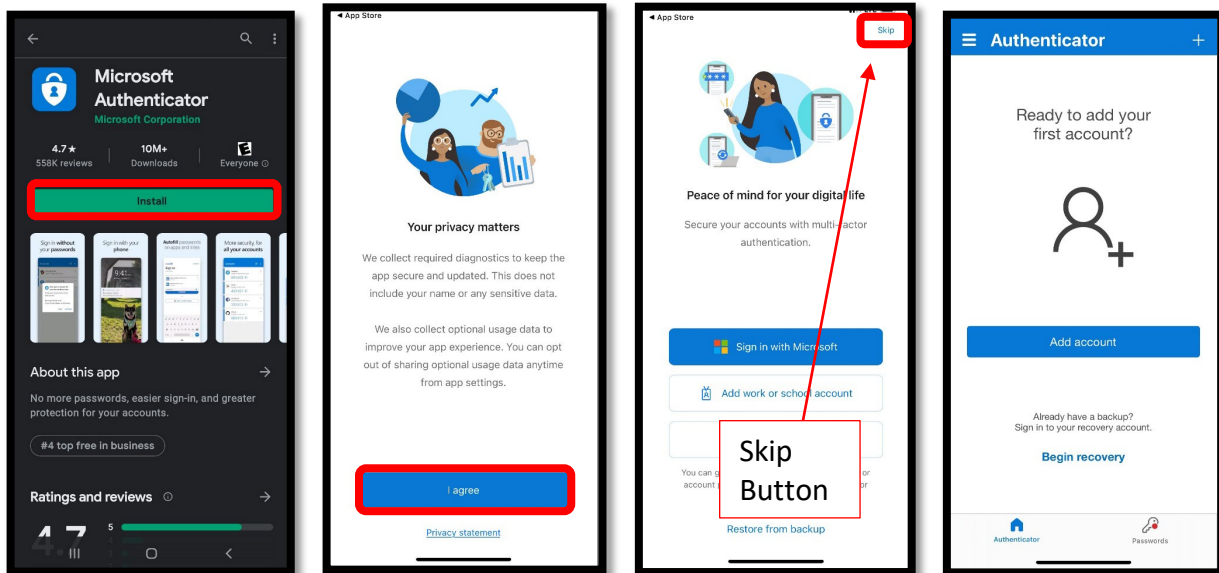


Microsoft Azure MFA Registration for Androids

REQUIRED: In order to complete the Microsoft Azure Multi-Factor Authentication (MFA) registration process for your Android, you must fulfill the following criteria:

- ✓ Have access to a computer with internet connectivity.
- ✓ Have access to your mobile phone with security passcode and/or facial recognition enabled.
- ✓ Ensure that your phone is updated with the latest AndroidOS and device updates.
- ✓ **Know your TSU email address and password.** Contact the TSU IT Helpdesk 615-963-7777 if you need your login info.
- ✓ For all MFA instruction guides, go to <https://www.tnstate.edu/cit/MFA.aspx>.

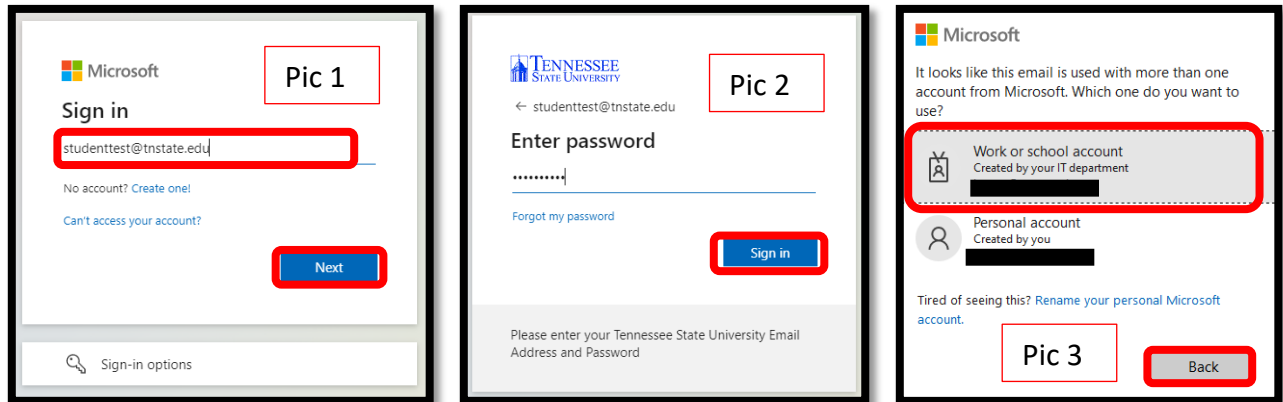
Step 1: On your Phone, go to the App Store and download the Microsoft Authenticator app on your mobile device. Once installed, open the app and click “I Agree” regarding the privacy statement. On the next screen click “Skip” in the top right corner, then close the app when you reach the “ready to add your first account” screen. **Proceed to Step 2 on this guide.**



