

2015 – 2016  
BROWN-DANIEL LIBRARY

Annual Report

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## Report of the Interim Dean Library and Media Centers

During FY 2015-16 two seminal events occurred that will potentially reshape the future direction of Tennessee State University. The Tennessee Legislature, controlled by a Republican governor, passed a measure that allow employees to carry concealed weapons on campus; and secondly, at the urging of the governor, the legislature also passed a law to reshape governance of the six, four-year institutions of higher education under the Tennessee Board of Regents. Each four-year institution will have its own governing board, effective July 1, 2017. The consequences of these two events will play out over the next several years.

Notwithstanding these events, the Libraries and Media Centers staff did a remarkable job in supporting the resource and research needs of faculty, staff and students. Our public services units, Reference, Circulation, Special Collections, Avon Williams Campus library, provided bibliographic instruction/information literacy to hundreds of students and faculty throughout the year. The Main Campus Reference Department continued its Embedded Librarian Program by placing an information specialist in the classroom to support students' resource and providing students with a library contact. The Avon Williams Campus Library continued its cultural outreach to the community by sponsoring art exhibits and book talks.

Our Collection Management and technical services staffs ordered and processed materials to support the academic needs of the University. Our Media Center's staff rendered excellent customer service to classroom needs of faculty who request media resources and services to fulfill their academic obligations. Also, the Media Centers staff documented the major events of the University on film/video which will be archived for posterity.

Staffing levels have decreased by two staff positions and we are in the process of hiring a Library Assistant 2 and Media Specialist, respectively. All staff vacancies are required to have an approved letter of justification from the Vice President of Academic Affairs and Presidents to refill. We are in the process of obtaining the justifications.

Also, Our Government Documents Librarian, Ms. Anita M. Etheridge, who has worked for the library for 30 plus years, has announced her retirement effective January 1, 2017. These vacancies obviously leaves us short-handed coupled with major long-term illnesses of Ms. Elaine Brown (open-heart surgery) and Mr. Mitchell Chamberlain (back surgery) has impacted our ability to render service at the highest levels.

### Budgetary Issues

The Library has three pools of funds to purchase library materials and resources. These sources of funds include the State budget, Technology Access Fund (TAF), and Title III - SAFRA. The State budget has been flat over the past five years (\$1.6M); TAF funding has been \$110K (they gave us an extra \$30K for FY 2016-17); and Title III was reduced by more than three-quarters (\$250K). Our Collection Management Acquisitions Serials librarian has found it very difficult to maintain subscription levels due to cuts in our overall funding. Big ticket items such as Science Direct, Wiley Online, Web of Science, IEEE Xplore and the aggregate/collection of databases purchased via EBSCO have been difficult to maintain. Hard choices had to be made on what subscriptions to keep and what to cancel. Letters have been written to the academic Vice President, Dr. Mark Hardy, and our Title III Administrator, Dr. Pamela Burch Sims requesting additional funding. No response has been received as of this printing.

### Accreditation/Reaffirmations/Academic Program Reviews

With budget restraints being problematic, several disciplines have undergone accreditation/ reaffirmations, or academic program reviews. These areas obviously require resources to maintain their academic standings with their accrediting bodies. As Flex Chu once said: “

In our present environment of reduced purchasing power, increased specialized demands and call for accountability, library support for academic programs must become more focused to support needs not only within the parameters of institutional mission and core values but within the scope of program accreditation and program review criteria.”

Over the past year and including this fiscal cycle, the following programs have or will be undergoing accreditation reaffirmation and/or academic program reviews by their official bodies: Nursing, Occupational Therapy, Aeronautical and Industrial Technology, Chemistry and Education.

#### Support Staff Salary Disparities

A detailed report was sent to the Dr. Mark Hardy, Vice President for Academic Affairs regarding compensation disparities among support and professional staff. Salaries of support staff counterparts at other TBR institutions were research and compared to Library staff. It was found that Library staff is between \$8,000 to \$9,000 dollars below the TRB average salary. I requested that careful review, analysis and consideration be given toward bring library staff salaries closer to the average levels of compensation at the other institutions whose data were documented in the report. Sources of the report were based on the TBR website, <https://www.tbr.edu/hr/salaries>, and TSU's 2015-16 Approved University Budget.

#### VIP Visits to Campus

The Library and University had VIP visits from former Berkeley, California Mayor Eugene (Gus) Newport, who toured our library and graciously engaged students;; Minister Louis Farrakhan, Nation of Islam, reception at the Present Glenda Baskin Glover's residence, Dr. Bobby Jones who agreed to meet two television stations (BET and Bounce) for interviews and he also donated additional memorabilia for his library display; Dr. Damion Thomas, curator of the Smithsonian institution's new National Museum of African American History and Culture, to open in 2016 on the National Mall in Washington, D.C. Dr. Thomas was here to collect memorabilia on sports legends such as Wilma Rudolph, Catana Starks, John McClendon, and others. Dr. Ivory Toldson, Executive Director of the White House Initiative on Historically Black Colleges and Universities also visited campus during the University-wide research symposium. Dr. Ansley T. Erickson, Columbia University Teacher's College used the Avon Williams Collection to publish her book *Making the Unequal Metropolis: School Desegregation and Its Limits* (Chicago: University of Chicago Press, 2016).

It examines the case of Nashville, Tennessee to show the political and economic forces that supported segregation and inequality and later remade educational inequality in the desegregation years. Finally, the library's public services staff of Alabama A. & M, J.F. Drake Memorial Learning Resources Center visited and toured our library. They included Ms. Martha Fuerst, Mr. Anthony Balentine, Mr. Arnold Corbin, Ms. Sadie Davis and Mr. Imani Tucker.

#### Donations Received

- Florida Highwaymen Paintings from President's Office
- *Making the Unequal Metropolis: School Desegregation and its Limits* from author Dr. Ansley Erickson, Columbia University Teacher's College
- *Don't Let Engineering Ruin Your Life!* Donated by author Mr. Dusty R. Walker, Jr.
- *The Nile Valley Civilization: A Historiographical Commentary on Ancient Africa* donated by Dr. Wosene Yefru (TSU Africana Studies)
- Two painting donated by Dr. Lester Thompson, M.D. done by his aunt, Ms. Frances Thompson (who designed the TSU seal)

#### External Memberships

- TBR Library Dean's and Director's Council
- 1890 Dean's and Directors Council
- HBCU Library Alliance
- Member, Board of Director's Oscar L. Farris Agriculture Museum
- Tennessee Federal Credit Union Board Member

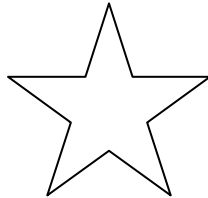
#### Campus Memberships

- Accessibility Initiative Task Force
- President's Administrative Council
- University Strategic Planning Council
- Academic Affairs Dean's Council
- African American History & Culture Conference Planning Council
- Graduate School Council
- Judicial Affairs Council

#### Conference Attended

- Annual American Library Association Conference, Orlando, FLA
- Innovative Dean's and Director's Symposium, San Diego, CA
- TN eCampus Summer Academy, Avon Williams Campus

## Technical Assistance Units



Ms. Sherry (Xuemei) Ge, Metadata/Systems Librarian

Mr. Phil Yan, Web Master

Ms. Colette Bradley, Computer Specialist

### **Systems/Metadata Librarian**

Ms. Sherry (Xuemei) Ge, Assistant Professor

During the 2015/2016 fiscal year, I renewed the SSL certificate for Sierra and Encore, implemented the software updates for Sierra, and supervised the replacement of the Sierra server. I also renewed SSL certificate for EZproxy, and managed EZproxy for remote access to TSU library databases, electronic journals and ebooks for the TSU eLearn and TN eCampus.

Patron records got updated more often in Sierra. The CIT Department and I created and adopted the new procedure for the library to have access to the three patron files (Undergraduate, Graduate, Faculty and Staff), updated daily throughout the year in Excel (.CSV) file. This reporting procedure runs every morning daily. Instead of requesting patron files from the CIT department, the most current patron files can now be downloaded from the network drive whenever the library needs them. I continue to clean up the old patron records and load the new ones for the students, faculty members, and staff.

The library migrated from EBSCO A-to-Z to its new product/platform: Full Text Finder. I switched out the MARC records and coverage load records for A-Z and replace them with Full Text Finder, and continued the routine management of all electronic resources records and ongoing database maintenance. In addition to the 130,000 plus ebooks added to our collection through the TBR consortium agreement with EBSCO last year, more than 42,000 ebook records were added into the system this year. As the digital repository administrator, I continue to manage the articles and the e-journals that can be accessed from the *Digital Scholarship @ Tennessee State University*.

I managed the implementation of BrowZine, a new service that allows patrons to browse, read and follow thousands of the library's scholarly journals from BrowZine.com or from one's Android and iOS mobile devices. Simply visit BrowZine.com or download the app form the Apple store, Google play store or Amazon app, and select "Tennessee State University," patrons could gain access to over 3000 electronic journals.

In collaboration with the Government Documents Librarian, I assisted with the preparation for the biennial survey from GPO, and the government documents site visit for the library's federal depository operation and services.



I inventoried and cleaned up MARC records for the old Downtown equipment and created the records for the new ones as part of the ongoing maintenance. I am currently working on the equipment record inventory, cleanup, and creation for the main media center.

The Avon Williams Campus Library began its inventory in Spring 2015 and is still working on the project. My supervision of the Circa inventory process included training the library staff, coordinating the inventory workflow, creating inventory problems reports, global update records, and compiling the inventory summary reports for the state auditor, as well as troubleshooting bugs and glitches.

Other activities include: serving as a member of the University Assessment and Improvement Council, which has responsibility for uploading the dean and the departmental reports in the Compliance Assist!, and creating the library statistical reports for accreditation; serving as a member of the library Technology Council, and as a member of the Web Design Committee, I debug and fix various technical issues. I also assisted Fisk University's library with questions they had with their Sierra system and SACSCOC accreditation.

This is my third year serving as an Innovative Users Group (IUG) Enhancements Functional Expert (FE) for the Cataloging, Database Maintenance, & Authority Control group, and I attended the IUG Functional Expert meeting at the IUG annual conference.

The 2015 to 2016 fiscal/academic year was a productive year, and I look forward to another successful year with the library.

## Accomplishment and Activities

Ms. Xuemei Ge

*Assistant Professor and Systems/Metadata Librarian*

- ROCC (Regents Online Community Collaborative) and RODP (Regents Online Degree Program) Summer Academy, July 12-15, 2015, Knoxville, TN
- Meeting with all III Product Managers and IUG Functional Experts (Webinar), September 28, 2015
- Tennessee Innovative Users Group Annual Meeting, October 13, 2015, Murfreesboro, TN
- Springy Camp Day 1: Building Better , Webinar, November 19, 2015
- Springy Camp Day 2: Enhancing Collection2 & Library Services, Webinar, November 20, 2015
- BrowZine Demo, November, 2015
- Compliance Assist Training - Academic Affairs, December 04, 2015, Nashville, TN
- Google cardboard demo, December 14, 2015, Nashville, TN
- Innovative Users Group Functional Experts Meeting, March 15, 2015, San Francisco, CA
- 22<sup>th</sup> Innovative Users Group Conference 2015, March 16 - 18, 2015, San Francisco, CA
- MakerSpace - Webinar , June Nashville, TN
- 2016 TN eCampus Summer Academy, June 29 - July 1, 2016
- Website Committee meetings
- App Committee meetings
- Library Technology Council Meetings
- University Assessment and Improvement Council meeting

## **Library Web Master**

Mr. Phil Yan

During FY 2014-2015 my major responsibilities as library webmaster involved constructing the library's new website from scratch, daily routine maintenance of the library web pages, debugging and repairing bad URLs, troubleshooting vendor database errors reported by our patrons (staff, faculty and students) and working closely with our vendor contacts in several technical support offices in debugging various technical issues. Additional responsibilities involved maintenance of the Web Access Management (WAM) table in Sierra in order that statistical reports show proper accounting. I also created new web pages/images and updates for web content whenever necessary. This process guarantees patron's access to subscription databases and other related issues on our website. Old web pages had to be rebuilt to properly display our newer web server, [ww2.tnstate.edu/library](http://ww2.tnstate.edu/library).

I also served as a web consultant to other offices and departments on campus and assisted in the development some of the following web projects: 1) Web Survey forms and databases for the English Department, WRITE Studio as well as the Library, 2) Database management for the English Department, Graphic design for TSU periodicals, serials and/books, and 3) Website creation and other technical support issues for other TSU offices.

For the coming year, I plan to work closely with IT department, Public Relations and other offices as well as our library staff to enhance the performance and reliability of the library website by using up-to-date technology such as cloud computing, and software so that the library will stand out as a leading resource of information.

One of the challenges ahead is to further merge/transfer our old files and web pages located on the [tnstate.edu/library](http://tnstate.edu/library) server to the new library website smoothly and create new pages to fit into the framework of the new web server. It will take time and effort but I am confident that by working collaboratively with the leadership of the library management this challenge will be accomplished in a timely manner.

## Accomplishments and Activities

Mr. Phil Yan

Library Webmaster

- Created new web pages for the new Library website (mobile version) as needed i.e., continuing to transferred files/pages/images from the old server to the new mobile friendly TSU website,
- Provided maintenance of the Library website (debugging, testing, replacement, new creation, updating, etc.)
- Designed Graphics for the library and other offices
- Create and updated web pages for our Art Corner web pages (both Brown Daniel and Avon Williams)
- Provided continuous maintenance of the WAM and the Classic Catalog
- Created and maintained the Library Access Statistics Data Collection System and its presentation on our website
- Created and maintained web pages for the WRITE Studio
- Deployed new software/ device for the WRITE Studio and other offices
- Maintained the TSU Academic Courses Data collection and presentation
- Checked possible New Cloud Computing devices for the library to enhance our web presentation
- Created Survey Forms and other forms for library and other offices on campus
- Keep abreast of best practices with other academic institutions to enhance web presentation
- Collaborated with IT staff to utilize the potentials of the new TSU website.
- Collaborated with various vendor technical support to troubleshoot various technological issues
- Help with the Scanning Project of the Special Collections Department
- Tech Support for Library staff members who needs help with computer software and devices
- Maintain Archived Old Library files and web pages
- Other duties as needed

## **Computer Specialist**

Ms. Colette Bradley

FY 2015-2016 was a year that witnessed how budget cuts affect the acquisition of resources to support programs. Since FY 2010-2011 I have had the responsibility of managing the state account, which entailed making sure that license agreements were executed properly and purchase requisitions were processed and put in line for payments. The state account provided the greatest portion of funds to purchase undergraduate databases and eBooks. This account consumed most of my day-to-day responsibilities leaving little time to fulfill my computer specialist duties.

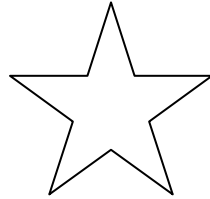
Because of budget cuts approximately twenty databases were eliminated along with several eBooks collections. Eliminating twenty databases takes its toll on programs especially when several other databases had to be downsized. The decrease in budget allocations not only affects fewer purchases, but eliminated my responsibilities in the collection management and acquisitions department. Nevertheless, I have enjoyed learning the procedures of purchasing databases and eBooks which involved acquiring contracts/agreements from vendors, routing contracts through the approval process and following the process through disbursement.

As I turn my attention to my computer specialist's responsibilities I will get more involved in our multimedia center's activities, software applications, troubleshooting problems, etc. Understanding and realizing that the library is a focal point of the university I am eager to learn and keep abreast of trends of computer applications in education. Even though very little of my time was devoted to maintenance on computers and software, these responsibilities were not totally neglected. Some of the software that was installed on the six iMac's and two PC's located in the Multimedia Learning Commons received upgrades. These upgrades included the Adobe Master suite that consists of Adobe Acrobat, Adobe Dreamweaver, Adobe Premier, Adobe Photoshop, Adobe Illustrator and Adobe Encore. This lab served approximately seven thousands students that worked on an assortment of projects during the year. Also, the Visual Studio software was installed in the lab and on twenty two PC's that is located

on the second floor Commons. This software is popular and was requested by several students.

Because of budget restraints only one computer was purchased for a staff member and additional software was installed on two other computers. I am hoping that the budget will allow me to purchase new computers for staff during the next fiscal year. In addition to my day-to-day responsibilities I attended two webinars, which included LibGuides and BrownZine. It has been a productive year and I look forward to transitioning back to my original duties to focus on technology issues needed in the Commons and Multimedia Center.

# Reference Department



Mr. Fletcher Moon, Head

Ms. Anita M. Etheridge, Government Documents Librarian

Ms. Barbara VanHooser, Embedded Librarian/Reference  
Librarian

Ms. Lynetta Alexander, Reference Librarian

Ms. Nancy Henthorne, Interlibrary Loan & Reference Librarian

Mr. Michael Doster, Library Assistant II

Mr. Randy Johnson, Part-time Library Assistant III

## **Reference Department**

*Mr. Fletcher F. Moon, Associate Professor and Department Head*

The 2015-2016 academic/fiscal year reflected both change and continuity in the service responsibilities of the Reference Department for the Library, University, and other clientele. We continued initiatives involving information literacy; embedded librarian relationships; interlibrary transactions; government documents/depository collection maintenance and development; technology and general maintenance/upgrades in the department and public service areas (second floor and third floor library classrooms); expansion of multimedia/computer-based resources, applications, equipment, and facilities; continued use of the University's Events Management System (EMS) for booking/scheduling of meetings, classes, training workshops, and other activities in the Library classrooms and conference room; and other general information/reference services to users on and off campus in a variety of formats.

