

## IT Committee Meeting Minutes

Date & Time: 3pm – 4pm, April 15

### Agenda:

Meeting with Mr. Tim Warren, Deputy CIO in Ellucian (Office of Technology Services, OTS)

The purpose is to build a healthy relationship with OTS so that we can server better to our faculty such as forward the information and requests between faculty and OTS.

### Discussion and resolutions:

(1) Basic information from Mr. Warren: Ellucian signed 5 years contract with TSU staring at Oct 1, 2013. There are about 30 people in OTS and among them 11 from Ellucian. The main task of OTS is to provide networking services such as Banner System.

(2) The committee members and Mr. Warren exchanged the ideas on the following issues:

- Advantages that Ellucian brings to TSU. Scope that Ellucian is to play in IT here.
- TSU's primary strengths and challenges in the area of IT...infrastructure; for instruction; etc.
- What are the OTS' priorities in IT for the next six months to one year for the University?
- Anticipation Ellucian has by the end of the 5 year period.
- Mechanisms and processes in the work order system and how to improve it.
- How often does the OTS meet with departments directly, or plan to?
- Do Google Fiber's interested in Nashville bring any potential opportunities for the University?
- What are ways that the IT committee can help the OTS to understand faculty user perspectives/needs, or to communicate with faculty?

(3) Both Mr. Warren and IT committee members agreed to meet often (2-3 times per semester) from the next school year.