1	0	0	0	1
Knoxville Newspaper Sentinel	1	1	0	0	15	17
L & H Scientific Publishing	0	0	0	0	8	8
Learning Express Library	0	0	0	0	215	215
Lexis-Nexis Academic	2,870	1,867	881	362	12,914	18,894
LibraryMusicSource	59	4	150	0	604	817
Lippincott Williams & Wilkins	1,274	7,028	232	36	3,874	12,444
Maney Online	0	3	0	0	0	3
Marcive Web DOCS-Express	0	0	0	0	1,089	1,089
Mathematical Sciences Publishe	0	0	0	0	4	4
MathSciNet	4	87	21	0	288	400
Mergent Online	1,415	3,673	80	154	4,877	10,199
Mintel	4	0	0	0	495	499
MIT Press Journals	0	0	0	0	1	1
MIT Press Journals	0	25	0	0	44	69
Molecular Endocrinology	0	24	0	0	0	24
Molecular Plant-Microbe Intera	0	149	6	0	21	176
Morningstar Investment Rsch Cr	0	1,329	379	0	7,517	9,225
Nashville Business Journal	0	0	0	0	273	273
Nat Assn Elem School Principal	0	0	0	0	16	16
Nat Council for the Social Stu	0	9	0	0	3	12
Nat Council of Teacher of Engl	4	14	0	0	16	34
Nat Council of Teachers of mat	0	17	0	0	11	28
natguide	0	0	1	0	4	5
National Academy Sciences	0	0	0	0	59	59
Nature	15	60	8	0	799	882
Naxos Jazz	0	0	1	0	72	73
Naxos Music Library	209	0	6	0	1,781	1,996
Naxos Spoken Word Library	0	0	1	0	97	98
New England Journal of Medicin	33	36	0	0	29	98
NoodleTools	1	1	2	0	35	39
Nursing Education in Video	0	1	2	0	27	30
O*NET	0	1	0	0	8	9
Occupational Outlook Handbook	0	0	0	0	5	5
Open URL	28	58	6	1	101	194
OT Practice	11	16	8	0	56	91
OT Search	6	3	4	0	25	38
Oxford Afric/Ameri Stu Ctr	104	0	48	0	373	525
Oxford English Dictionary	178	11	18	0	1,087	1,294
Oxford Journals Online	80	339	40	0	610	1,069
Oxford Music Online	842	27	24	0	230	1,123
Oxford Reference Online	505	77	265	40	1,995	2,882

Oxford University Press	21	68	0	0	113	202
Past Masters	2	0	2	0	21	25
Physical Review Online Archive	2	2	2	0	97	103
Physics Teacher	0	0	0	0	1	1
Plant Management Network	19	0	56	0	59	134
Plunkett Research Online	37	18	0	0	168	223
PolicyMap	0	106	61	0	328	495
Profession	0	0	0	0	3	3
Project Euclid	0	140	2	0	79	221
Project Muse	201	127	182	3	633	1,146
Proquest ComDisDome	204	682	73	0	708	1,667
Proquest Criminology Coll.	3	15	0	0	0	18
Proquest Dis/These Soc Science	0	0	2	0	42	44
Proquest Diss/These Literature	0	0	0	0	43	43
Proquest Disser/These Business	0	0	0	0	50	50
Proquest Disser/Theses	6	81	14	0	97	198
Proquest Disser/Theses History	0	2	3	0	55	60
Proquest Disser/Theses Science	0	2	0	0	43	45
Proquest Disser/Theses TSU	164	7,436	1,030	96	6,644	15,370
Proquest Dissert/Theses Arts	0	2	0	0	41	43
Proquest Dissert/Theses Health	0	0	0	0	42	42
Proquest Ethics Newswatch	1	0	10	0	704	715
Proquest Gender Watch	540	1	2	0	1,588	2,131
Proquest New York Times	457	0	81	0	3,657	4,195
Proquest Pilots	97	6	2	0	1,058	1,163
Proquest Pittsburgh Courier	57	0	926	0	368	1,351
Proquest Social Services Abstr	30	0	0	0	156	186
Proquest Tennessean	212	71	1,309	0	682	2,274
Proquest US Congres Serial Set	0	0	2	0	47	49
Proquest z_General	58,508	97,083	10,750	5,543	119,505	291,389
Prosocial Behaviour Abstracts	6,800	9	0	1	12,526	19,336
ReportLinker	0	0	0	0	58	58
Respiratory Care	124	0	0	0	28	152
Royal Society of Chemistry	0	0	0	0	20	20
S Kanger AB	2	3	0	0	177	182
Safari Books Online	200	387	62	13	1,278	1,940
Sagamore Publishing	0	0	0	0	11	11
Sage Communications	2	2	0	0	19	23
Sage Criminology	3	19	0	2	16	40
Sage Education Collection	3	49	3	17	29	101
Sage Management	0	6	0	1	12	19
Sage Political Science	3	7	0	0	11	21
Sage Psychology	6	36	2	12	46	102
Sage Research Methods Online	3	193	0	1	103	300
Sage Urban Affairs	5	12	0	0	9	26
Sage_General	4,108	23,706	2,550	2,526	16,223	49,113
School Arts	0	0	0	0	10	10

Science	158	203	3	7	469	840
Science Direct	8,398	30,351	2,901	848	42,625	85,123
SciFinder	40	14	17	0	193	264
Slack Incorporated	47	32	0	11	117	207
Social Explorer	27	77	17	0	48	169
Soil Science Society	0	2	0	0	0	2
SpringerLink Ebooks	621	1,742	87	34	1,708	4,192
Statistical Abstract of the US	0	0	0	0	4	4
Street & Smiths Sports Bussi	0	1	0	0	0	1
Taylor and Francis	440	1,067	352	81	1,663	3,603
Teachers College Record	1	81	1	0	129	212
Tennessee Electronic Library	3	1	1	0	47	52
Theatre in Video	43	0	1	0	162	206
Thieme Connect	0	4	0	0	0	4
Thieme Connect	0	29	0	0	156	185
Thieme Ebooks Library	0	0	0	0	17	17
ULI Development Case Studies	0	0	0	0	14	14
University of California Press	65	25	0	0	174	264
Uptodate	123	4,163	1	0	545	4,832
Urban Land	0	0	0	0	12	12
Virtually Vocal	1	0	0	0	37	38
War of Rebellion	0	0	0	0	9	9
Web of Knowledge General	581	3,717	407	232	3,842	8,779
Web of Science	20	102	11	8	143	284
Weed Science Soc of America	0	0	0	0	1	1
WestlawNext Campus Research	1,133	1,776	2,009	223	19,224	24,365
Wiley Online Library	4,694	10,884	535	636	9,093	25,842
Women and Social Movements	177	18	0	147	292	634
Women Writers Online	2	0	0	0	23	25
World Book Encyclopedia	29	19	0	17	9	74
World Statistics	29	0	21	0	70	120
Total	450,533	792,209	88,319	31,181	1,364,337	2,726,579