Staffing of faculty/staff in the department remained consistent throughout regular and extended service hours/schedules during the year. Despite the increased availability/faster response times of TSU Police when needed in support of problematic situations, the department and other public service areas also appreciated efforts by the Library administration to have regular security personnel assigned to the library building (especially on evenings during fall and spring semesters when there is a high volume of students and other users). Discussions have been ongoing with the University administration, TSU Police, and the security company contracted by the University in hopes of acquiring a security presence/station at the entrance to the Library, similar to the campus/student center (which is open fewer hours than the Library during the fall and spring semesters).

The faculty/staff in the department also completed the required University training on recognizing/preventing workplace harassment and discrimination via in-person workshops or use of its online training modules. Several persons also attended



TSU Human Relations workshops/viewed webinars related to employee concerns such as safety in the workplace; retirement planning and options; conflict resolution; etc.

The two electronic “smart” classrooms (315 and 317) continued to be requested for use on a daily basis via the EMS, as well as phone, e-mail, and in-person inquiries. Activities included information literacy, bibliographic instruction, and/or library orientation for various academic departments and programs as well as online testing and/or training workshops for units including health sciences/nursing; institutional effectiveness and planning; testing center; graduate school; information technology/IT; athletics; residence life; human resources; business and finance/travel office; and career development. The department also continued to provide assistance to users in accessing admissions/financial aid/advisement information during registration periods. The classrooms also continued to be used by several English instructors as “online writing laboratories”.

The EMS was helpful in balancing the technology/space needs of individual instructors/professors with those of departments and other University units. The Library conference room (also listed in the system) was frequently requested and used for Graduate Council and Library Council meetings; vendor/product demonstrations; meetings with accreditation reviewers and visiting researchers; and other Library department/committee meetings.

Online reference via the “Referencedesk/Ask Us” links on the Library website (homepage) generated additional inquiries from a variety of users, with off-campus access procedures, issues, and problems still among the most “FAQs” (frequently asked questions). Responses from the reference faculty/staff almost always began with confirmation of the user’s status/affiliation with the University as a prerequisite to accessing specific electronic resources. As mentioned earlier, the department was most heavily used during the fall and spring semesters, with much lighter traffic for programs such as “Extreme Spring Break” and “Maymester”. However, the last month

of the academic/fiscal year (June 2016) was busier than usual, with several different activities taking place as the University and Library transitioned to its summer four-day work week/schedule. On June 2 the Library and department hosted five colleagues from the Web Access Services/Information Technology staff of the J. F. Drake Library, Alabama A&M University (Huntsville, AL) and the Library made its annual presentation to the TSU Upward Bound program on June 6. A new addition was the TSU Band Camp "Scavenger Hunt" on June 16, where six groups averaging about 10 musicians each were given a brief presentation on TSU music history by Fletcher Moon before receiving a clue for visiting another University building. A planning meeting related to an upcoming site visit of the TSU government documents/depository collection from a representative of the Government Publishing Office (GPO) took place on June 20, and information literacy presentations to three "Academic Boot Camp" sections of Speech Communications 2200 June 21 were conducted jointly by Fletcher Moon and Lynetta Alexander.

As indicated above, the Reference Department experienced another very productive year in supporting the teaching, research, and public service missions of the University. Following are more highlights, accomplishments, and achievements of the faculty and staff members of the department:

Fletcher Moon continued to coordinate schedules of faculty/staff in the department, including assignments of information literacy presentations for undergraduate and graduate classes as well as desk schedules and monitoring of online reference modules. He also continued service on a number of University and Library committees during the year, including the University Personnel (Tenure and Promotion) Committee; University Curriculum Committee; Faculty Handbook Committee; Center for Entrepreneurship and Economic Development (CEED) Task Force; Library Technology Committee; Tech-C Website Re-Design Committee; and Library Faculty/Staff Retreat planning committee. He and Michael Doster also

provided music for the December 2015 holiday celebration at the Avon Williams Campus Library.

In addition, Fletcher participated in Library Council and staff meetings; attended the dedication of the Ed Temple Statue on August 28; traveled to Baton Rouge, Louisiana to present a paper at the National Association for African American Studies Conference on February 10; made presentations at the Local Conference on African American History on February 12 and Fisk University on April 29; attended Dean's Council meetings for Dr. Kenerson as requested/necessary; began updating selected research/entries for a new edition of the reference work, *Encyclopedia of African American Business*; served as a judge of undergraduate and graduate student posters and presentations on April 5-7 during the annual University-Wide Research Symposium; met with visitors/researchers related to TSU history/alumni and colleagues from Alabama A&M University on June 2; continued regular administrative processes; conducted annual evaluations/performance reviews; and continued writing/editing reports and documents as necessary during the year.

Anita Etheridge reports that in addition to daily information/reference desk schedules and monitoring of information sources related to news/current events and Federal/government documents, she also completed mandatory reports related to the depository collection; updated the documents shelflist using the Document Data Miner 2 software/system; maintained periodical browsing/other display areas and ordered/updated government documents promotional materials; facilitated continuous review/weeding of the collection as necessary; and conducted information literacy/bibliographic instruction and/or library orientations as scheduled/requested for classes in English and speech communication.

As second in seniority among the Reference faculty, Anita also served as head of the department and attended Library Council meetings when Fletcher Moon was absent or unavailable. She also conducted information literacy/library orientation

presentations as assigned/requested; revised/updated the Library disaster/emergency procedures manual; continued daily and monthly maintenance, statistics, and reports related to the government documents collection; conducted retrospective piece-level processing of government documents in collection dating from 1972 to 1995; processed new items for the collection; updated government documents bulletin boards and other information displays; collaborated with and provided support to Mrs. Ester McShepard, coordinator of government documents collection at Fisk University; and completed/submitted government documents survey data as requested, including the depository library biennial survey.

Anita also served on the Faculty Senate Grievance Committee; Departmental Tenure/Promotion Committee; Library Assistant III (Special Collections) Selection Committee; and Research Databases Committee; participated in several online and/or in-person government documents seminars sponsored by the Association of College and Research Libraries (ACRL); Government Printing Office (GPO); Government Documents Roundtable (GODORT); and Tennessee government documents librarians, including Depository Library Council virtual meetings and Fall 2015 workshop at Vanderbilt University; and webinars on PC-based depository processes/systems. She also attended the 2015 TennShare Fest; a Microsoft Excel workshop at Millennium Maxwell House Hotel; the 2016 Local African American History and Culture Conference at the TSU Avon Williams Campus; vendor demonstration of the Browzine database; workshops on faculty benefits/retirement preparation and workplace harassment and discrimination; participated in University convocations; ordered book titles for library liaison areas/departments; and began planning for a GPO site visit in July 2016.

Barbara Vanhooser reports that in addition to regular information/reference desk responsibilities, she continued to spend a great deal of time involved in activities related to the embedded librarian program (discussed in more detail below), including ongoing collaboration with teaching faculty and students; establishing and maintaining

contact with them via e-mails, phone calls, and/or in-person consultations; and staying abreast of technological developments impacting online/distance education and library services. Barbara continued to use Camtasia video/editing software to create library orientation videos for online courses upon demand/as necessary, and to assess the effectiveness of the videos; follow up with students from past embedded classes, and helped with work/research assignments from other “non-embedded” classes. In addition, she also attended the 2015 TN eCampus (formerly ROCC) annual conference in Knoxville, TN, where she was recognized with the ROCC Specialist Excellence Award for embedded librarianship; continued as a co-facilitator of the Library Book Discussion Group with Lynetta Alexander; served on the University Tenure/Promotion Appeals Committee and as secretary of the Faculty Senate Library Committee; participated as a judge for poster/presentation sessions during the University Research-wide Symposium in April 2016.

### Embedded Librarian Program

The program has now been in operation for over nine years and increased in size and visibility while continuing efforts to impact traditional, Web-enhanced, hybrid (combination of on-ground and online components), and fully online courses offered by TSU academic disciplines independently or as part of TN eCampus (formerly the Regents Online Degree Program/RODP). This initiative continues to provide additional support to students in successful use of library/information resources across disciplines, with the desired result of improving student outcomes related to grades, retention, and graduation in line with University and state mandates.

Undergraduate, graduate, first-year, first-generation, and nontraditional students continued to benefit from the program during 2015-2016, based on relationships with teaching faculty and embedded librarians. Information literacy concepts and skills such as selecting and refining research topics; finding and evaluating the quality of research sources; and proper documentation of research in various style formats such as MLA

and APA, have been reinforced through multiple sessions, interactions, and assignments where the embedded librarian is available in-person and/or online to provide additional assistance. Classes (regardless of format) require students to write research papers and to effectively use library resources, and the embedded librarian program provides a means to “meet students where they are” in terms of their library/research skills and knowledge.

Barbara VanHooser continues to keep a log of incoming e-mails specifically related to embedded courses, in the attempt to respond to as many as possible in a timely fashion. Her involvement can vary from very minimal assistance in the class/group setting to extensive “one-on-one” contact and communication with individual students; in some instances, consultation with the embedded librarian is a class assignment or requirement, while in other cases involvement is part of designated “research days” for courses. In 2016-2017 she plans to administer a survey instrument to students for use as data for documentation/assessment purposes.

Lynetta Alexander continued to “anchor” information/reference services and other responsibilities during her regular schedules, which primarily involve afternoon, evening, and weekend hours when she is the primary contact person in the department. With heavy usage of the Library and the department (especially evenings during fall and spring semesters), she handled a variety of in-person, telephone, and/or e-mail reference inquiries in all academic disciplines, proving that “traditional “ reference still thrives along with electronic access to information, and continued to maintain a comprehensive log of reference inquiries/questions and transactions. She also reports that the information literacy presentations she made during the year were well-received (sometimes to the point of applause at the conclusion, with compliments from faculty colleagues as well as students). Her regular schedule precludes assignments for morning classes, yet she has on occasion come in early to conduct presentations as needed or requested.

Lynetta also continued to report increased visibility and faster responses of TSU Police as related to problems/behavior of students and others in the Library during evening hours of service, while also noting ongoing and potential issues with technology/equipment availability and proper use, as well as lost/misplaced/stolen personal items of Library users (i.e., flash drives, cell phones, laptops, backpacks, etc.). She also traveled to Orlando, Florida (June 24-27, 2016) for the national conference of the American Library Association, and reported attending a variety of presentations/sessions which addressed contemporary issues facing libraries, librarians, and library/information resources, access, quality, and services in traditional and contemporary settings.

Lynetta also continued work in selecting new titles and weeding older items from the print reference collection; library liaison and book selection activities with/dental hygiene, occupational therapy, and health information management departments; continued efforts toward establishing a “sick-leave bank” for faculty in collaboration with the Faculty Senate Benefits and Welfare Committee; and participated in meetings of the University Research and Library Research Databases committees when scheduled.

In addition, Lynetta continued to schedule and co-facilitate meetings of the TSU Library Book Discussion group with Barbara VanHooser. These activities were publicized via University Communications, and documentation of past and current reading selections was also added to the Library website during the year. She also began work with a committee responsible for continuing the rotation of Library Art Corner displays since the departure of Loretta Divens. Beyond her regular professional activities, Lynetta continued to volunteer for Reading is Fundamental (RIF), Tennessee Arts and Crafts Association (TACA), and other civic/community organizations.

Nancy Henthorne reports that in addition to her regular reference and interlibrary service responsibilities and transactions, she conducted information literacy

presentations as scheduled/requested; participated in Reference Department and Library committee meetings; served on the Library Assistant III/Special Collections Selection Committee; attended and completed University workshops on diversity, preventing discrimination and harassment, and benefits/retirement information; facilitated access to the Multimedia Learning Commons as necessary; and changed system backup tapes on weekends/as necessary. She also attended Fall 2015 and Spring 2016 Faculty/Staff Institute meetings; participated in Interlibrary Services committee meetings; ordered books for designated departments/units as part of the Library Liaison program; shelved books and assisted with general collection maintenance; assisted users with scanning and local faxing from equipment in the Reference Department; and substituted for other evening/weekend staff in the department as needed.

In addition, Nancy provided proofreading and minor suggestions related to a manuscript being prepared for publication; decorated selected work area for holiday and other occasions and participated in Library holiday party at the Avon Williams Campus Library; helped with departmental preparations for library visit by colleagues from Alabama A&M University on June 2; and contributed funds toward a new television for the Staff Lounge.

Michael Doster continued to serve as the department's primary liaison with IT, as well as Ellucian technical support staff contracted by the University, and continued to address and document a variety of hardware, software, and other technical issues on a regular basis during the year. He placed 111 work orders with IT between July 2015 and June 22, 2016, and noted that the full record/report of these transactions can be accessed at <https://ellucian.service-now.com/navpage.do>. Michael also reports that he responded to 245 online reference inquiries during the year via the "Referencedesk/Ask Us" e-mail link on the Library website (an increase from 197 during 2014-2015), and referred questions to other Library faculty/staff for additional assistance as requested/necessary. The majority (204) were confirmation e-mails related to article

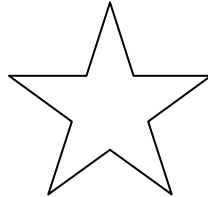


requests via the “Get It Now” document delivery service, forwarded to Glenda Alvin as these are also financial transactions, while 19 other submissions were answered and/or forwarded to other areas (i.e., Special Collections) as necessary. He also assisted with tape/system backup procedures related to the Library’s Sierra online catalog, and continued to address user behavior issues via established Library and University policies and procedures/steps during his regular work schedules as well as overtime duties on designated 24-hour library openings at midterm and final exam periods in Fall 2015 and Spring 2016.

Michael shared his musical talents during the Holiday Celebration at the Avon Williams Campus Library in December 2015, and as part of the TSU Wesley Foundation Community Jazz Band concert (April, 2016). In addition, he supported the successful effort of new/returning employee Jarvis Sheffield to secure a new television for the Library Staff Lounge.

Randyl Johnson continued to deal with many of the same routines, issues, and problems as others in the department during his late evening and weekend schedules, including contacting/informing Library colleagues and/or TSU Polices when students/users refused to comply with Library policies. His consistent attendance and diligence has enabled him to manage the department well when he is the remaining staff member until closing times. Randyl also adjusted his other work schedules as necessary to get Library work hours in when evening hours were temporarily suspended at different points during the year (between Fall 2015 and Spring 2016 semesters; May 2016; and June, 2016, when the Library/University continued its 4-day summer work week and shorter service hours.

## Circulation & Reserves



Ms. Mary L. Swanson, Manager

Mr. James A. Paxman, Circulation Librarian

Ms. Michelle Vaughn, Library Assistant III/Stack Supervisor

Ms. Tammie Evans, Library Assistant II

(Ms. Lisa Parrish, Library Assistant III, works 1 day per week  
in the Department)

## Circulation and Reserves

Ms. Mary Swanson, Manager

The primary function of the Circulation and Reserves Department is to provide prompt and accurate service to students, faculty, staff and the community. The department also is responsible for the update of patron records in the Sierra integrated library system to maintain accurate records of patrons. We also maintain traditional and online reserve collections for classes upon request by the professor. We offer patrons search services of materials and make system updates of missing, miss shelved and lost library titles. We assist patrons in providing information on the layout or the library directional

### **Functions:**

- It operates on a daily basis with the staff checking-in and out of books, and manage all reserve materials
- Sends overdue notices and collects fine monies from overdue books
- Prepares statistics for the annual report
- Conducts inventory
- Clear graduation list for spring and summer
- Provides technical assistance with computer and printing needs.
- Is responsible for shelving and shifting to make room for new books received.
- Answers general questions about the library and other related services

Circulation department is in the process of re-labeling call numbers on book spines that are worn due to heavy usage. This project is nearing completion and Ms. Tammie Evans and Mr. Jim Paxman are overseeing this assignment. It is our goal to have the books look uniformed so that students can read call numbers with ease.

The Circulation department is also in the process of weeding out outdated books to be discarded to make room for new ones. Weeding is an essential component of the library. Because of limited shelving space this process is necessary. Ms. Michelle Vaughn, Stack Supervisor, is responsible for shifting books and creating space for new books as well as overseeing student workers.

The Circulation staff has attended the following workshops and programs:

- Harassment in the Workplace
- Online-Webinars

- Cashier Workshop
- Convocation
- Faculty/Staff Institute
- African American Conference

The staff includes:

Mary Swanson, Circulation/Reserves, Manager

Tammie Evans, Library Assistant II

Vanessa Smith, Library Assistant I

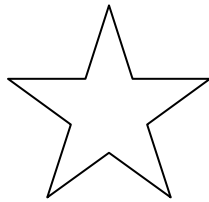
Lisa Parrish, Library Assistant III (one day per week)

Michelle Vaughn, Library Assistant III & Stack Supervisor

Jim Paxman, Circulation Librarian

# Special Collections & Archives

Sharon Hull Smith, Head



Jarvis Sheffield, Library Assistant II

## Special Collections and Archives

Ms. Sharon Hull Smith, Assistant Professor & Head

Special Collections and Archives recently completed a successful academic/fiscal year in 2015-2016. We provided service to 1,954 patrons, including in-person and e-mail inquiries; telephone requests; "hits" (online access) to the Special Collections homepage; access to items on the Library's Docutek server; Digital Research@Tennessee State University archive files; and assistance to patrons seeking help with informational and directional questions related to books and classroom locations on the third floor of the library.

