Tennessee State University – Fall 2015 eLearn - Frequently Asked Questions / Issues

How do I access my course?

TSU online courses (Section 98): elearn.tnstate.edu RODP online courses (Section R50): elearn.rodp.org

The Student Participation Survey.

Only students enrolled in TSU online courses (Section 98) need to complete the Student Participation Survey. A news items is posted in each course with directions for completing the survey. If a student cannot find the survey, it is likely because the course is not an online course; refer these students to their instructor.

I registered for the class, but my Course Link is Missing.

- Students will be able to access their elearn course(s) on the first day of class, Monday, August 24, 2015.
- If a student registered that day for a class, then there enrollment will be processed in the overnight batch run and the course will be there after 2:00AM. **OR**
- Faculty must have the course link activated in eLearn for student access. We have activated all of the courses that are part of the Book Bundling project; refer all other students to their instructor.

How do I access my digital eBook?

See pages 2-3 of this document for a list of courses by publisher. Also, noted is information on how students access these materials.

Video tutorials demonstrating step-by-step instructions can be found on the eLearn MyHome page.

Students using the BryteWave Reader may also download the **Brytewave** app to their mobile device via Google Play Store (Android devices) or the App Store (Apple devices).

Tennessee State University Book Bundling Project Digital (eBook) Textbook Listing by "Publisher" – Fall 2015

Note: If the course is **not** on this list, then it is not likely being offered as a digital textbook and the print version or access code for the textbook is available for pick-up at the TSU Bookstore. Please refer the student to their instructor for information.

BryteWave (log in credentials emailed to instructor & students/no access code required); ByrteWave Technical Support –877-612-2233 (Option 1)

```
CHEM 1030
COMM 2200
COMM 2202
POLI 1010
POLI 2010
SOCI 2010
THTR 1020
THTR 1021
WMST 2000
```

BryteWave (log in credentials emailed to instructors & students/no access code required) **and Pearson** (direct link/no access code required – instructors must open link for students to see text)

```
ENGL 1010 (Sections 09, 21, 71 and 77 are BryteWave only)
ENGL 1012
ENGL 1020 (Section 35 is BryteWave only)
ENGL 1022
```

Cengage – OWL (students must obtain access code from their instructor)

CHEM 1110 CHEM 1112 CHEM 1120 CHEM 1122

Cengage – SAM (required institution key is listed on the elearn course homepage)

COMP 1210

Cengage – WebAssign (students must obtain their username, institution name, and password from their instructor)

```
MATH 1110
MATH 1710
MATH 1720
MATH 1730
MATH 1830
```

MacMillan – LaunchPad (log in credentials emailed to faculty & students)

ECON	2010
ECON	2020
HIST	2010
HIST	2011
HIST	2020

McGraw-Hill - MH Campus (instructors must pair course with MH Campus for students to view text – instructors need to contact their McGraw-Hill rep for assistance)

1010
1020
1010
1020
1510
1410
2010
2020

Pearson (direct link to textbook/no access code required – instructors must open link for students to see text)

```
ART
       1010
ART
       1011
ASTR
       1010
ASTR
       1020
CRMJ
      2000
PHYS
       2110
PHYS
       2120
PSYC
       2010
BIOL
       1110
BIOL
       1112
BIOL
       1120
BIOL
       2210
BIOL
       2220
HIST
       2060
HIST
       2070
```

VitalSource (direct link to textbook/no access code required)

```
MUSC 1010
MUSC 1020
```