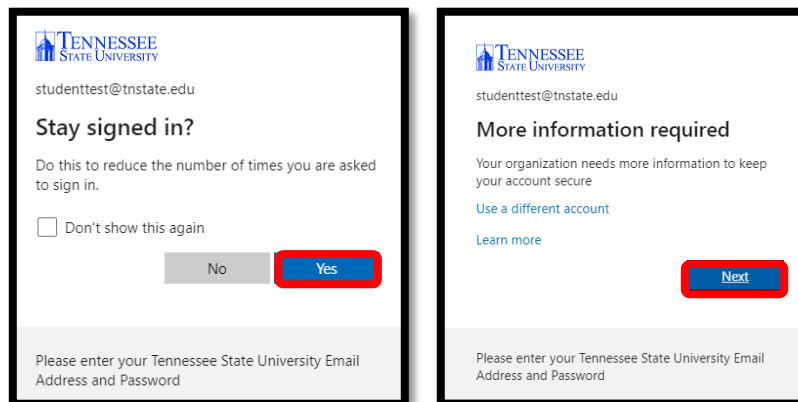
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Step 2: **On your PC**, open an internet browser and go to <https://mfa.tnstate.edu>. Enter your **TSU email address** (Pic 1) (e.g. jdoe@tnstate.edu) and click **Next**. On the next window (pic 2) enter your **TSU email password** and click **Sign In**. If asked, make sure to select **Work or school account** (Pic 3). You'll be redirected to the TSU login screen again with your email address automatically filled in. Enter your TSU password (pic 4) then click **Sign In**.



Step 3: After successfully entering your TSU email address and password, you will see the following windows below. Click **Yes** when asked to Stay Signed In and then click **Next** when asked for more information.



Step 4: **On your PC**, you'll arrive to the Additional Security Verification window below. This is where you have can choose to operate your MFA method by **Authentication phone** (text messages) or **Mobile app** (Microsoft Authenticator app). **RECOMMENDATION**, for better security and most convenient use, select the **Mobile app** option along with **Receive notifications for verification** selected. Once these options are selected, click **Set up** and a window with a QR code will appear. Have your phone in hand and proceed to **Step 5** for QR code scanning.

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Additional security verification

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

Step 1: How should we contact you?

Mobile app ☒ Authentication phone ☐

Mobile app ☒ Receive notifications for verification ☐ Use verification code


To use these verification methods, you must set up the Microsoft Authenticator app.

Set up Mobile app has been configured.

Configure mobile app

Complete the following steps to configure your mobile app.

1. Install the Microsoft authenticator app for Windows Phone, Android or iOS.
2. In the app, add an account and choose "Work or school account".
3. Scan the image below.



If you are unable to scan the image, enter the following information in your app.

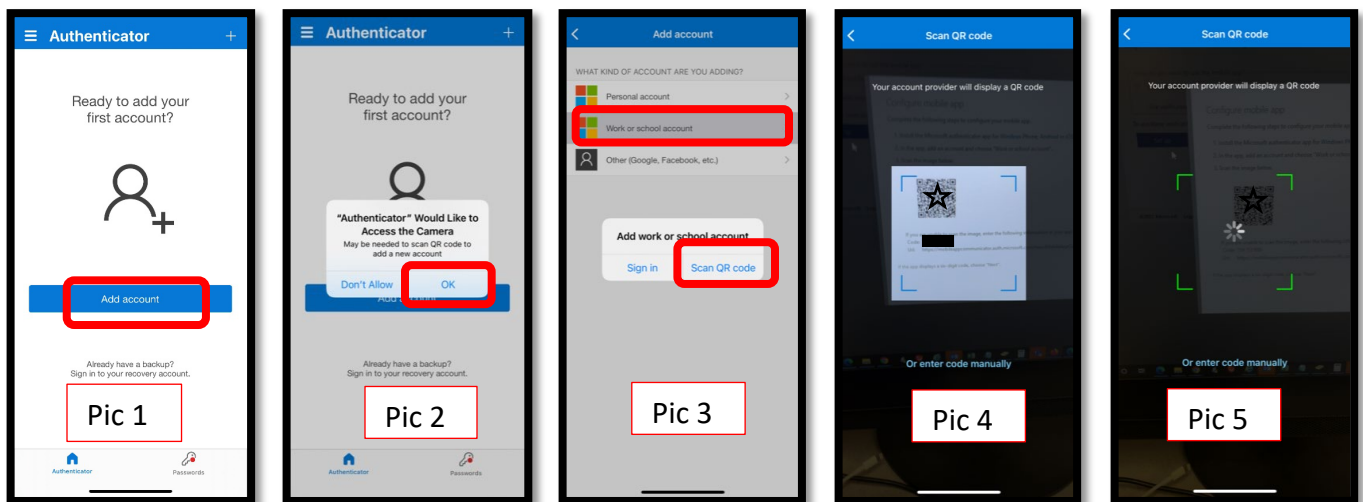
Code: [Redacted]