We welcomed Ms. Lisa Parrish from the Cataloging Department to Special Collections & Archives in August. Lisa is responsible for the scanning projects and is a valuable member of the Digital Projects Committee. One of the first projects was scanning the TSU Yearbooks, and with the assistance of Ms. Divens, Mr. Phil Yan and Lisa all of the yearbooks have been scanned and placed on the library's website.

On August 25, 2015 Sharon Hull Smith, Dr. Murle Kenerson (Library Dean), and Fletcher Moon (Head of Reference) visited the Scarritt-Bennett Center to discuss reviewing and archiving the Rev. Bill Barnes Papers at their invitation. We were able to give them insights on arrangements/processing, staff and funding for their archives. After a tour of the archives and buildings on campus we met for lunch and the discussion continued. Many working relationships/friendships were formed, as we promised to keep in touch and provide additional help as needed/requested.

On August 28, 2015 Murle Kenerson, Fletcher Moon, Sharon Hull Smith and Loretta Divens attended the ceremonies for the Edward S. Temple Statue that was dedicated at the First Tennessee Baseball Park. Many of the Tigerbelles and other TSU "family" were present as TSU President Glenda Baskin Glover, the Temple family, sculptor Brian Hanlon, and other dignitaries/politicians celebrated with Coach Temple as he unveiled his statue. The Special Collections staff provided many of the photos that were placed in the reception area near the statue. We salute Coach Temple for this honor, the latest of his many outstanding achievements and accomplishments.

Dr. Bobby Lovett, retired professor of History and former Dean of the TSU College of Arts & Sciences, volunteered to work/assist in processing his papers and other donated materials. He agreed to come in once a week (mainly on Fridays) beginning in September 2015. A designated area was set up for his work, and the

collection was brought in to allow him easy access to the materials. It was a joy for him to come in and share so much of his knowledge about Black and TSU History.

Spring semester brought the retirement and addition of staff members. Loretta Divens, who retired after 14/15 years of service, was a valuable asset to the department as Library Assistant III, as she supervised student assistants, developed numerous displays/exhibits, helped facilitate Library celebration events, and worked on numerous projects with students, Library colleagues, teaching faculty, administrators, alumni, visiting researchers, and local artists in establishing the Library Art Corner display series. We wish her well in her retirement. On April 18 Jarvis Sheffield started work as a new Library Assistant III staff member. Jarvis has experience in scanning, exhibits, processing, media, and technology. As an alumnus, he has a love for TSU, and previously worked in the Media Center as well as held positions at Trevecca Nazarene University and Nashville State Community College prior to returning to us.

Special Collections became part of a national radio trivia scavenger hunt when a photo of a female track star was posted online for identification. Several contestants/patrons thought the photo was TSU Tigerbelle/Olympian Edith McGuire, and contacted the Library to verify if this was correct. For several days we were overwhelmed with calls, walk-ins and emails. The photo turned out to be a track star from CAA and not Edith McGuire.

Glenda Alvin and Linda Bell volunteered to process a part of the Avon Williams Collection (Madison County school case files). The finished collection and shelflist will be put on the website.

I wish to thank everyone for a job well done. Listed below are our accomplishments and activities:

### **Collections Processed**

- Avon Williams Collection, Madison County (7.90 linear feet)
- Merle Eppse Collection (45.41 linear feet)
- Harriette Insignares Collection (13.75 linear feet)
- TSU Photograph Collection, pt.1 (25.0 linear feet)

### **Donations**

- "Florida Highwaymen" Art, 7 paintings
- Dr. Gregory Clark, Admissions/Records and Alumni Material

- Tony Insignares, Dr. Harriette Insignares material (10 boxes)
- Lester Thompson, 2 paintings by Ms. Frances Thompson

### **Publication/Reproduction Licenses**

- Smithsonian National Museum of African American History and Culture -3 Tigerbelle Photos
- Smithsonian Channel 5 Tigerbelle Photos
- Book Publications 6 Photos
- Oral Histories of the Early Years of Title IX, 2 photos of Tigerbelle/Olympian Willye White

### **Digital Projects Team- Scanning Projects**

- TSU Yearbooks 1961-2009 yearbooks scanned/added to Library website

### **Tours**

- Web Access/Circulation staff from Alabama A&M University

## **Accomplishments and Activities**

### **Sharon Hull Smith A**

Assistant Professor and Head of Special Collections & Archives

### **University Committees**

- African American Culture and History Planning Committee
- Faculty Senate-Alumni Relations and Development Committee
- Smithsonian Committee

### **Library Committees**

- Art Corner Committee
- Department Heads Library Retreat Committee
- Digital Projects Committee
- Electronic and Digital Resources Steering Committee
- Library Disaster Committee
- Wikipedia Edit-a-thon Committee

### **Meetings/Workshops**



- Nashville for CONTENTdm Users Conference, August 6-7, 2015
- Faculty and Staff Institute, August 17, 2015
- Local Conference Planning Committee Meetings, September-December, 2015
- Faculty and Staff Institute, January 11, 2016
- Nashville Conference on African-American History and Culture, February 12, 2016
- Wikipedia Edit-a-thon Training, February 19, 2016
- Haven for Faculty/Staff (Online Course) part 1, March 2016
- Haven for Faculty/Staff, part 2-April 2016
- Library Council Meeting, May 9, 2016
- Recognizing & Preventing Discrimination & Harassment Workshop, May 24, 2016

### **Loretta Divens**

Library Assistant III/Art Corner (July 1-February 29, 2016)

### **University Committee**

- Smithsonian Committee

### **Library Committee**

- Digital Projects Committee
- Library Display Committee

### **Meetings/Workshops**

- Faculty and Staff Institute, August 17, 2015
- Recognizing & Preventing Discrimination and Harassment Workshop, September 2015
- Faculty and Staff Institute, January 11, 2016

### **Library Displays**

- Agricultural Display
- Coach Temple and the Tigerbells (3<sup>rd</sup> Floor display case)
- Constitution Day
- Homecoming
- Martin Luther King Holiday Display
- Black History Month (Alex Haley/Roots and Rosa Parks)
- Women's History Month

## **Lisa Parrish**

Library Assistant III

### **Library Committee**

- Digital Projects Committee

### **Meetings/Workshops**

- Faculty and Staff Institute, August 17, 2015
- Cashier Test for Bursar Office, September, 2015
- Faculty and Staff Institute, January 11, 2016
- Recognizing & Preventing Discrimination and Harassment Workshop, February 23, 2016
- Haven for Faculty/Staff (Online Course), March 2016
- Haven for Faculty/Staff, part 2-April 2016

## **Jarvis Sheffield**

Library Assistant III

### **Library Committee**

- Digital Projects Committee

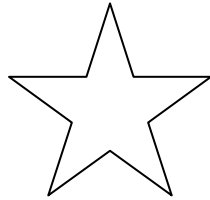
### **Meetings/Workshops**

- Magnify Your Message Publication's Workshop, April 21, 2016
- Makerspace in the Library May 12, 2016
- Microsoft E-Learning Orientation, June 15, 2016
- Recognizing & Preventing Discrimination and Harassment Workshop, June 22, 2016

### **Library Displays**

- Juneteenth
- Music Month/TSU Music Display

# Collection Management/ Acquisitions & Serials



Ms. Glenda Alvin, Assistant Director

Ms. Vandy Owen, Technical Services Software Librarian

Ms. Paulette Calhoun-Covington, Accounting Clerk III

Mr. Ernest Miah, Senior Library Assistant

Ms. Linda Bell, Senior Library Assistant

## **Collection Management and Administration**

Ms. Glenda Alvin, Assistant Director for Collection Management and Administration

I attended the Association for the Study of Negro Life and History Conference in Atlanta in September 2015. I am part of the planning committee for the Librarians, Archivists, and Curator group. During that conference, I also became a member of the African American Funnel Group, a Library of Congress committee that monitors African American Subject Headings.

In November 2015, I attended the Charleston Library Conference on "Issues in Book and Serial Acquisitions." I have served on the Program Committee for several years. Mr. Jack Montgomery, Western Kentucky University, and I presented a program on "Managing Change in the Collection Management." I am a contributing editor to the conference's professional journal, *Against the Grain*, and published two articles. In June 2016, I went to the American Library Association Conference in Orlando, where I participated in the ALA Biblioquilters scholarship auction for a library school graduate student and my quilt ("Cats' Library") earned the second highest bid (\$300). I attended the meetings of African American Studies Librarian Section (AFAS). The section will transition to a discussion group and I will be the 2017 Convener. At the AFAS Research Forum, I co-presented with Ms. Deborah Lilton, Vanderbilt University, on our Wikipedia-Edit-A-Thon collaboration.

For Women's History Month in March 2016, Deborah and I collaborated on a program to edit Wikipedia entries for outstanding women who had attended or taught at Tennessee State University. Deborah and another Vanderbilt Librarian, Mr. Ed Warga, Scholarly Communications, made trips over to our campus to train the librarians (Lynetta Alexander, Barbara Vanhooser, Julie Huskey, Sharon Smith and Vanessa Owen) and faculty (Dr. Samantha Morgan-Curtis, Dr. Joel Dark and Dr. Michelle Pinkard) how to edit entries. The three hour program was attended by staff, students, faculty and even a librarian from Nashville Public and was a remarkable success. The Vanderbilt librarians have invited me to be on a panel with them to discuss the program at the National Public History Conference which will be held in Indianapolis in April 2017.

I was assigned to the Library Accessibility Task Force Subcommittee for the TBR Library Dean and Directors group. The committee is endeavoring to find ways to evaluate the accessibility of our current roster of databases. We download the WAVE tool for Google, and tried to analyze it in JSTOR and two other databases, but it was not very helpful. We plan to try to get disabled students to use the databases and report

their findings. I serve as the TBR Library Deans and Directors' appointee to the TSERC Committee, which deals with Tenn-Share issues and I attended its two teleconferences.

New research guides created in 2016 include Music Resources, Mathematics and Physics and Wikipedia-Edit-A-Thon. Librarians were encouraged to add BrowZine widgets to their libguide pages. I revised several web pages such as Black History Resources, Periodicals and the links on Library's Site Map.

## Acquisitions and Serials Department

Ms. Glenda Alvin, Assistant Director, Head of Acquisitions & Serials

Since the state budget was not increased and our Title III allocation was reduced, this year was fraught with trying to make decisions about which databases and journals to discontinue and which to add. We discontinued Consumer Reports, PsycBooks and Family Studies World Wide. We were forced to leave our long held TBR/Tenn Share agreement for Wiley Online Library and downsize to only the most used journals that we could afford, a path we had followed with ScienceDirect/Elsevier and Emerald. We also surrendered our popular Sage Premier All Access and went back to the subject collections subscriptions we held three years ago. Fortunately we were able to negotiate a substantial price decrease for Web of Science. TAF provided extra funding for JSTOR and other need subscriptions. We were able to add *Journal of Visualized Experiments: Chemistry*, which was a faculty request, plus Taylor and Francis environmental journals and BrowZine, an academic journals portal which is being offered at all of the other TBR schools.

Our book vendors, Midwest Library Service, Baker & Taylor and YBP, underwent major changes, but we could not detect any changes in their level of service. Baker & Taylor is now a part of Follett and their continuations operation has moved to YBP, which now supplies our continuations and our firm orders. YBP is now owned by EBSCO, which supplies our journals and databases. Midwest had a major staff change, the senior vice president, who wrote our letter of agreement and provided scholarship donations, left for YBP.

We only had one staff change. Due to ongoing pain and movement restrictions due to work related injuries, Lisa Parrish, Library Assistant III transferred from Cataloging to Special Collections. Scanning the yearbooks and other projects will be better for her physical health in the short and long term. Cataloging now only has two staff members: a Department Head and a Cataloging Manager (an administrative/professional position).

The Acquisitions Department took on an additional responsibility from the Special Collections Department. We are processing the Avon Williams Collection dealing with school desegregation in Tennessee. We finished Madison County (Monroe, et al vs. Jackson) by the end of the year and have started on Hamilton County (Mapp, et al vs. Chattanooga) and the Edgehill Area. Acquisitions and Serials completed the usual summer serials project.

Staff activities and accomplishments this year are:

Glenda Alvin

Assistant Director/Head of Acquisitions and Serials

- Attended the Association for the Study of African American Life and History as member of Planning Committee for Librarians, Archivist, and Curators. Sent website revisions. Sept. 2015
- Attended TNIUG annual meeting at MTSU. October 2015
- Attended the Charleston Library Conference as member of Program Committee, Nov. 2015. Co-Presented program on "Managing Change in Collection Management."
- Serves on Joint Curriculum Committee, which review new curriculum proposals
- Serves on Tenn-Share/TSERC Committee and representative of TBR Deans and Directors
- Serves on TBR Accessibility Committee
- Coordinated Wikipedia-Edit-A-Thon for Women's History Month
- Published two articles in Against the Grain
- Attended Spring Commencement
- Attended both Faculty/Staff Institutes
- Attended Convocation
- Attended Founder's Day
- Attended Sexual Harassment Workshop
- Co-presented program on collaborating with Vanderbilt Librarians to produce Wikipedia Edit-A-Thon for Women's History Month for ACRL/AFAS. Attended ACRL Leadership meeting and submitted quilt for ALA Biblioquilters scholarship.

Linda Bell

Senior Library Assistant

- Attended Founder's Day
- Attended Faculty Staff/Institutes
- Attended FMLA Workshop
- Participated in Summer Serials Project 2015
- Attended President Glover's Focus Act Meeting
- Attended President Glover's Summer Work Schedule Meeting
- Attended TCRS & Empower 401(K) Workshop
- Attended Social Security Administration Workshop
- Attended Tennessee State Health Insurance Program

Paulette Calhoun-Covington

Accounting Clerk III

- Attended Faculty/Staff Institutes
- Attended Founder's Day
- Participated in Summer Serials Project
- Collected Donations and sent flowers for condolences and staff illnesses.

Ernest Miah

Senior Library Assistant III

- Attended Faculty/Staff Institutes
- Attended Founders' Day
- Participated in Summer Serials Project

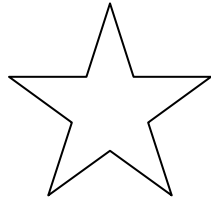
Vanessa Owen

Technical Services Software Librarian

- Serves on Fortis Institute Learning Resources Center Advisory Board
- Attended Tenn-Share Datafest and served on Planning Committee
- Attended Tennessee Library Association Conference and co-chaired Program Committee.
- Attended Sexual Harassment Training
- Participated in Summer Serials Project
- Member of Academic II Committee, which reviews student appeals
- Attended Faculty/Staff Institutes
- Attended Convocation
- Attended Spring 2016 Commencement.



# Cataloging Department



Ms. Julia Huskey, Head

Mr. Anthony Prince, Manager

## Cataloging Department

Ms. Julie Huskey, Head

Authority control and general database maintenance continued to be priorities for the department. Database maintenance is important when weeding the collection, as well as when adding new items. Mr. Anthony Prince produced monthly heading reports in Sierra to detect blind headings or other headings needing attention. I consulted OCLC's weekly "Closed dates in authority records" and the monthly "Library of Congress Subject Heading" approved lists to provide consistency in access points.

The department also provided support for the libraries' continuing inventory project, particularly for the Avon Williams Campus Library. I cataloged approximately 470 items that were located at the Williams Campus during the year, and several more from the Brown-Daniel Library. The department also transferred or deleted items identified during weeding projects.

There were a total of 4,966 volumes cataloged for the year, a slight increase over FY 2015. Items that were withdrawn from the collection were processed, listed on an Excel spreadsheet, and offered on the Tennessee Board of Regents email list before being discarded.

Cataloging of additional collections of TSU theses and dissertations was begun in FY 2015. The project was mostly completed by fall 2015, and a total of 365 titles were cataloged during the year.

A cataloging share drive had been created in late FY2015, with the expectation that procedure sheets, other cataloging documentation, and various other files would be created or revised and made available to cataloging and systems personnel. Approximately twelve procedure sheets were either developed or extensively revised. Other items of value to the unit, such as a guide to searching WorldCat, were located and copied to the drive.

Anthony Prince, Sherry Gee, and I attended an online seminar, "BIBFRAME & Real World Applications of Linked Bibliographic Data", in June.

Lisa Parrish, Library Assistant III, left the department for Special Collections in August. Two student assistants worked in the department this year; their duties consisted primarily of processing new books and relabeled books. The student assistant hired in the fall worked only a fraction of her designated hours and was terminated, but the student hired in the spring worked a total of 101 hours and was invited to return in FY2017.

Goals for Fiscal Year 2017 include weeding and counting microfiche, completion of an enhanced shelf labeling project, and preparing for the transition from MARC to BibFrame.

