

Frequently Asked Questions (FAQ)

- I am an incoming freshman and I have not received my housing. When will that happen?
 - Check to see when they applied. Also, check to see if there is a Cancellation date on the application.
 - Inform them that we are still working on fall room assignments. We ask our students and families to please continue to be patient with us as we are working diligently to get the assignments out as quickly as possible. (Target Date: Aug. 12th)
 - Let them know we have a record number of housing requests that we began receiving **March 1st** and are processing the room assignments on a first-come first-served basis.
 - Once assigned, they will receive a myTSU email and they can view that specific assignment through their housing portal.
- I am a returning or transfer/readmitted student and I have not received my housing. When will that happen?
 - Check to see when they applied. Also, check to see if there is a Cancellation date on the application.
 - Inform them that we are still working on fall room assignments. We ask our students and families to please continue to be patient with us as we are working diligently to get the assignments out as quickly as possible. (Target Date: Aug. 12th)
 - Let them know we have a record number of housing requests that we began receiving **April 1st** and are processing the room assignments on a first-come first-served basis.
 - Once assigned, they will receive a myTSU email and they can view that specific assignment through their housing portal.
- I made a move-in appointment and need to change it due to my family's work schedule.
 - The student can return to the scheduler to release the confirmed date/time they selected, then reselect from what is available and suitable for them. The move-in appointment scheduler closes Aug. 14th at 4:00 p.m.
- I have just been accepted to the University. How do I go about applying for housing?
 - Unfortunately, our housing application is closed. If you still desire housing, you can submit a Waiting List request through the housing portal. The waiting list does not guarantee housing, although the regular application does not guarantee housing either, since housing is based upon availability.
 - It is possible that waiting list requests will not be assigned student housing prior to the start of classes. Thus, it is prudent that the student prepares in advance and have a back-up plan by securing temporary housing for the first couple weeks of school. The student can also check with their academic advisor about the possibility of attending classes online or virtually. Note: As of now, professors are not required to provide virtual course instruction.
- How do I apply for the housing waitlist?
 - The waiting list is, technically, not an application. There are no preferences for building, meals, or roommates and there is no \$100 pre-payment; however, it does let us know you want us to process a room assignment for you.
 - Go to the myTSU housing portal and select "Fall 2022 Housing Waiting List".
- What is Overflow Housing? Is it hotels, and if so, what hotels will be used for TSU student housing?

- Overflow Housing includes off-campus rooms that are not part of our regular capacity that the University rents/leases from community partners. It includes House of God (HOG) Church Dorms and hotels in the city.
 - The specific information about the overflow housing will be provided after the University's Business and Legal offices finalize the contracts.
- What services will be provided to students in the off-campus overflow facilities?
 - The University will provide transportation, security, and housing staff. Similar to what is provided on campus, events and activities will be provided for students in overflow housing as well.
- Can I request a particular room type or roommate if I am in the hotel?
 - No, you cannot request a specific room, regardless of if you reside in regular student housing or if you reside in a hotel. Rooms will be assigned in the usual process, on a first-come first-served basis as well as by the availability of space. It is very possible to have a specific roommate in overflow housing if you are assigned to the same facility and arrive to check in at the same time. Still, you may have to move into your assigned room first, and we make the room/roommate adjustment later.
- If I am off-campus and I do not want to live there, can I get my deposit back?
 - The \$100 payment made within the housing application is not a deposit. It is a pre-payment that goes toward the fall housing room rate. It is usually non-refundable; therefore, it will only be refunded if the University Administrators decides to make it so. If you decide to cancel your housing, you should do so before the first day of classes (August 22nd) in order to get the 100% of the semester fees removed.
- I did not get assigned the roommate that I wanted. Can I get a roommate change?
 - Roommates are not guaranteed; however, we can usually pair up desired roommates if the students applied at the same time and completed a roommate group.
 - If both/all desired roommates are already assigned and are in the same building, this is something we may be able to do prior to your arrival; however, our primary goal, at this time, is to assign all our qualified requests to student housing. Roommate pairings may have to take place after late registration ends, prior to Room Consolidations. Note: Room consolidations is when we eliminate partially filled rooms by pairing students together.
 - Granting roommate requests oftentimes impacts those not involved in the roommate request, especially if they must move. Thus, the process is made easier when all parties involved, agree.
- I am on a full scholarship (or Presidential Scholarship), and I requested the new dorm. Why was I assigned somewhere else?
 - Housing is based on a first-come first-served basis and is contingent upon availability; however, there is only a fraction of bed spaces for students on full institutional scholarships.
- I am in the Honors College. Why was I not placed in Hale Hall?
 - There are over 800 students currently in the Honors College and Hale Hall has a little over 300 spaces. Also, it was required for students to be on the Honors College list by June 1st, to be considered for housing in Hale Hall.
- Where are the hotels located?

- Once the State Building Commission grants the final approval of the hotels submitted by the University, the Department of Residence Life and Housing will release the names and locations of those approved.
- Where will students with disabilities be housed?
 - Students that require special housing accommodations based on disabilities must contact the Office of Disability Services. Please see their webpage or call 615-963-7400.
- What is the cost of overflow housing?
 - Overflow housing rates will be comparable to the campus apartment rates. Final rates will be released after approval of facilities by the State Building Commission.