Url: <https://mobileappcommunicator.auth.microsoft.com/mac/MobileAppCommunicator.svc/995109758>

If the app displays a six-digit code, choose "Next".

Next cancel

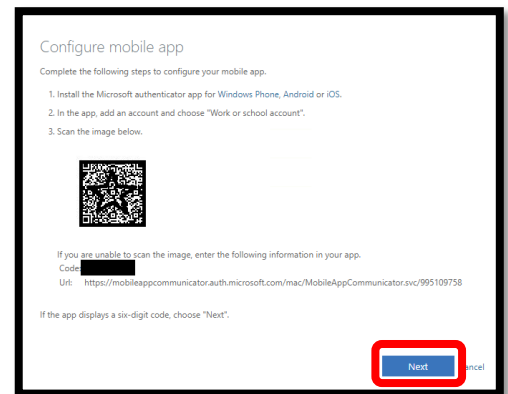
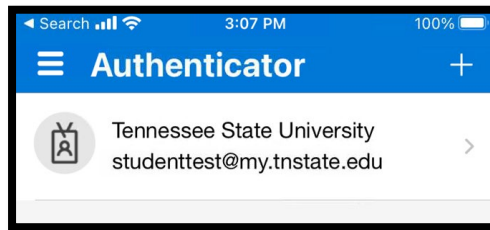
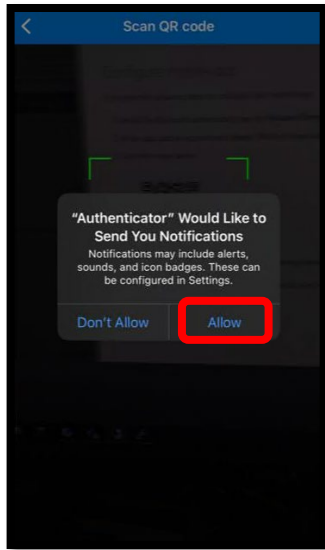
Step 5: **ON YOUR PHONE**, open the **Microsoft Authenticator** app that you downloaded in Step1, click **Add Account** and click **OK** allow camera access (Pic 1 & 2), then select **Work or School Account** and select **Scan QR code** (Pic 3). The **Scan QR code** box will appear (Pic 4). Align the QR code on your PC screen (Window from Step 4) with the blue square on your phone (Pic 4). When successful, your TSU account will be added to your phone.



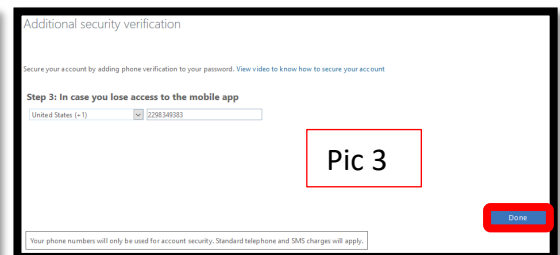
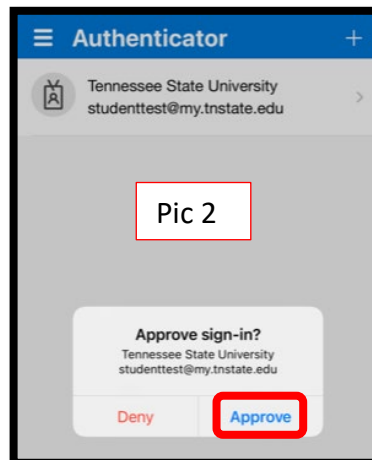
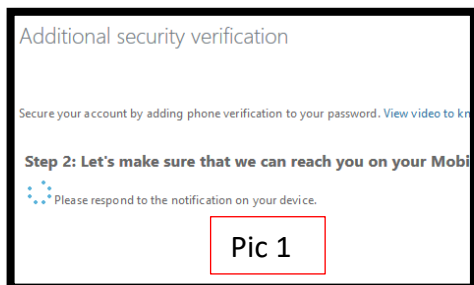
Step 7: Success! You have officially registered your phone and MyTSU account for Multi-Factor authentication. Make sure to **Allow** notifications for the MS Authenticator. Your phone should now display your TSU email address on your MS authenticator app. You can close the app on your phone. **On your PC**, click **Next** on the Configure Mobile App window. You will return to the **Additional Verification Screen**.