Ms. Julie Huskey

Assistant Professor & Head of Cataloging

- Fall & Spring Faculty Institutes
- Spring 2016 Commencement
- Tennessee IUG meeting
- TennShare meeting
- IUG 2016 meeting, San Francisco
- Tennessee Library Association meeting, Kingsport
- 2016-17 Tennessee Library Association board retreat (as co-chair of Staff Development Committee)
- Faculty Senate Information Technology Committee
- "Recognizing and Preventing Discrimination & Harassment" training
- Workers' Comp training
- Google Cardboard demonstration
- TSU book group
- Served as liaison to department of History, Geography, Political science, Women's studies, and Africana studies
- Substituted on reference desk on several occasions
- Submitted final draft of TSU Libraries and Media Centers brochure
- NISO Virtual Conference: "BIBFRAME & Real World Applications of Linked Bibliographic Data"
- Created (with assistance from colleagues) maps of Brown-Daniel Library to post on library website

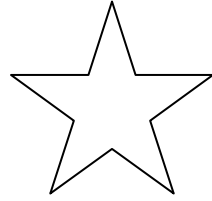
Mr. Anthony Prince

Cataloging Manager

- Updated new book and media list
- Fixed blind references and headings used for the first time
- Cataloged government documents identified by Government Documents Librarian as not in system
- Attended Tennessee Library Association annual conference in Kingsport; represented the Intellectual Freedom Committee at the Intellectual Freedom lunch
- Served as member of TLA's Communication, Marketing, and Branding Taskforce.
- Officially started as co-chair of TLA Membership Committee. Set agenda for Intellectual Freedom Committee with co-chair

- Wrote new discard procedures to improve automation and streamline workflow.
- Served as editor of TLA newsletter
- Worked with the Executive Director of the Tennessee Coalition for Open Government on ways to work on shared issues with TLA
- Peer-reviewed a scholarly article and book review for *Endnotes: The Journal of the New Members Round Table* (ALA).
- Created a list of discarded books with order records attached
- Assisted inventory project by answering cataloging-related questions
- Published several “Viewpoints: Intellectual Freedom” columns in *Tennessee Libraries*
- Served as a member of the ALA New Members Roundtable Endnotes committee
- Served as an ALA Emerging Leaders Member Guide
- 2016-17 TLA Board Retreat
- Served as liaison to Agricultural Science and Mechanical Engineering departments
- NISO Virtual Conference: “BIBFRAME & Real World Applications of Linked Bibliographic Data”

# Avon Williams Campus Library



Dr. Janet Walsh, Coordinator

Ms. Joyce Radcliff, Reference Librarian & Curator

Mr. Mitchell Chamberlain, Reference & Interlibrary Loan Librarian

Mr. Chris Langer, Reference Librarian

Ms. Elaine Brown, Administrative Assistant

Mr. Jianhua Fan, Library Assistant III

Mr. Ruifang Wang, Library Clerk

## Avon Williams Campus Library

Dr. Janet Walsh, Coordinator

The Avon Williams Campus Library supports the needs of patrons, faculty and staff. The patrons represent a cross section of departments served on the downtown campus and a vast number of commuter students who enjoy the quick, convenient and relevant library resources and services.

Supporting undergraduate and graduate majors in the College of Business, College of Health Sciences, College of Public Service and Urban Affairs, and College of Education requires us to utilize and seek additional ways to support library users. A key goal for the school year was to incorporate an innovative culture, innovative outreach, innovative programs, and innovative approach to serve these users. This focus will serve to improve usage statistics, patron interaction, and community engagement.

The traffic at AWC increases with each semester and our ongoing evaluation and assessment of patron needs are given every consideration and are accommodated. Significant usage of the library continues to grow, especially with our art exhibits and book talks.

### Patron Interaction

- Student Consultations: 32
- Library Orientations: 12 classes; 290 students
- Total Library Orientations: 19 classes; 375 students
- Library programs and events: 12 programs
- Gate count: 39,973

### Conferences

- HBCUstory Symposium
- Nashville Start-up Global Seminar
- Children's Defense Fund for Youth Advocacy
- National Conference on African American History & Culture
- American Library Association Midwinter Conference
- American Library Association Annual Conference
- TSU Small Business Forum

- 2016 Nashville C4TK Hack-a-thon
- TSU University-wide Research Symposium

### Professional Development

- Magnify your message
- Duct Tape Marketing: Marketing Ideas
- Creative Collaboration: Power of Working in Pairs
- Professional Productivity
- Active Relaxation

### Presentations

- HBCU Story Reconstruction
- Proctor Presentation
- African American Church Historians: Locating, Preserving & Protecting
- Oral History Workshop: Nashville Public Library

### Committees

- TSU Academic Misconduct Disciplinary
- SACSCOC Five-year Distance Education
- TSU Annual Scholarship Gala
- Center for Entrepreneurship and Economic Development
- TSU Library Oral History Project Interviewer

### Community Service

- African American Church Historians, President
- Southern Word/Youth Speaks Spoken Work
- Community Literacy Activist
- Pearl Cohn High School Library Volunteer
- Nashville Freedom Schools
- CGirls 139<sup>th</sup> Literacy & STEM After School and Summer Institute

Mr. Mitchell Chamberlain

Assistant Professor/Interlibrary Loan Librarian

- Assisted library users with circulation issues such as lost or overdue books.
- Accomplishment: Maintained professional public service standards with our users.
- Weeded and shifted book collection for the Avon Williams Campus Library. Weeded 2248 books.
- Accomplishment: Created space for continued growth in the book collection.
- Updated reference and circulation book collections primarily from the Library Journal, and Books in Print.
- Accomplishment: Provided more updated resource material to our users.
- Provided reference assistance to students, faculty, and individuals from the community.
- Accomplishment: Facilitated our users' more effective use of our resources.
- Provided interlibrary loan service to our patrons and other libraries.
- Accomplishment: Conducted 155 ILL transactions, loaned 51 items, and borrowed 90 items.
- Conducted library instruction for three classes: SPTH 5111, Dr. Tina Smith, 25 students; EDAD 7120, Dr. Eric Vogel, 10 students; EDCI 7450, Dr. John Hunter, 17 students.
- Updated lib guide for the Anti-Slavery Movement and continued to enhance the Lib Guides for Art, Speech Pathology & Audiology, and Business Administration
- Mended library books.
- Library liaison to the Departments of Art Education and Speech Pathology and Audiology.
- Attended Cashier Receipts Workshop.
- Attended Equal Opportunity and Affirmative Action Workshop
- Supervised four student workers.
- Managed fine accounts.
- Worked on inventory of the Avon Williams Library book collection, including modifying 2,916 records and linking 379 barcodes. The number should have been larger, but I did not start recording the numbers until November.
- Assisted with art receptions and programs in the Avon Williams Library

Ms. Joyce Radcliff

Assistant Professor, Serials/Public Services Librarian; Curator

- Continued to manage and analyze serials activities in an attempt to control serials collection better and made it more available to patrons
- Conducted an annual review of the serials collection included updating EBSCO'S Annual Renewal List
- Supervised/trained one serial assistant and three work-study students on serials jobs
- Completed Webinar on Full-Text Finder
- Updated Full-Text Finder database
- Continued to conduct usage statistics for current issues
- Managed bindery shipments



- Cancelled print serials when duplicated online to save money or whether serials are readily available elsewhere
- Reviewed titles regularly to make claims on irregular or late serials, and to determine what and when to claim
- Weeded older, lesser-used serials in order to provide savings in terms of storage and binding
- Kept abreast of current trends in libraries and of new and important journals published
- Routed professional literature to Librarians (Library Journal, American Librarian, and College and University News) at AWC Library
- Appointed Coordinator of Art Corner at Brown Daniel Library

### **Committees**

- Faculty Senate 2015-2016.
- Library Subcommittee, Chair
- Art Galleries, Coordinator and Curator for Brown Daniel and Avon William Libraries
- Continued serving as liaison to Economics and Finance, Sociology, Social Work, and Urban Professions (communicate with the students, faculty, staff, and other patrons; order books, etc.)
- Maintain effective research guides for Economics & Finance, Sociology, Social Work, and Urban Studies
- Taught information literacy and research instruction to orientation classes
- Updated Ebsco A-Z printout
- Assisted with inventorying AWC collection

### **Workshops, Webinars, Meetings, & Conferences**

- Full-Text Finder Migration Training
- Headings and Link Management
- Browzine
- WebEx
- Lexis/Nexis Legal Research
- Collection Development meeting – Glenda Alvin
- TN Innovative Users Group Conference – MTSU
- Check Point Training of Thomas Reuter
- African American History and Culture Conference
- Attended: Graduation, Convocation, and Faculty/Staff Institute
- Attended library faculty meetings
- EBSCO A to Z upload/Download
- EBSCO A-Z administrative overview
- State of the University address by President Glenda Glover
- Sexual Harassment Training
- Recognition and Preventing Harassment and Discrimination Training
- ADA Diversity/Sensitivity Issues – Frist Center
- Pres. Glenda Glover’s Town Hall meeting
- Scholarship Gala

- Art Corner meetings
- **Bulletin Board Displays:**
- African American History Month
- Women's History Month
- Book Swap at Brown-Daniel and AWC Libraries
- **Art Displays** (Coordinator and Curator at Brown Daniel and AWC Libraries)
- Collaborated with Graphic Designer, Library Media Personnel, and curatorial staff, and market displays on University Communications
- Sponsored Artist Talks for six (6) artists

#### **AWC Library (8 displays)**

- Larry Brown - July-Aug 2015
- Art Eubanks --June-Dec, 2015-2016
- Mitchell Chamberlain - Nov-Dec 2015
- Ted Jones - Sept-Oct 2015
- Jamaal Sheats - Jan-Feb 2016 - Head Curator at Fisk University
- Ashley Mintz - Mar-Apr, 2016
- Darnell V. Jones - May-Jun 2016
- Anthony Etheridge for "Oba" Don Etheridge

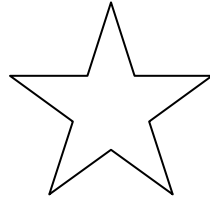
#### **Brown Daniel Library (2 displays)**

- Art Eubanks
- Jeanette Tramontano

#### **Service:**

- The Frist Center Museum, organize museum's Library
- Book Swap
- Bulletin board displays (African American History Month, Women's History Month)
- Arts & Letters Committee of Delta Sigma Theta - Summer Reading Book List prepared
- Book Signing - Robert Pillow

# Media Centers



Dr. Karen Gupton, Coordinator

Mr. Don McElhiney, Media Specialist

Mr. John Anderson, Media Specialist

## Media Centers

Dr. Karen L. Gupton, Assistant Professor and Coordinator

The 2015-2016 academic/fiscal year has been extremely challenging, yet productive and rewarding for our two campus media centers. We continue to strive to bring requested media resources and needed equipment to faculty and students as needed. It is always a challenge to make sure that faculty and students learn more about Media Center resources which are available for their use. We continue to have a budget which is inadequate to provide the media and equipment needed to serve faculty and students. We were able to purchase only one hundred five media titles this year. We try to balance media and equipment purchases to provide adequate supplies of both but always run short of our needs due to budget limits.

This year we purchased: Staples 15-Sheet Cross-Cut Shredder; JVC GY-HM170UA 4KCAM Compact Professional Camcorder with Top Handle Audio...; JVC QAN0067-003 Microphone for Pro HD/4KCam Camcorder; Sony 64GB High Speed UHS-I SDXC; 2 Dell OptiPlex 9020 Small Form Factor; OptiPlex 9020 Small Form Factor. Media Specialist continue to record the Samuel Shannon Distinguished Lecture Series; the Annual Conference on African American History and Culture; and all graduation exercises. In to these, we recorded a Black History Lecture for the Department of Education; morning and evening events for the Department of Educational Leadership; Memorial service for Dr. James A. Hefner; a Black History Lecture for the Division of Student Affairs; and the 2016 Employee Recognition Luncheon.

Our Media Specialist continue to work with students and faculty on computer projects, Digital recording of classroom culminating activities, lectures, and individual student and faculty projects. Faculty and students come from various departments across the main campus and the Avon Williams campus.

One final note. During this past fiscal year two men have resigned due to wages too low to provide for a family or an individual. One of the men had been with us for several years, the other for only six months. It is difficult to lose employees so quickly

and to replace them. The university is making strides to increase pay but TSU salaries are across the board lower than any other Tennessee Board of Regents institutions. I fear we will lose another very good employee before this semester is over if wages are not increased.

Dr. Karen L. Gupton

Assistant Professor and Coordinator, Media Centers

- Attended Library/Media Centers In-service
- Attended Fall Faculty and Staff Institute
- Attended 37th National Media Market in Albuquerque, New Mexico
- Attended Spring Faculty and Staff Institute
- Oversaw daily operation of the AWC and main campus Media Centers
- Responsible for assembly of information for the Annual Library/Media Center report
- Conducted Annual Review of AWC and main campus staff
- Accountable for time sheets for AWC and main campus staff
- Worked with AWC and main staff in selection of equipment needed and purchase
- Worked with faculty in selection of media needed and purchase
- Oversaw scheduling of AWC and main campus staff
- Attended International Students/Faculty Festival and activities
- Assisted faculty and students with media selection as requested
- Maintained professional public service standards with faculty and students
- Participated in appropriate University-wide meetings and professional activities
- Attended Academic Affairs Dean and Department Head meeting

Mr. John Anderson

Media Specialist

- Edited & produced DVD of the Library's footage of Larrie Brown's Art Exhibit on AWC
- Filmed, edited & produced DVD of the Memorial Service for former TSU President Dr. James A Hefner in the Poag Auditorium
- Edited & produced DVD of "Hip Hop/Hip Hope: The (R)Evolution of Culturally Relevant Pedagogy," featuring Dr. Gloria Ladson-Billings (Dept. of Education) on AWC
- Edited & produced DVD of Library footage of Oluwakemi Elufiede on AWC
- Edited & produced DVD of Library's footage of Mitchell Chamberlain's "Getting Close to Nature" art exhibit on AWC

- Edited & produced DVD of Library's footage of author Robert Pillow IV's book signing on AWC
- Edited photos & produced DVD of footage from the Veterans Day Observation in the Laura M. Averitte Amphitheater on AWC
- Filmed, edited & produced a testimonial video for Maqueeba Massey in the College of Business
- Edited and produced video montage of the College of Business' MBA Graduate Celebration in AWC Atrium
- Corrected, edited & produced a new video file for Dr. Janet Walsh at AWC Library
- Began editing, converting & compiling footage for AWC Library's on-going Artist series for use on their website
- Filmed, edited and produced DVD of the 34<sup>th</sup> Annual African American History & Culture Conference in AWC Auditorium
- Edited & produced DVD of Library's footage of Jamaal B. Sheats' artist reception on AWC
- Filmed, edited & produced master video files for three of the afternoon sessions of the week-long networking Boot Camp held in McCord Hall
- Filmed, edited & produced video file/DVD of selected speakers at The Annual Africa Conference, held in AWC's raining Room 2 and the Atrium
- Filmed, edited & produced DVD of Dr. Sekou Franklin's appearance as part of the Samuel L. Shannon Distinguished Lecture series, held in Holland Hall, Room 110
- Filmed, edited & produced DVD of the Spring 2016 Graduate Commencement Ceremony featuring guest speaker Edith Peterson Mitchell, MD
- Edited & produced DVD of the Library's footage of Darnell V. Jones' artist reception in AWC Library
- Filmed, edited & preserved presentation footage, for web and archival use, of the Intellectbase International consortium, held in Room 319 on AWC
- Edited & produced DVD of the Library's footage of Darnell V. Jones' tribute to Muhammad Ali on AWC

Don G. McElhiney

Media Specialist

- April 21, 22 & 26, May 6 & July 7, 21 & 30 edited Still Images and transferred them to a jump drive for Harold Webb, under events management Paula Roberts, Center for Extended Ed Coordinator, Adult Program (Art Exhibits)
- Feb. 27, May 9, July 1 & 13, and September 9 edited Still Images and transferred them by email for Joyce Radcliff, Assistant Professor in the Library (Art Exhibit)
- July 1444 set up a Still camera on the Library for Joyce Radcliff (Art Exhibit)
- July 1, I gave photography instructions to Joyce Radcliff (Art Exhibit)

May 13, I set up two cameras, one video, one Still and a PA system in the Library for Joyce Radcliff (Art Exhibition) July 7, I edited footage and transferred to a jump drive for Soumendra Ghosh, Economics and Finance Professor, Feb. 2, I set up the video camera & filmed The 34<sup>th</sup> Annual African American History & Culture Conference, Feb. 24, I set up the video camera and filmed & edited the footage of The Black History Lecture series. Titled - What It Takes to Succeed, with speaker - Robert N. Murrell from the History Dept., March 10, I set up the video camera and filmed the Audio testing area for Elizabeth Williams, Health Administration & Science Assistant Professor April 26, I set up video camera & filmed the Employee Recognition Luncheon

### Mr. Anderson Cook

Media Specialist (left TSU the end of 2015)

- Sept 29, video recorded Dr. Gloria Ladson-Billings (Dept. of Education), luncheon speaker. I am sure John Anderson recorded several other events during the fall semester 2015 but he did not provide the information for me to list in our report.
- Kristopher Cole, Media Specialist Jan. - June, 2016
- Kris also video recorded several events in the six months he was with the Media Center but he did not provide the information to me to list in our report.

**MAIN, AVON WILLIAMS CAMPUS LIBRARY AND MEDIA CENTERS  
CHECKOUT CIRCULATION REPORT  
JULY 1, 2015 - JUNE 30, 2016**

<b>CIRCULATION (CHECKOUT) STATISTICS</b>	
<b>ALL LOCATIONS</b>	
	<b>July 15 - June 16</b>
<b>LOCATION</b>	<b>QTY</b>
Browse books 1st floor - Main	213
Dissertations 1st floor - Main	20
Media Center – Main	448
Oversize Books 3rd floor - Main	163
Reference 2nd floor - Main	12
Reserve – Main	299
Shelf – Main	15
Shelf 1st floor - Main	2,131
Shelf 3rd floor - Main	3,035
Special Collections 3rd floor - Main	2
Thesis 1st floor - Main	28
Youth Collection 3rd floor - Main	123
Media Center - Williams	315
Reserve - Williams	6
Shelf - Williams	499
<b>Total</b>	<b>7,309</b>



**Main Campus Library  
Checkout Circulation Report  
July 1, 2015 - June 30, 2016**

<b>CIRCULATION (CHECKOUT) STATISTICS</b>		
<b>Main Campus Library</b>		
	<b>July 15-June 16</b>	
<b>P TYPE</b>	<b>PERCENT</b>	<b>QTY</b>
Undergraduate	52.9%	3194
Graduate	15.1%	910
Faculty	16.6%	1000
Staff	3.9%	236
Interlibrary Loan	8.5%	514
Alumni	0.1%	5
Community Users	3.0%	182
Total	100.0%	6,041

**Avon Williams Campus Library  
Checkout Circulation Report  
July 1, 2015 - June 30, 2016**

<b>CIRCULATION (CHECKOUT) STATISTICS</b>		
<b>Williams Campus Library</b>		
	<b>July 2015-June 2016</b>	
<b>P TYPE</b>	<b>PERCENT</b>	<b>QTY</b>
Undergraduate	29.9%	150
Graduate	33.3%	171
Faculty	25.1%	126
Staff	0.4%	2
Interlibrary Loan	9.6%	48
Community Users	1.6%	8
Total	100.0%	505

LIBRARIES  
BOOK CIRCULATION  
TABLE 1

FY2015-2016	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Grand Total
<b>Main Campus</b>													
Faculty	107	110	41	43	110	95	18	88	64	110	145	69	1,000
Staff	18	9	33	26	15	11	12	13	21	17	28	33	236
Undergraduate	56	134	327	508	459	181	143	380	389	393	146	78	3,194
Graduate	84	84	119	148	120	57	50	81	57	38	24	48	910
Alumni	0	0	0	2	0	0	0	1	0	0	0	2	5
Community	6	14	13	32	2	5	15	28	21	24	10	12	182
Interlibrary Loan	25	50	40	64	32	17	44	35	66	55	46	40	514
<b>Total</b>	<b>296</b>	<b>401</b>	<b>573</b>	<b>823</b>	<b>738</b>	<b>366</b>	<b>282</b>	<b>626</b>	<b>618</b>	<b>637</b>	<b>399</b>	<b>282</b>	<b>6,041</b>
<b>Williams Campus</b>													
Faculty	20	19	3	9	12	7	12	7	11	0	13	10	123
Staff	0	0	1	0	0	0	0	1	0	0	0	0	2
Undergraduate	7	8	12	26	10	9	1	29	23	18	5	2	150
Graduate	8	13	18	25	25	22	10	14	11	1	10	10	167
Alumni	0	0	0	0	0	0	0	0	0	0	0	0	0
Community	0	0	1	0	0	0	0	6	0	0	1	0	8
Interlibrary Loan	4	5	5	12	4	0	3	6	2	7	6	1	55
<b>Total</b>	<b>39</b>	<b>45</b>	<b>40</b>	<b>72</b>	<b>51</b>	<b>38</b>	<b>26</b>	<b>63</b>	<b>47</b>	<b>26</b>	<b>35</b>	<b>23</b>	<b>505</b>

LIBRARIES  
SERIALS AND MICROFORM UTILIZATION  
TABLE 2

	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Grand Total
Main Campus													
Periodicals													0
Microforms													
Microfiche	1	1	2	0	3	1	1	1	2	4	1	1	18
Microfilm	1	2	1	2	1	3	1	2	1	1	1	3	19
Monthly Total	2	3	3	2	4	4	2	3	3	5	2	4	37
Williams Campus													
Periodicals	68	88	107	152	87	40	66	92	92	60	60	35	947
Microforms													
Microfiche													0
Microfilm													0
Monthly Total	68	88	107	152	87	40	66	92	92	60	60	35	947
Grand Total	70	91	110	154	91	44	68	95	95	65	62	39	984

LIBRARIES  
REFERENCE QUERIES  
TABLE 5

	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Grand Total
<b>Main Campus</b>													
Directional	181	219	352	288	269	98	144	204	236	225	65	85	2,366
Informational	237	254	304	382	356	179	276	317	544	446	295	218	3,808
Telephone	296	301	588	647	431	203	443	507	293	312	201	234	4,456
Monthly Total	714	774	1,244	1,317	1,056	480	863	1,028	1,073	983	561	537	10,630
<b>Williams Campus</b>													
Directional	6	17	18	29	27	18	21	72	43	50	24	7	332
Informational	64	128	225	158	193	114	160	382	238	319	161	71	2,213
Telephone	7	35	36	30	39	17	27	15	38	58	18	6	326
Monthly Total:	77	180	279	217	259	149	208	469	319	427	203	84	2,871
<b>Special Collections</b>													
Directional	15	30	32	30	22	12	13	30	27	19	19	10	259
Informational	13	25	25	33	23	18	12	32	29	30	20	5	265
Telephone	20	25	30	25	29	15	17	32	51	31	26	20	321
Monthly Total	48	80	87	88	74	45	42	94	107	80	65	35	845
<b>Grand Total:</b>	839	1,034	1,610	1,622	1,389	674	1,113	1,591	1,499	1,490	829	656	14,346

**LIBRARIES  
RESERVE UTILIZATION**

**TABLE 6**

<b>FY 2015-16</b>	<b>July</b>	<b>Aug.</b>	<b>Sept.</b>	<b>Oct.</b>	<b>Nov.</b>	<b>Dec</b>	<b>Jan.</b>	<b>Feb.</b>	<b>Mar.</b>	<b>Apr.</b>	<b>May</b>	<b>June</b>	<b>Grand Total</b>
<b>Main Campus</b>	3	31	38	40	31	16	14	40	23	26	21	16	<b>299</b>
<b>Williams Campus</b>	0	0	2	0	0	0	4	0	0	0	0	0	<b>6</b>
<b>Monthly Total</b>	3	31	40	40	31	16	18	40	23	26	21	16	<b>305</b>

LIBRARIES - MAIN CAMPUS  
SPECIAL ACTIVITIES

TABLE 7

Bibliographic Instruction/Information Lit

Grand

	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Total
Main Campus Bibliographic Instruction of Classes in Class													
	0	0	18	7	3	0	0	18	11	5	0	7	69
	0	0	434	137	45	0	0	371	188	92	0	108	1,375
Avon Wms Campus Bibliographic Instruction of Classes													
	0	0	3	5	2	0	0	9	5	6	0	3	33
	0	0	45	100	25	0	0	95	73	121	0	42	501

LIBRARIES  
FUNDS COLLECTED

TABLE 8

FY 2015-16	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Grand Total
MAIN CAMPUS													
BOOKS													
Fine charges assessed													
Fine charges collected	\$246.80	\$492.07	\$112.71	\$422.09	\$243.00	\$305.70	\$657.08	\$100.40	\$79.90	\$103.60	\$426.05	\$45.80	\$3,235.20
WILLIAMS CAMPUS													
BOOKS													
Fine charges assessed													
Fine charges collected	\$47.20	\$10.00	\$0.00	\$20.00	\$73.95	\$57.90	\$17.00	\$0.00	\$16.70	\$0.00	\$1.40	\$0.00	\$244.15
Total Fine Charges Collected	\$294.00	\$502.17	\$112.71	\$442.09	\$316.95	\$363.60	\$674.08	\$100.40	\$96.60	\$103.60	\$427.45	\$45.80	\$3,479.45



LIBRARIES  
INTERLIBRARY LOAN  
TABLE 9

	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Total
Main Campus													
LOANED:													
Materials Requested	191	302	377	459	245	157	240	379	375	349	341	349	3764
Materials Loaned	29	48	42	66	30	14	48	51	67	42	46	40	523
BORROWED:													
Materials Requested	35	47	43	71	23	16	71	42	44	36	76	95	599
Materials Borrowed	11	10	19	16	6	4	14	13	3	15	22	41	174
Avon Williams Campus													
LOANED													
Materials Requested	4	6	5	16	6	0	4	8	4	0	9	1	63
Material s Borrowed	4	5	4	14	4	0	4	6	3	0	5	1	50
BORROWED:													
Materials Requested	6	12	10	10	3	3	12	9	8	13	3	4	93
Materials Borrowed	6	12	10	9	3	3	12	8	8	13	3	2	89

LIBRARIES													
TECHNICAL PROCESSING													
TABLE 12													
	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Total
Acquisitions													
Orders Placed	174		387	478	328	311	222	297	296	167	184	168	3,012
Received	589	105	143	408	589	179	486	276	322	199	216	183	3,695
Books Lost													243
Books Discarded		1,374	300	377	393	3,002	471	950	1,335	939	1,257	1,396	11,794
Gift Items													
Received				25					20	16			61
Serials Processed													
Periodicals(Bound)	46	40	46	33	34	30	32	32	32	35	52	24	436
Microfiche													0
Microfilm	2	7		3		2		2	12	3	6	1	38
Total	48	47	46	36	34	32	32	34	44	38	58	25	474
Gov. Documents													
Processed													
Reference	26	0	15	24	0	70	8	0	52	17	0	16	228
Acquisitions													0
New Titles													
Main Campus	241	291	166	262	268	270	389	345	460	169	200	129	3,190
Williams Campus	121	87	80	209	84	1	26	88	133	166	95	117	1,207
Total	362	378	246	471	352	271	415	433	593	335	295	246	4,397
Volumes Added to the Collection													
Main Campus	70	97	58	42	12	7	15	45	41	19	20	5	431
Williams Campus	0	1	25	18	2	1	0	7	7	6	30	42	139
Total	70	98	83	60	14	8	15	52	48	25	50	47	570
Media Center volumes													
Main	64	9	0	8	0	11	0	1	8	1	1	10	113
Avon Williams	13	4	0	15	0	8	0	0	0	2	0	0	42
Total	77	13	0	23	0	19	0	1	8	3	1	10	155
Other													
Internet titles	0	0	56	67	5	0	0	0	0	17	0	0	145
ebooks													53,979
Theses/Dissertatio	80	162	96	5	2	7	0	7	4	2	0	0	365
Items Transferred													549
CD's	4	0	1	0	2	3	3	4	6	0	0	0	23
DVD's	74	7	1	8	0	10	3	2	9	1	1	10	126
Missing													243
Total New Books Add	432	476	329	531	366	279	430	485	641	360	345	293	4,967

LIBRARIES													
TECHNICAL PROCESSING													
TABLE 12													
	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Total
Acquisitions													
Orders Placed	174		387	478	328	311	222	297	296	167	184	168	3,012
Received	589	105	143	408	589	179	486	276	322	199	216	183	3,695
Books Lost													243
Books Discarded		1,374	300	377	393	3,002	471	950	1,335	939	1,257	1,396	11,794
Gift Items													
Received				25					20	16			61
Serials Processed													
Periodicals(Bound)	46	40	46	33	34	30	32	32	32	35	52	24	436
Microfiche													0
Microfilm	2	7		3		2		2	12	3	6	1	38
Total	48	47	46	36	34	32	32	34	44	38	58	25	474
Gov. Documents													
Processed													
Reference	26	0	15	24	0	70	8	0	52	17	0	16	228
Acquisitions													0
New Titles													
Main Campus	241	291	166	262	268	270	389	345	460	169	200	129	3,190
Williams Campus	121	87	80	209	84	1	26	88	133	166	95	117	1,207
Total	362	378	246	471	352	271	415	433	593	335	295	246	4,397
Volumes Added to the Collection													
Main Campus	70	97	58	42	12	7	15	45	41	19	20	5	431
Williams Campus	0	1	25	18	2	1	0	7	7	6	30	42	139
Total	70	98	83	60	14	8	15	52	48	25	50	47	570
Media Center volumes													
Main	64	9	0	8	0	11	0	1	8	1	1	10	113
Avon Williams	13	4	0	15	0	8	0	0	0	2	0	0	42
Total	77	13	0	23	0	19	0	1	8	3	1	10	155
Other													
Internet titles	0	0	56	67	5	0	0	0	0	17	0	0	145
ebooks													53,979
Theses/Dissertatio	80	162	96	5	2	7	0	7	4	2	0	0	365
Items Transferred													549
CD's	4	0	1	0	2	3	3	4	6	0	0	0	23
DVD's	74	7	1	8	0	10	3	2	9	1	1	10	126
Missing													243
Total New Books Add	432	476	329	531	366	279	430	485	641	360	345	293	4,967

LIBRARIES/MEDIA RESOURCES  
COLLECTION SIZE  
TABLE 14

YEAR:	Held 2014-2015	Added 2015-2016	Lost/Damaged Discarded 2015-16	Total
Books (purchases, fits & GPOs) - Print	242,459	3,756	11,794	234,421
Books - Online	244,896	42,448		287,344
Book Transfers				549
Periodicals				
Online Databases	203	1	2	202
Bound	81,968	436	1,860	80,544
Subscriptions	787	2	163	626
Microforms				
Microfiche	639,408		0	639,408
Microform	12,951		0	12,951
Government Doc (Hard Copy)	89,546	228	27	89,747
Government Doc (Microfiche)	122,918	94		123,012

**Metadata Hits for July 1st, 2015 through June 30th, 2016 for Digital Scholarship @ Tennessee State University**

<b>Title</b>	<b>URL</b>	<b>Total</b>
Biology Student Research	<a href="http://digitalscholarship.tnstate.edu/biology_">http://digitalscholarship.tnstate.edu/biology_</a>	8
Business Administration Student Research	<a href="http://digitalscholarship.tnstate.edu/businessa">http://digitalscholarship.tnstate.edu/businessa</a>	2
Computer Science Faculty Research	<a href="http://digitalscholarship.tnstate.edu/computer">http://digitalscholarship.tnstate.edu/computer</a>	15
Cooperative Extension Faculty Research	<a href="http://digitalscholarship.tnstate.edu/extension">http://digitalscholarship.tnstate.edu/extension</a>	79
ETD Collection for Tennessee State University	<a href="http://digitalscholarship.tnstate.edu/dissertati">http://digitalscholarship.tnstate.edu/dissertati</a>	16,555
Homepage Slideshow	<a href="http://digitalscholarship.tnstate.edu/home_sli">http://digitalscholarship.tnstate.edu/home_sli</a>	3
Languages, Literature & Philosophy Faculty Research	<a href="http://digitalscholarship.tnstate.edu/llp">http://digitalscholarship.tnstate.edu/llp</a>	2
Library Faculty and Staff Publications and Presentations	<a href="http://digitalscholarship.tnstate.edu/lib">http://digitalscholarship.tnstate.edu/lib</a>	31
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Sketches: the Online Creative Arts Journal of Tennessee State University	<a href="http://digitalscholarship.tnstate.edu/sketchest">http://digitalscholarship.tnstate.edu/sketchest</a>	125
Sociology, Social Work, & Urban Professions Faculty Research	<a href="http://digitalscholarship.tnstate.edu/sswandu">http://digitalscholarship.tnstate.edu/sswandu</a>	62
Teaching and Learning Faculty Research	<a href="http://digitalscholarship.tnstate.edu/teaching">http://digitalscholarship.tnstate.edu/teaching</a>	7
The Journal of Tennessee State University	<a href="http://digitalscholarship.tnstate.edu/ejtsu">http://digitalscholarship.tnstate.edu/ejtsu</a>	61
<b>Total</b>		<b>16,954</b>

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Research Unit, Center, and Department	URL	Total
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Business Administration Student Research	<a href="http://digitalscholarship.tnstate.edu/">http://digitalscholarship.tnstate.edu/</a>	7
Computer Science Faculty Research	<a href="http://digitalscholarship.tnstate.edu/">http://digitalscholarship.tnstate.edu/</a>	64
Cooperative Extension Faculty Research	<a href="http://digitalscholarship.tnstate.edu/">http://digitalscholarship.tnstate.edu/</a>	570
Languages, Literature & Philosophy Faculty Research	<a href="http://digitalscholarship.tnstate.edu/">http://digitalscholarship.tnstate.edu/</a>	4
Library Faculty and Staff Publications and Presentations	<a href="http://digitalscholarship.tnstate.edu/">http://digitalscholarship.tnstate.edu/</a>	151
Mathematical Sciences Faculty Research	<a href="http://digitalscholarship.tnstate.edu/">http://digitalscholarship.tnstate.edu/</a>	32
Sketches: the Online Creative Arts Journal of Tennessee State University	<a href="http://digitalscholarship.tnstate.edu/">http://digitalscholarship.tnstate.edu/</a>	258
Sociology, Social Work, & Urban Professions Faculty Research	<a href="http://digitalscholarship.tnstate.edu/">http://digitalscholarship.tnstate.edu/</a>	172
Teaching and Learning Faculty Research	<a href="http://digitalscholarship.tnstate.edu/">http://digitalscholarship.tnstate.edu/</a>	129
The Journal of Tennessee State University	<a href="http://digitalscholarship.tnstate.edu/">http://digitalscholarship.tnstate.edu/</a>	451
<b>Total Downloads</b>		<b>3,559</b>