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Step 8: **On your PC**, you'll see the Setup button greyed out, indicating successful setup of your mobile app. Click **Next** on the **Additional Security Verification Screen**. On the **Additional Security Verification Screen** (Pic 1), it will test that your phone synched with your TSU MFA account by asking you to **Approve** your attempted sign-in request on your phone (Pic 2). Click **Done** to confirm your mobile phone number on the Additional Security Verification Screen (Pic3). **MFA on your PC** (Pic 3) will ask you to **Approve** another sign-in on your phone.



Once completed, click **Cancel** located at the bottom of the Additional Security Verification screen (Pic 1) which confirms the settings of your MFA method. You'll be redirected to your MFA profile (Pic 2). You can close the current window or open a new internet browser window and successfully go to your MyTSU account <https://mytsu.tnstate.edu> (Pic 3).

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Additional security verification

When you sign in with your password, you are also required to respond from a registered device. [View video to know how to secure your account](#)

what's your preferred option? **Pic 1**

We'll use this verification option by default.

Notify me through app ☐

how would you like to respond?

Set up one or more of these options. [Learn more](#)

☒ Authentication phone * United States (+1) 229

☒ Authenticator app or Token [Set up Authenticator app](#)

Authenticator app - ssanders's iPhone [Delete](#)

Authenticator app - ssanders's iPhone [Delete](#)

restore multi-factor authentication on previously trusted device

[Restore](#) [cancel](#) **Cancel Button**

Microsoft

Profile **Pic 2**

studenttest

Email: studenttest@tnstate.edu

Alternate email:

Manage account

[Change password](#)

[Set up self service password reset](#)

[Additional security verification](#)

[Review terms of use](#)

[Sign out everywhere](#)

Help Desk | TNSTATE.EDU **Pic 3**

SHARE FOLLOW 0 Notifications

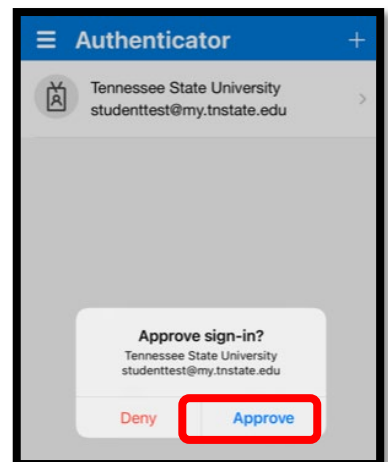
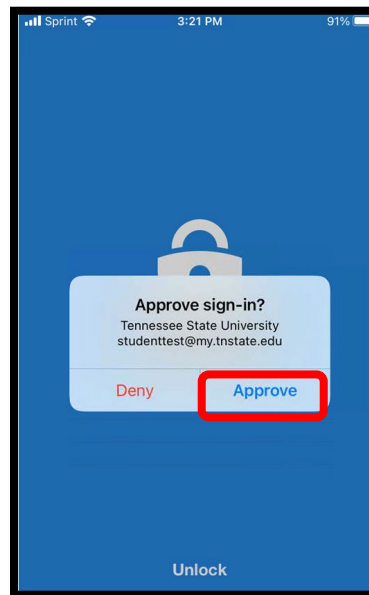
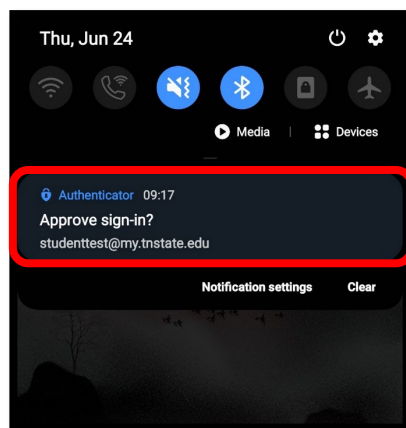
Search this site

Unread Messages

You Have 622 Unread Messages

622 Office 365

MFA Authentication Process: Every time you're on or off campus or connected to the wireless network, **please be mindful to have your phone available** so that you can login to your MyTSU account and other TSU services. When you attempt to authenticate and successfully enter your MyTSU password, you'll receive a **Microsoft Authenticator notification (see below)** on the home screen of your phone or within the MS Authenticator app. Click the notification and then click **Approve**. **If you receive a notification to sign-in and it is NOT you, CLICK DENY**. If you have any issues, please contact the Helpdesk 615-963-7777 or helpdesk@tnstate.edu.



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