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100 Years of Service History of the Martha M. Brown and Lois H. Daniel Memorial Library 1912-2012	<a href="http://digitalscholarship.tnstate.edu/lib/13">http://digitalscholarship.tnstate.edu/lib/13</a>	11
A Guide To Harvesting Garden Vegetables	<a href="http://digitalscholarship.tnstate.edu/extension/17">http://digitalscholarship.tnstate.edu/extension/17</a>	4
A Hamtramck Horror	<a href="http://digitalscholarship.tnstate.edu/sketchestu/vol1/iss1/16">http://digitalscholarship.tnstate.edu/sketchestu/vol1/iss1/16</a>	5
A Royal Band, the Chosen Few: The Birth of Tennessee State University	<a href="http://digitalscholarship.tnstate.edu/ejtsu/vol1/iss1/6">http://digitalscholarship.tnstate.edu/ejtsu/vol1/iss1/6</a>	15
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African-American Environmentalism: Issues and Trends for Teaching, Research and Extension	<a href="http://digitalscholarship.tnstate.edu/extension/4">http://digitalscholarship.tnstate.edu/extension/4</a>	12
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Guide to Spring Warm-Season Vegetable Crops	<a href="http://digitalscholarship.tnstate.edu/extension/25">http://digitalscholarship.tnstate.edu/extension/25</a>	2
Just to Fit in	<a href="http://digitalscholarship.tnstate.edu/sketchestu/vol1/iss1/5">http://digitalscholarship.tnstate.edu/sketchestu/vol1/iss1/5</a>	2
Karma	<a href="http://digitalscholarship.tnstate.edu/sketchestu/vol2/iss1/10">http://digitalscholarship.tnstate.edu/sketchestu/vol2/iss1/10</a>	2
Keeping Food Safe When The Lights Go Out	<a href="http://digitalscholarship.tnstate.edu/extension/42">http://digitalscholarship.tnstate.edu/extension/42</a>	2
Late Summer 1912	<a href="http://digitalscholarship.tnstate.edu/sketchestu/vol1/iss1/1">http://digitalscholarship.tnstate.edu/sketchestu/vol1/iss1/1</a>	2
Nightmares	<a href="http://digitalscholarship.tnstate.edu/sketchestu/vol2/iss1/8">http://digitalscholarship.tnstate.edu/sketchestu/vol2/iss1/8</a>	2
Tell-Lie-Vision	<a href="http://digitalscholarship.tnstate.edu/sketchestu/vol2/iss1/3">http://digitalscholarship.tnstate.edu/sketchestu/vol2/iss1/3</a>	2

The Changing Role of the Library Faculty in Teaching and Learning	<a href="http://digitalscholarship.tnstate.edu/lib/7">http://digitalscholarship.tnstate.edu/lib/7</a>	2
Wills	<a href="http://digitalscholarship.tnstate.edu/extension/39">http://digitalscholarship.tnstate.edu/extension/39</a>	2
High School Students Using Electronic Environments for Informing Learning and Practice	<a href="http://digitalscholarship.tnstate.edu/teaching/2">http://digitalscholarship.tnstate.edu/teaching/2</a>	1
How I Will Live! Before I Bow.	<a href="http://digitalscholarship.tnstate.edu/sketchestu/vol1/iss1/4">http://digitalscholarship.tnstate.edu/sketchestu/vol1/iss1/4</a>	1
How Your Loan Request Will be Reviewed	<a href="http://digitalscholarship.tnstate.edu/extension/31">http://digitalscholarship.tnstate.edu/extension/31</a>	1
How to Find and Secure Business Financing	<a href="http://digitalscholarship.tnstate.edu/extension/34">http://digitalscholarship.tnstate.edu/extension/34</a>	1
Table of Contents	<a href="http://digitalscholarship.tnstate.edu/ejtsu/vol1/iss1/13">http://digitalscholarship.tnstate.edu/ejtsu/vol1/iss1/13</a>	1
The Beast	<a href="http://digitalscholarship.tnstate.edu/sketchestu/vol1/iss1/6">http://digitalscholarship.tnstate.edu/sketchestu/vol1/iss1/6</a>	1
The Effects of Rising Fuel Costs on U.S. Trade	<a href="http://digitalscholarship.tnstate.edu/businessadmin_students/1">http://digitalscholarship.tnstate.edu/businessadmin_students/1</a>	1
The Effects of Unpredictable Energy Costs on the Public Budget	<a href="http://digitalscholarship.tnstate.edu/businessadmin_students/3">http://digitalscholarship.tnstate.edu/businessadmin_students/3</a>	1
The Final Harvest	<a href="http://digitalscholarship.tnstate.edu/sketchestu/vol2/iss1/13">http://digitalscholarship.tnstate.edu/sketchestu/vol2/iss1/13</a>	1
<b>Total</b>		<b>3,559</b>



Database Statistics for July 1, 2015 - June 30, 2016

Database	Off-Campus Access				On-Campus Access	Total
	Undergrad	Graduate	Faculty	Staff		
EBSCOhost z_General	231,643	484,666	49,117	6,654	663,969	1,436,049
Proquest z_General	54,686	103,326	20,217	1,428	95,874	275,531
JSTOR	47,843	27,037	14,855	1,143	80,788	171,666
EBSCOhost CINAHL Complete	21,421	57,114	505	33	25,355	104,428
EBSCOhost Acade Search Prem	9,506	21,391	2,312	512	39,170	72,891
ScienceDirect	11,144	23,277	3,659	85	31,447	69,612
Gale Opposing Viewpoints In Co	15,313	364	626	0	46,641	62,944
Alexander Street	17,987	541	1,749	21	35,649	55,947
Gale Virtual Reference Lib	1,215	533	392	0	43,218	45,358
Proquest Sociological Abstract	18,868	14	455	0	20,195	39,532
Sage_General	2,177	13,587	2,489	336	9,922	28,511
Gale z_General	2,703	843	318	46	23,850	27,760
EBSCOhost Health Policy/Ref Ce	4,065	8,877	804	98	12,639	26,483
Wiley Online Library	4,008	9,036	1,651	77	11,330	26,102
EBSCOhost Ebooks	5,420	3,881	106	0	12,621	22,028
Gale Academic Onefile	2,648	5,568	1,042	68	11,920	21,246
WestlawNext Campus Research	967	796	1,958	205	15,010	18,936
Proquest Criminal Justice Peri	5,495	4,752	149	0	8,375	18,771
Lippincott Williams & Wilkins	1,813	7,832	400	27	8,077	18,149
EBSCOhost Education Full Txt	336	12,918	73	56	4,440	17,823
EBSCO Ejournals	1,702	7,940	657	117	6,874	17,290
Books 24 x 7	1,869	916	1,827	8	11,292	15,912
Proquest Dissert/Theses TSU	21	8,254	523	0	6,932	15,730
EBSCOhost PsycARTICLES	1,531	7,296	980	17	5,223	15,047
sagepub	418	8,146	1,413	0	4,680	14,657
Lexis-Nexis Academic	1,018	2,011	1,284	27	10,085	14,425
bussrcco	847	7,495	1,449	204	3,241	13,236
netlibr	2,615	1,879	468	42	7,350	12,354
Oxford Reference Online	3,123	93	563	0	7,654	11,433
Gale Health Ref Center - Aca	2,233	1,141	84	0	7,970	11,428
Morningstar Investment Rsch Cr	212	3,081	155	0	7,639	11,087
EBSCOhost Sportdiscus with F/T	444	3,089	67	519	6,851	10,970
EBSCOhost SocINDEX	1,537	3,624	359	17	4,571	10,108
Gale Lit Resource Center	1,121	12	529	0	8,300	9,962
EBSCOhost Psy/Behav Sci. Coll.	1,376	5,242	187	41	3,054	9,900
Gale Criminal Justice	3,188	914	227	0	5,524	9,853
EBSCOhost OMNI Full Txt Mega	1,418	3,347	578	6	3,857	9,206
EBSCOhost PointofView Ref Ctr	2,189	172	26	0	6,601	8,988
Gale Biography in Context	587	219	23	0	7,977	8,806
Mergent Online	1,677	3,316	48	30	3,708	8,779
Gale Educator Ref Complete	167	4,978	191	0	3,105	8,441
Gale Agriculture Collection	732	1,421	648	0	5,403	8,204
Web of Knowledge General	159	2,200	364	153	5,173	8,049
EBSCOhost Food Science Source	617	2,110	176	217	4,677	7,797

EBSCOhost Nursing/Allied Hlth	690	2,075	18	0	4,194	6,977
Proquest Tennessean	697	1,101	2,666	0	2,452	6,916
Gale US History in Context	2,024	0	10	0	4,799	6,833
IEEE Xplore	320	2,745	316	131	3,109	6,621
Gale Nurs Allied Health Coll	1,142	1,831	0	0	3,543	6,516
Gale Communi Mass Media Coll	1,061	81	114	0	5,026	6,282
EBSCOhost PsycINFO	927	1,742	204	16	3,125	6,014
Gale Health/Wellness Resrc	895	572	9	0	4,441	5,917
Gale Psychological Collection	1,216	992	0	480	3,181	5,869
Gale Physical Ther/Sports Med	498	1,218	0	0	3,777	5,493
Uptodate	89	2,274	0	0	2,987	5,350
Gale Gender Studies	1,529	123	0	0	3,436	5,088
Gale LitFinder	1,028	265	157	0	3,506	4,956
EBSCOhost Art Museum Image	894	1,467	54	4	2,478	4,897
Safari Books Online	93	1,676	97	0	2,962	4,828
SpringerLink Ebooks	640	1,166	375	26	2,440	4,647
Plunkett Research Online	8	480	107	176	3,815	4,586
Naxos Music Library	249	149	0	0	4,123	4,521
Gale InfoTrac Newsstand	1,046	317	44	145	2,778	4,330
Black Studies Center	480	37	55	0	3,622	4,194
Gale General One File	1,043	718	172	0	2,248	4,181
Project Muse	401	319	371	10	3,013	4,114
EBSCOhost PsycBOOKS	766	1,061	81	3	2,190	4,101
Black Drama	638	42	14	749	2,650	4,093
Gale Expanded Academic ASAP	480	1,147	141	0	2,298	4,066
Gale Business/Economy/Theor	315	1,328	32	0	2,274	3,949
Emerald	149	434	924	52	2,132	3,691
Gale Environm Study & Policy	603	73	127	45	2,798	3,646
National CTR for Biotech	369	779	82	0	2,305	3,535
Gale Student Resrc in Context	799	310	0	0	2,410	3,519
Taylor and Francis	498	727	393	54	1,841	3,513
Credo General Reference	97	125	33	0	3,180	3,435
African American Experience	303	89	106	0	2,912	3,410
EBSCOhost Business Abstract FT	211	580	1,067	36	1,425	3,319
Gale Power Search	85	709	281	26	2,136	3,237
Gale Business Collection	606	294	223	12	2,095	3,230
Gale Fine Arts & Music Collect	61	58	0	0	2,869	2,988
EBSCOhost Social Science Full	583	908	81	19	1,381	2,972
Proquest Gender Watch	413	0	44	0	2,493	2,950
Gale Diversity Studies	624	374	47	0	1,885	2,930
EBSCOhost Vocatnl Studies Comp	428	1,171	112	4	1,135	2,850
American Chemical Society	1,677	171	42	7	846	2,743
EBSCOhost Legal Index Full Txt	369	916	4	7	1,412	2,708
Choice Reviews Online	19	78	9	0	2,379	2,485
EBSCOhost Hlth Src Nursing/Aca	458	697	6	0	1,300	2,461
Gale Hospitality Tour Leisu	21	26	149	0	2,246	2,442
Proquest New York Times	979	62	58	0	1,331	2,430

EBSCOhost Art Index Retrospect	262	678	69	12	1,323	2,344
Project Euclid	2	0	7	3	2,322	2,334
SciFinder	102	52	24	8	2,128	2,314
Gale Small Business Coll.	153	171	9	0	1,933	2,266
Proquest ComDisDome	168	899	0	0	1,162	2,229
Biblioboard	29	19	48	11	2,119	2,226
Gale General Ref Center Gold	209	145	46	0	1,802	2,202
Gale Professional Collection	9	829	43	0	1,319	2,200
Gale Pop Magazine	141	113	91	0	1,852	2,197
Access Science	372	424	9	80	1,309	2,194
EBSCOhost Art Full Text	200	798	11	12	1,098	2,119
EBSCOhost Int Secu/Counter Ter	223	590	35	9	1,244	2,101
Marcive Web DOCS-Express	0	2	8	0	1,991	2,001
Congressional Qtr Researcher	379	33	35	20	1,498	1,965
Afri Ame Biographical Chadwyck	79	0	0	0	1,862	1,941
EBSCOhost Environment Complete	94	609	143	2	1,069	1,917
American Psychological Associa	0	0	6	0	1,906	1,912
Gale General Science Coll	667	112	204	0	927	1,910
EBSCOhost Humanities Full Txt	468	266	137	4	924	1,799
Gale Gardening/Landscape/Horti	0	0	0	97	1,649	1,746
EBSCOhost General Science Coll	158	819	0	3	724	1,704
LibraryMusicSource	86	0	12	0	1,581	1,679
Gale Informe Espanol	0	64	12	0	1,566	1,642
Britannica Online	218	120	40	0	1,236	1,614
EBSCOhost Bio/Agri Index Plus	14	53	2	0	1,535	1,604
Oxford Journals Online	122	333	41	25	1,041	1,562
Gale Southern Life	55	0	0	0	1,479	1,534
FindLaw	2	4	0	0	1,524	1,530
Films on Demand	145	24	9	0	1,340	1,518
Nature	30	142	20	0	1,324	1,516
Plant Management Network	0	0	55	0	1,461	1,516
Oxford Music Online	164	143	1	0	1,188	1,496
Science Open	20	104	0	0	1,319	1,443
Congressional Qtr Press Elec	0	0	0	0	1,442	1,442
EBSCOhost BioIndexRetrosp46-83	169	312	6	0	934	1,421
Proquest Pilots	188	167	0	2	1,054	1,411
Oxford English Dictionary	60	8	12	0	1,327	1,407
onlvide	74	24	4	0	1,292	1,394
VAST(Academic Video online)	59	21	162	0	1,137	1,379
Cochrane Library	273	237	0	0	835	1,345
Theatre in Video	140	2	2	0	1,201	1,345
Oxford Afric/Ameri Stu Ctr	28	7	6	0	1,291	1,332
Science	59	132	0	0	1,129	1,320
EBSCOHOST Consumer Reports	75	326	42	77	797	1,317
SciFinder Registration Ins	20	9	8	5	1,190	1,232
Gale Religion/Philosophy Coll	460	0	0	0	761	1,221
Byron Hoyt Sheet Music Coll.	319	4	0	0	880	1,203

Social Explorer	19	13	0	0	1,169	1,201
Columbia Grangers'World of Poe	15	0	0	0	1,185	1,200
Books in Print	59	53	14	4	1,068	1,198
Sage Research Methods Online	33	382	221	0	532	1,168
Gale Millitary & Intelligence	185	26	6	0	948	1,165
Gale Pop Culture	18	0	181	0	965	1,164
Learning Express	10	12	1	0	1,136	1,159
DSM-V (Psychiatry Online)	239	85	0	0	830	1,154
Gale Student Edition	20	48	20	0	1,040	1,128
Naxos Spoken Word Library	0	0	1	0	1,122	1,123
ReportLinker	15	0	8	0	1,099	1,122
Infoplease	1	7	0	0	1,113	1,121
Keesings	16	4	0	0	1,098	1,118
Gale Kids InfoBits	30	0	81	0	999	1,110
BrowZine	2	41	66	0	981	1,090
EBSCOhost Appli Sci Full Txt	143	143	36	0	767	1,089
PolicyMap	55	62	0	0	964	1,081
Congressional Qtr z_Press	25	9	4	0	1,017	1,055
Cambridge University Press	33	85	125	0	779	1,022
Gale War and Terror Collection	12	0	0	0	986	998
EBSCOhost Edu Admin Abs	40	221	5	0	723	989
Gale Vocation, Career/Tech Edu	0	62	0	0	911	973
EBSCOhost Rehabilit Ref Center	56	234	2	0	680	972
Gale Culinary Arts Collection	0	0	0	0	964	964
Alexander Street Press Literat	8	0	9	0	939	956
Learning Express Library	24	13	0	0	918	955
Business Experts Press	39	12	0	0	896	947
EBSCOhost Lib Lit Info Full Tx	10	66	8	0	850	934
International Relations/Securi	2	5	0	0	917	924
NoodleTools	2	2	0	0	918	922
International Financial Statis	5	3	0	0	913	921
Proquest Ethics Newswatch	2	50	3	0	866	921
Counseling/Therapy in Video II	0	0	0	0	918	918
Gale Computer Database	0	61	0	0	852	913
Gale Home Improvement	0	0	0	0	911	911
Statistical Abstract of the US	0	0	0	0	908	908
Women and Social Movements	66	0	0	0	840	906
Black Thought and Culture	126	6	7	0	766	905
Edgar Sec	15	15	0	0	872	902
Past Masters	3	6	0	0	879	888
Physical Review Online Archive	13	0	0	0	872	885
Newsbank	205	0	4	0	675	884
CTR For Disease Control/Preven	115	52	0	0	712	879
Knoxville Newspaper Sentinel	2	3	2	0	842	849
Gale Small Busi Resrc Center	0	0	0	0	847	847
EBSCOhost Public Admin Abstra	12	260	4	0	555	831
Gale Research In Context	37	20	31	0	742	830

Gale Twayne	7	0	0	0	764	771
Gale Books & Authors	178	0	0	0	588	766
Alexander Street	217	9	44	2	481	753
Proquest Pittsburgh Courier	0	0	463	0	290	753
Nursing Education in Video	6	0	2	0	742	750
World Book Encyclopedia	25	0	0	0	717	742
MathSciNet	2	10	4	22	689	727
Gale Insurance/Liability Coll	21	0	0	0	698	719
EBSCOhost Reader's Guide FT	90	38	11	0	579	718
Inflammatory Bowel Diseases	30	105	4	1	568	708
Nationational Guidelines Clear	27	21	0	0	641	689
sageprem	83	215	136	22	222	678
Berg Fashion Library	2	0	0	0	674	676
African American Newspapers	156	10	24	8	468	666
EBSCOhost Social Work Abstract	71	46	2	0	544	663
cqweekly	2	0	3	0	656	661
EBSCOHOST Health Src Cons Edit	44	113	0	0	504	661
Tennessee Records	46	15	4	0	593	658
EBSCOhost Teacher Refer Ctr	4	85	2	9	557	657
Gale Information Science	9	0	181	0	452	642
cqprpubl	0	0	0	0	638	638
newsbank	41	25	14	9	541	630
EBSCOhost EconLit	15	59	3	0	550	627
EBSCOhost Social Work Ref Cntr	97	14	11	0	503	625
EBSCOhost Mental Measure Yrbk	4	57	0	2	549	612
EBSCOhost GreenFile	11	13	0	0	585	609
Ambrose Videos	11	6	0	0	578	595
War of Rebellion	0	0	0	0	594	594
Glassdoor	0	0	0	0	582	582
World-Statistics.Org	10	4	10	0	555	579
Heritage Quest	5	2	9	0	562	578
agricla	12	127	97	0	336	572
Gale Busi Insights Essentials	16	17	3	0	529	565
Virtually Vocal	0	0	0	0	563	563
Commercial Appeal	7	0	0	0	553	560
Encyclopedia of Social Work	0	5	0	0	554	559
EBSCOHOST AHFS	27	11	0	0	514	552
Proquest US Congres Serial Set	114	0	0	0	437	551
Gale National Newspaper	19	10	38	0	482	549
African American Music Ref	16	10	0	0	518	544
OT Search	3	1	1	0	525	530
Audio Drama The L.A. Thea Wrks	4	1	1	0	513	519
EBSCOhost Regional Busi News	5	25	17	18	450	515
CompPile	69	50	0	0	392	511
EBSCOhost MLA Dir of Periodica	25	17	16	0	452	510
Chronicle of Higher Education	2	9	0	7	489	507
EBSCOhost MLA International Bi	33	2	102	0	367	504

ATOZ EBSCOHost	12	0	1	0	488	501
Geohive	8	5	4	0	483	500
Checkpoint	6	3	0	0	484	493
Gale Junior Edition	2	1	0	0	478	481
Tennessee Virtual Archive(TeVa	29	0	0	0	449	478
American History in Video	3	0	6	0	465	474
American Medical Association	40	168	11	0	254	473
Web of Science	9	82	14	7	351	463
bookredi	6	39	0	1	414	460
Gale Student Edition K12	0	0	0	0	441	441
Proquest Dissert/Theses	2	102	12	0	274	390
Women Writers Online	0	0	0	0	388	388
math	0	0	0	0	381	381
Naxos Jazz Library	0	0	0	0	354	354
CrossRef	3	33	2	6	296	340
ebfamsoc	22	10	2	0	287	321
Gale World History Collection	2	5	1	0	313	321
Chattanooga Times Free Press	0	1	0	0	311	312
Childhood Obesity	136	7	0	0	129	272
American Academy of Pediatrics	12	161	0	0	91	264
Slack Incorporated	8	53	0	0	200	261
Early American Imprints	14	0	4	0	242	260
Kluwer Law International	0	82	0	0	176	258
Ingenta Connect	0	25	0	0	206	231
Proquest Dis/These Soc Science	0	0	3	0	218	221
Proquest Dissert/Theses History	0	0	3	0	214	217
Annual Review	0	1	4	0	207	212
Proquest Dissert/Theses Arts	0	2	0	0	209	211
Proquest Diss/These Literature	0	0	0	0	210	210
Open URL	52	33	7	0	117	209
Proquest Dissert/These Business	0	0	0	0	208	208
Proquest Dissert/Theses Health	0	0	2	0	204	206
Proquest Dissert/Theses Science	0	0	0	0	205	205
Teachers College Record	0	78	0	5	109	192
Nashville Business Journal	0	0	0	0	182	182
Occupational Outlook Handbook	0	0	0	0	182	182
Sage Education Collection	0	70	1	1	102	174
S Kanger AB	39	0	16	0	116	171
ejsejour	0	0	0	0	164	164
Google Scholar	7	37	1	1	105	151
curdema	0	0	0	0	148	148
Informa Pubonline	0	0	90	0	55	145
Amer Society Microbiology	0	9	0	8	127	144
CQ Press Library	0	0	0	0	143	143
O*NET	0	0	0	0	137	137
Sage Psychology Collection	4	31	2	0	100	137
American Journal of Physics	0	26	8	0	91	125

Duke Press Journals	0	0	0	0	123	123
Sage Criminal Justice Coll.	13	11	0	0	96	120
OT Practice	8	37	1	0	62	108
Sage Political Science Coll.	1	2	0	0	98	101
Nat Council of Teacher of Engl	0	26	0	0	74	100
currdem	0	0	0	0	98	98
American Thoracic Society	50	15	0	0	27	92
New England Journal of Medicin	5	28	0	0	58	91
Harvard Educational Review	0	82	0	0	5	87
Sage Commu and Media Studies C	2	1	1	0	81	85
American Journal of Education	2	0	0	0	80	82
Agronomy Journal	0	0	1	3	76	80
Sage Management and Organizati	0	4	0	0	74	78
Sage Urban Studies & Planning	1	2	0	0	71	74
BMJ Journals	12	0	0	0	59	71
Molecular Plant-Microbe Intera	0	0	38	9	15	62
Respiratory Care	49	11	0	0	0	60
Highwire Press	11	23	0	0	23	57
Family in Society	23	7	0	0	24	54
MIT Sloan	14	0	0	0	39	53
Maney Online	8	16	20	0	8	52
Royal Society of Chemistry	0	0	0	0	50	50
Amer Physiological Society	0	25	0	0	21	46
psycsage	0	0	0	0	45	45
Cabell's Directories of Publis	0	0	0	0	43	43
ASME Manufac Science/Engineeri	0	0	12	0	30	42
Journal of Periodontology	0	1	0	0	41	42
De Gruyter	13	0	0	0	27	40
IOS Press	0	0	0	0	39	39
westlc	0	0	0	0	37	37
BrowZine	0	24	12	0	0	36
Nat Council for the Social Stu	0	0	0	0	34	34
Algebraic & Geomeric	0	0	0	0	33	33
EndNote	9	4	16	0	2	31
Thieme Connect	2	15	0	0	13	30
Palgrave Macmillan Journals	9	0	0	0	18	27
Basic Methods in Cellular&Mole	0	0	0	0	26	26
Jou of Coopertive Education &	0	0	0	0	26	26
American School Board Journal	0	0	0	0	24	24
Informa Healthcare	8	9	0	0	7	24
Molecular Endocrinology	0	0	0	0	24	24
Nat Council of Teachers of mat	0	22	0	0	0	22
Ame Society of Civil Engineers	3	0	0	0	18	21
interjou	0	0	0	0	20	20
Human Kinetics Publishers Inc	0	0	0	0	19	19
Plant Physiology	0	0	0	0	19	19
Weed Science Soc of America	0	0	0	0	19	19

Profession	2	0	4	0	12	18
Biology of Reproduction	0	0	0	0	17	17
ipsa	2	3	0	0	12	17
Jou of Am Soc for Horticultural	0	0	0	0	17	17
MIT Press Journals	0	0	0	0	17	17
20th Cen Afr-Ame Poet Chadwyck	2	0	12	0	1	15
American Journal of Science	0	0	0	0	15	15
American Society for Biochem	0	0	0	0	15	15
Interllectual&Dev Disabilities	0	0	0	0	15	15
About Gale Databases	3	0	0	0	11	14
Journal of Orthopaedic Sports	0	3	0	0	11	14
wallstj	0	0	0	0	13	13
Journals for Free	0	7	0	0	4	11
westlaw2	0	0	0	0	11	11
Academy of Management Jour.	0	0	0	0	9	9
ASSN Edu Communications Tech	1	2	2	0	4	9
Ecological Society of Ame Jou	0	4	0	0	5	9
Gale General BusinessFile ASAP	0	0	0	0	9	9
Journal of the Amer Dental Ass	3	0	0	0	6	9
American Archivist	0	0	0	0	8	8
joportf	0	0	0	0	8	8
Journal of Cell Science	0	0	0	0	8	8
National Academy Sciences	1	7	0	0	0	8
brevidig	2	0	2	0	2	6
Inte Jour Sys/Evo Microbiology	0	0	0	0	6	6
American Archivist	0	0	0	0	5	5
American Society of Agronomy	0	0	0	0	5	5
American Veterinary Med Assn	0	0	0	0	5	5
Baywood Journals	0	1	0	0	4	5
Gale Business Index ASAP	0	0	0	0	5	5
contrtec	0	0	0	0	4	4
Gale Junior Edition K12	0	0	0	0	4	4
International Jour of Manageme	0	0	0	0	4	4
jourofed	0	0	0	0	4	4
Canadian Jour. of Soil Science	0	0	0	0	3	3
CSIRO Publishing	3	0	0	0	0	3
Middleeast Online	0	0	0	0	3	3
aboutus	0	0	0	0	2	2
Black History Bulletin	0	0	0	0	2	2
Bulletin of the Seismological	0	0	0	0	2	2
Chemistry Letters	0	0	0	0	2	2
University of California Press	0	0	0	0	2	2
Urban Land	0	0	0	0	2	2
Accountancy	0	0	0	0	1	1
Black Short Fiction	1	0	0	0	0	1
cababstr	0	1	0	0	0	1
ebscglob	0	1	0	0	0	1



Inter Jou for Vitamin and Nutr	0	0	0	0	1	1
Knowledgeworks	0	1	0	0	0	1
Mathematical Sciences Publishe	0	0	0	0	1	1
ULI Development Case Studies	0	0	0	0	1	1
Total	529,032	912,203	128,243	14,704	1,620,688	3,204,870

Database Statistics for July 1, 2015 - June 30, 2016

Database	Off-Campus Access				On-Campus Access	Total
	Undergrad	Graduate	Faculty	Staff		
20th Cen Afr-Ame Poet Chadwyck	2	0	12	0	1	15
About Gale Databases	3	0	0	0	11	14
aboutus	0	0	0	0	2	2
Academy of Management Jour.	0	0	0	0	9	9
Access Science	372	424	9	80	1,309	2,194
Accountancy	0	0	0	0	1	1
Afri Ame Biographical Chadwyck	79	0	0	0	1,862	1,941
African American Experience	303	89	106	0	2,912	3,410
African American Music Ref	16	10	0	0	518	544
African American Newspapers	156	10	24	8	468	666
agricla	12	127	97	0	336	572
Agronomy Journal	0	0	1	3	76	80
Alexander Street	217	9	44	2	481	753
Alexander Street	17,987	541	1,749	21	35,649	55,947
Alexander Street Press Literat	8	0	9	0	939	956
Algebraic & Geomeric	0	0	0	0	33	33
Ambrose Videos	11	6	0	0	578	595
Ame Society of Civil Engineers	3	0	0	0	18	21
Amer Physiological Society	0	25	0	0	21	46
Amer Society Microbiology	0	9	0	8	127	144
American Academy of Pediatrics	12	161	0	0	91	264
American Archivist	0	0	0	0	5	5
American Archivist	0	0	0	0	8	8
American Chemical Society	1,677	171	42	7	846	2,743
American History in Video	3	0	6	0	465	474
American Journal of Education	2	0	0	0	80	82
American Journal of Physics	0	26	8	0	91	125
American Journal of Science	0	0	0	0	15	15
American Medical Association	40	168	11	0	254	473
American Psychological Associa	0	0	6	0	1,906	1,912
American School Board Journal	0	0	0	0	24	24
American Society for Biochem	0	0	0	0	15	15
American Society of Agronomy	0	0	0	0	5	5
American Thoracic Society	50	15	0	0	27	92
American Veterinary Med Assn	0	0	0	0	5	5
Annual Review	0	1	4	0	207	212
ASME Manufac Science/Engineeri	0	0	12	0	30	42
ASSN Edu Communications Tech	1	2	2	0	4	9
ATOZ EBSCOHost	12	0	1	0	488	501
Audio Drama The L.A. Thea Wrks	4	1	1	0	513	519
Basic Methods in Cellular&Mole	0	0	0	0	26	26
Baywood Journals	0	1	0	0	4	5
Berg Fashion Library	2	0	0	0	674	676
Biblioboard	29	19	48	11	2,119	2,226

Biology of Reproduction	0	0	0	0	17	17
Black Drama	638	42	14	749	2,650	4,093
Black History Bulletin	0	0	0	0	2	2
Black Short Fiction	1	0	0	0	0	1
Black Studies Center	480	37	55	0	3,622	4,194
Black Thought and Culture	126	6	7	0	766	905
BMJ Journals	12	0	0	0	59	71
bookredi	6	39	0	1	414	460
Books 24 x 7	1,869	916	1,827	8	11,292	15,912
Books in Print	59	53	14	4	1,068	1,198
brevidig	2	0	2	0	2	6
Britannica Online	218	120	40	0	1,236	1,614
BrowZine	0	24	12	0	0	36
BrowZine	2	41	66	0	981	1,090
Bulletin of the Seismological	0	0	0	0	2	2
Business Experts Press	39	12	0	0	896	947
bussrcco	847	7,495	1,449	204	3,241	13,236
Byron Hoyt Sheet Music Coll.	319	4	0	0	880	1,203
cababstr	0	1	0	0	0	1
Cabell's Directories of Publis	0	0	0	0	43	43
Cambridge University Press	33	85	125	0	779	1,022
Canadian Jour. of Soil Science	0	0	0	0	3	3
Chattanooga Times Free Press	0	1	0	0	311	312
Checkpoint	6	3	0	0	484	493
Chemistry Letters	0	0	0	0	2	2
Childhood Obesity	136	7	0	0	129	272
Choice Reviews Online	19	78	9	0	2,379	2,485
Chronicle of Higher Education	2	9	0	7	489	507
Cochrane Library	273	237	0	0	835	1,345
Columbia Grangers'World of Poe	15	0	0	0	1,185	1,200
Commercial Appeal	7	0	0	0	553	560
CompPile	69	50	0	0	392	511
Congressional Qtr Press Elec	0	0	0	0	1,442	1,442
Congressional Qtr Researcher	379	33	35	20	1,498	1,965
Congressional Qtr z_Press	25	9	4	0	1,017	1,055
contrtec	0	0	0	0	4	4
Counseling/Therapy in Video II	0	0	0	0	918	918
CQ Press Library	0	0	0	0	143	143
cqprpubl	0	0	0	0	638	638
cqweekly	2	0	3	0	656	661
Credo General Reference	97	125	33	0	3,180	3,435
CrossRef	3	33	2	6	296	340
CSIRO Publishing	3	0	0	0	0	3
CTR For Disease Control/Preven	115	52	0	0	712	879
curdema	0	0	0	0	148	148
currdem	0	0	0	0	98	98
De Gruyter	13	0	0	0	27	40

DSM-V (Psychiatry Online)	239	85	0	0	830	1,154
Duke Press Journals	0	0	0	0	123	123
Early American Imprints	14	0	4	0	242	260
ebfamsoc	22	10	2	0	287	321
ebscglob	0	1	0	0	0	1
EBSCO E Journals	1,702	7,940	657	117	6,874	17,290
EBSCOhost Acade Search Prem	9,506	21,391	2,312	512	39,170	72,891
EBSCOHOST AHFS	27	11	0	0	514	552
EBSCOhost Appli Sci Full Txt	143	143	36	0	767	1,089
EBSCOhost Art Full Text	200	798	11	12	1,098	2,119
EBSCOhost Art Index Retrospect	262	678	69	12	1,323	2,344
EBSCOhost Art Museum Image	894	1,467	54	4	2,478	4,897
EBSCOhost Bio/Agri Index Plus	14	53	2	0	1,535	1,604
EBSCOhost BioIndexRetrospect46-83	169	312	6	0	934	1,421
EBSCOhost Business Abstract FT	211	580	1,067	36	1,425	3,319
EBSCOhost CINAHL Complete	21,421	57,114	505	33	25,355	104,428
EBSCOHOST Consumer Reports	75	326	42	77	797	1,317
EBSCOhost Ebooks	5,420	3,881	106	0	12,621	22,028
EBSCOhost EconLit	15	59	3	0	550	627
EBSCOhost Edu Admin Abs	40	221	5	0	723	989
EBSCOhost Education Full Txt	336	12,918	73	56	4,440	17,823
EBSCOhost Environment Complete	94	609	143	2	1,069	1,917
EBSCOhost Food Science Source	617	2,110	176	217	4,677	7,797
EBSCOhost General Science Coll	158	819	0	3	724	1,704
EBSCOhost GreenFile	11	13	0	0	585	609
EBSCOhost Health Policy/Ref Ce	4,065	8,877	804	98	12,639	26,483
EBSCOHOST Health Src Cons Edit	44	113	0	0	504	661
EBSCOhost Hlth Src Nursing/Aca	458	697	6	0	1,300	2,461
EBSCOhost Humanities Full Txt	468	266	137	4	924	1,799
EBSCOhost Int Secu/Counter Ter	223	590	35	9	1,244	2,101
EBSCOhost Legal Index Full Txt	369	916	4	7	1,412	2,708
EBSCOhost Lib Lit Info Full Tx	10	66	8	0	850	934
EBSCOhost Mental Measure Yrbk	4	57	0	2	549	612
EBSCOhost MLA Dir of Periodica	25	17	16	0	452	510
EBSCOhost MLA International Bi	33	2	102	0	367	504
EBSCOhost Nursing/Allied Hlth	690	2,075	18	0	4,194	6,977
EBSCOhost OMNI Full Txt Mega	1,418	3,347	578	6	3,857	9,206
EBSCOhost PointofView Ref Ctr	2,189	172	26	0	6,601	8,988
EBSCOhost Psy/Behav Sci. Coll.	1,376	5,242	187	41	3,054	9,900
EBSCOhost PsycARTICLES	1,531	7,296	980	17	5,223	15,047
EBSCOhost PsycBOOKS	766	1,061	81	3	2,190	4,101
EBSCOhost PsycINFO	927	1,742	204	16	3,125	6,014
EBSCOhost Public Admin Abstra	12	260	4	0	555	831
EBSCOhost Reader's Guide FT	90	38	11	0	579	718
EBSCOhost Regional Busi News	5	25	17	18	450	515
EBSCOhost Rehabilit Ref Center	56	234	2	0	680	972
EBSCOhost Social Science Full	583	908	81	19	1,381	2,972

EBSCOhost Social Work Abstract	71	46	2	0	544	663
EBSCOhost Social Work Ref Cntr	97	14	11	0	503	625
EBSCOhost SocINDEX	1,537	3,624	359	17	4,571	10,108
EBSCOhost Sportdiscus with F/T	444	3,089	67	519	6,851	10,970
EBSCOhost Teacher Refer Ctr	4	85	2	9	557	657
EBSCOhost Vocatnl Studies Comp	428	1,171	112	4	1,135	2,850
EBSCOhost z_General	231,643	484,666	49,117	6,654	663,969	1,436,049
Ecological Society of Ame Jou	0	4	0	0	5	9
Edgar Sec	15	15	0	0	872	902
ejsejour	0	0	0	0	164	164
Emerald	149	434	924	52	2,132	3,691
Encyclopedia of Social Work	0	5	0	0	554	559
EndNote	9	4	16	0	2	31
Family in Society	23	7	0	0	24	54
Films on Demand	145	24	9	0	1,340	1,518
FindLaw	2	4	0	0	1,524	1,530
Gale Academic Onefile	2,648	5,568	1,042	68	11,920	21,246
Gale Agriculture Collection	732	1,421	648	0	5,403	8,204
Gale Biography in Context	587	219	23	0	7,977	8,806
Gale Books & Authors	178	0	0	0	588	766
Gale Busi Insights Essentials	16	17	3	0	529	565
Gale Business Collection	606	294	223	12	2,095	3,230
Gale Business Index ASAP	0	0	0	0	5	5
Gale Business/Economy/Theor	315	1,328	32	0	2,274	3,949
Gale Communi Mass Media Coll	1,061	81	114	0	5,026	6,282
Gale Computer Database	0	61	0	0	852	913
Gale Criminal Justice	3,188	914	227	0	5,524	9,853
Gale Culinary Arts Collection	0	0	0	0	964	964
Gale Diversity Studies	624	374	47	0	1,885	2,930
Gale Educator Ref Complete	167	4,978	191	0	3,105	8,441
Gale Environm Study & Policy	603	73	127	45	2,798	3,646
Gale Expanded Academic ASAP	480	1,147	141	0	2,298	4,066
Gale Fine Arts & Music Collect	61	58	0	0	2,869	2,988
Gale Gardening/Landscape/Horti	0	0	0	97	1,649	1,746
Gale Gender Studies	1,529	123	0	0	3,436	5,088
Gale General BusinessFile ASAP	0	0	0	0	9	9
Gale General One File	1,043	718	172	0	2,248	4,181
Gale General Ref Center Gold	209	145	46	0	1,802	2,202
Gale General Science Coll	667	112	204	0	927	1,910
Gale Health Ref Center - Aca	2,233	1,141	84	0	7,970	11,428
Gale Health/Wellness Resrc	895	572	9	0	4,441	5,917
Gale Home Improvement	0	0	0	0	911	911
Gale Hospitality Tour Leisu	21	26	149	0	2,246	2,442
Gale Information Science	9	0	181	0	452	642
Gale Informe Espanol	0	64	12	0	1,566	1,642
Gale InfoTrac Newsstand	1,046	317	44	145	2,778	4,330
Gale Insurance/Liability Coll	21	0	0	0	698	719

Gale Junior Edition	2	1	0	0	478	481
Gale Junior Edition K12	0	0	0	0	4	4
Gale Kids InfoBits	30	0	81	0	999	1,110
Gale Lit Resource Center	1,121	12	529	0	8,300	9,962
Gale LitFinder	1,028	265	157	0	3,506	4,956
Gale Military & Intelligence	185	26	6	0	948	1,165
Gale National Newspaper	19	10	38	0	482	549
Gale Nurs Allied Health Coll	1,142	1,831	0	0	3,543	6,516
Gale Opposing Viewpoints In Co	15,313	364	626	0	46,641	62,944
Gale Physical Ther/Sports Med	498	1,218	0	0	3,777	5,493
Gale Pop Culture	18	0	181	0	965	1,164
Gale Pop Magazine	141	113	91	0	1,852	2,197
Gale Power Search	85	709	281	26	2,136	3,237
Gale Professional Collection	9	829	43	0	1,319	2,200
Gale Psychological Collection	1,216	992	0	480	3,181	5,869
Gale Religion/Philosophy Coll	460	0	0	0	761	1,221
Gale Research In Context	37	20	31	0	742	830
Gale Small Busi Resrc Center	0	0	0	0	847	847
Gale Small Business Coll.	153	171	9	0	1,933	2,266
Gale Southern Life	55	0	0	0	1,479	1,534
Gale Student Edition	20	48	20	0	1,040	1,128
Gale Student Edition K12	0	0	0	0	441	441
Gale Student Resrc in Context	799	310	0	0	2,410	3,519
Gale Twayne	7	0	0	0	764	771
Gale US History in Context	2,024	0	10	0	4,799	6,833
Gale Virtual Reference Lib	1,215	533	392	0	43,218	45,358
Gale Vocation, Career/Tech Edu	0	62	0	0	911	973
Gale War and Terror Collection	12	0	0	0	986	998
Gale World History Collection	2	5	1	0	313	321
Gale z_General	2,703	843	318	46	23,850	27,760
Geohive	8	5	4	0	483	500
Glassdoor	0	0	0	0	582	582
Google Scholar	7	37	1	1	105	151
Harvard Educational Review	0	82	0	0	5	87
Heritage Quest	5	2	9	0	562	578
Highwire Press	11	23	0	0	23	57
Human Kinetics Publishers Inc	0	0	0	0	19	19
IEEE Xplore	320	2,745	316	131	3,109	6,621
Inflammatory Bowel Diseases	30	105	4	1	568	708
Infoplease	1	7	0	0	1,113	1,121
Informa Healthcare	8	9	0	0	7	24
Informa Pubonline	0	0	90	0	55	145
Ingenta Connect	0	25	0	0	206	231
Inte Jour Sys/Evo Microbiology	0	0	0	0	6	6
Inter Jou for Vitamin and Nutr	0	0	0	0	1	1
interjou	0	0	0	0	20	20
Interllectual&Dev Disabilities	0	0	0	0	15	15

International Financial Statis	5	3	0	0	913	921
International Jour of Manageme	0	0	0	0	4	4
International Relations/Securi	2	5	0	0	917	924
IOS Press	0	0	0	0	39	39
ipsa	2	3	0	0	12	17
joportf	0	0	0	0	8	8
Jou of Am Soc for Horticultural	0	0	0	0	17	17
Jou of Coopertive Education &	0	0	0	0	26	26
Journal of Cell Science	0	0	0	0	8	8
Journal of Orthopaedic Sports	0	3	0	0	11	14
Journal of Periodontology	0	1	0	0	41	42
Journal of the Amer Dental Ass	3	0	0	0	6	9
Journals for Free	0	7	0	0	4	11
jourofed	0	0	0	0	4	4
JSTOR	47,843	27,037	14,855	1,143	80,788	171,666
Keesings	16	4	0	0	1,098	1,118
Kluwer Law International	0	82	0	0	176	258
Knowledgeworks	0	1	0	0	0	1
Knoxville Newspaper Sentinel	2	3	2	0	842	849
Learning Express	10	12	1	0	1,136	1,159
Learning Express Library	24	13	0	0	918	955
Lexis-Nexis Academic	1,018	2,011	1,284	27	10,085	14,425
LibraryMusicSource	86	0	12	0	1,581	1,679
Lippincott Williams & Wilkins	1,813	7,832	400	27	8,077	18,149
Maney Online	8	16	20	0	8	52
Marcive Web DOCS-Express	0	2	8	0	1,991	2,001
math	0	0	0	0	381	381
Mathematical Sciences Publishe	0	0	0	0	1	1
MathSciNet	2	10	4	22	689	727
Mergent Online	1,677	3,316	48	30	3,708	8,779
Middleeast Online	0	0	0	0	3	3
MIT Press Journals	0	0	0	0	17	17
MIT Sloan	14	0	0	0	39	53
Molecular Endocrinology	0	0	0	0	24	24
Molecular Plant-Microbe Intera	0	0	38	9	15	62
Morningstar Investment Rsch Cr	212	3,081	155	0	7,639	11,087
Nashville Business Journal	0	0	0	0	182	182
Nat Council for the Social Stu	0	0	0	0	34	34
Nat Council of Teacher of Engl	0	26	0	0	74	100
Nat Council of Teachers of mat	0	22	0	0	0	22
National Academy Sciences	1	7	0	0	0	8
National CTR for Biotech	369	779	82	0	2,305	3,535
Nationational Guidelines Clear	27	21	0	0	641	689
Nature	30	142	20	0	1,324	1,516
Naxos Jazz Library	0	0	0	0	354	354
Naxos Music Library	249	149	0	0	4,123	4,521
Naxos Spoken Word Library	0	0	1	0	1,122	1,123

netlibr	2,615	1,879	468	42	7,350	12,354
New England Journal of Medicin	5	28	0	0	58	91
Newsbank	205	0	4	0	675	884
newsbank	41	25	14	9	541	630
NoodleTools	2	2	0	0	918	922
Nursing Education in Video	6	0	2	0	742	750
O*NET	0	0	0	0	137	137
Occupational Outlook Handbook	0	0	0	0	182	182
onlive	74	24	4	0	1,292	1,394
Open URL	52	33	7	0	117	209
OT Practice	8	37	1	0	62	108
OT Search	3	1	1	0	525	530
Oxford Afric/Ameri Stu Ctr	28	7	6	0	1,291	1,332
Oxford English Dictionary	60	8	12	0	1,327	1,407
Oxford Journals Online	122	333	41	25	1,041	1,562
Oxford Music Online	164	143	1	0	1,188	1,496
Oxford Reference Online	3,123	93	563	0	7,654	11,433
Palgrave Macmillan Journals	9	0	0	0	18	27
Past Masters	3	6	0	0	879	888
Physical Review Online Archive	13	0	0	0	872	885
Plant Management Network	0	0	55	0	1,461	1,516
Plant Physiology	0	0	0	0	19	19
Plunkett Research Online	8	480	107	176	3,815	4,586
PolicyMap	55	62	0	0	964	1,081
Profession	2	0	4	0	12	18
Project Euclid	2	0	7	3	2,322	2,334
Project Muse	401	319	371	10	3,013	4,114
Proquest ComDisDome	168	899	0	0	1,162	2,229
Proquest Criminal Justice Peri	5,495	4,752	149	0	8,375	18,771
Proquest Dis/These Soc Science	0	0	3	0	218	221
Proquest Diss/These Literature	0	0	0	0	210	210
Proquest Disser/These Business	0	0	0	0	208	208
Proquest Disser/Theses	2	102	12	0	274	390
Proquest Disser/Theses History	0	0	3	0	214	217
Proquest Disser/Theses Science	0	0	0	0	205	205
Proquest Disser/Theses TSU	21	8,254	523	0	6,932	15,730
Proquest Dissert/Theses Arts	0	2	0	0	209	211
Proquest Dissert/Theses Health	0	0	2	0	204	206
Proquest Ethics Newswatch	2	50	3	0	866	921
Proquest Gender Watch	413	0	44	0	2,493	2,950
Proquest New York Times	979	62	58	0	1,331	2,430
Proquest Pilots	188	167	0	2	1,054	1,411
Proquest Pittsburgh Courier	0	0	463	0	290	753
Proquest Sociological Abstract	18,868	14	455	0	20,195	39,532
Proquest Tennessean	697	1,101	2,666	0	2,452	6,916
Proquest US Congres Serial Set	114	0	0	0	437	551
Proquest z_General	54,686	103,326	20,217	1,428	95,874	275,531



psycsage	0	0	0	0	45	45
ReportLinker	15	0	8	0	1,099	1,122
Respiratory Care	49	11	0	0	0	60
Royal Society of Chemistry	0	0	0	0	50	50
S Kanger AB	39	0	16	0	116	171
Safari Books Online	93	1,676	97	0	2,962	4,828
Sage Commu and Media Studies C	2	1	1	0	81	85
Sage Criminal Justice Coll.	13	11	0	0	96	120
Sage Education Collection	0	70	1	1	102	174
Sage Management and Organizati	0	4	0	0	74	78
Sage Political Science Coll.	1	2	0	0	98	101
Sage Psychology Collection	4	31	2	0	100	137
Sage Research Methods Online	33	382	221	0	532	1,168
Sage Urban Studies & Planning	1	2	0	0	71	74
Sage_General	2,177	13,587	2,489	336	9,922	28,511
sageprem	83	215	136	22	222	678
sagepub	418	8,146	1,413	0	4,680	14,657
Science	59	132	0	0	1,129	1,320
Science Open	20	104	0	0	1,319	1,443
ScienceDirect	11,144	23,277	3,659	85	31,447	69,612
SciFinder	102	52	24	8	2,128	2,314
SciFinder Registration Ins	20	9	8	5	1,190	1,232
Slack Incorporated	8	53	0	0	200	261
Social Explorer	19	13	0	0	1,169	1,201
SpringerLink Ebooks	640	1,166	375	26	2,440	4,647
Statistical Abstract of the US	0	0	0	0	908	908
Taylor and Francis	498	727	393	54	1,841	3,513
Teachers College Record	0	78	0	5	109	192
Tennessee Records	46	15	4	0	593	658
Tennessee Virtual Archive(TeVa	29	0	0	0	449	478
Theatre in Video	140	2	2	0	1,201	1,345
Thieme Connect	2	15	0	0	13	30
ULI Development Case Studies	0	0	0	0	1	1
University of California Press	0	0	0	0	2	2
Uptodate	89	2,274	0	0	2,987	5,350
Urban Land	0	0	0	0	2	2
VAST(Academic Video online)	59	21	162	0	1,137	1,379
Virtually Vocal	0	0	0	0	563	563
wallstj	0	0	0	0	13	13
War of Rebellion	0	0	0	0	594	594
Web of Knowledge General	159	2,200	364	153	5,173	8,049
Web of Science	9	82	14	7	351	463
Weed Science Soc of America	0	0	0	0	19	19
westlaw2	0	0	0	0	11	11
WestlawNext Campus Research	967	796	1,958	205	15,010	18,936
westlc	0	0	0	0	37	37
Wiley Online Library	4,008	9,036	1,651	77	11,330	26,102

Women and Social Movements	66	0	0	0	840	906
Women Writers Online	0	0	0	0	388	388
World Book Encyclopedia	25	0	0	0	717	742
World-Statistics.Org	10	4	10	0	555	579
Total	529,032	912,203	128,243	14,704	1,620,688	3,204,870