

**BURSAR'S OFFICE INFORMATION SHEET**  
**(Fall 2020)**

All fees are subject to change July 1, 2020 by Tennessee State University Board of Trustees.

**EARLY REGISTERED STUDENTS ONLY**

**Fall 2020 fee payment and confirmation begins July 15, 2020.** Bills will not be mailed and will be available through your myTSU account beginning July 15, 2020.

The fee payment and confirmation of registration deadline is 4:30 p.m. on **August 14, 2020**. All registration fees must be paid in full (or students must **confirm** registration if their fees will be covered by scholarship, authorized deferments and/or financial aid). Since bills will **not** be mailed, students should access myTSU at <http://myTSU.tnstate.edu> to view account balances, pay fees and confirm registration. Payments should be mailed **seven days** prior to scheduled deadlines or may be made in person at the cashier window (which will be open until **4:30 p.m.** on August 14, 2020) or myTSU (which will be open until **6:00 p.m. for online payments only**, on August 14, 2020).

**BURSAR'S OFFICE HOURS OF OPERATION:**

<u>Dates</u>	<u>Location</u>	<u>Time</u>
August 12-14, 2020	Suite 130 Administration Bldg.	8:30 a.m. - 4:30 p.m.
August 17-21, 2020	Suite 130 Administration Bldg.	8:30 a.m. - 4:30 p.m. <b>(Late - \$100 fee)</b>

**THIRD-PARTY PAYMENTS**

Signatures on TSU employee dependent discount forms should **not be obtained before July 1, 2020**.

- **State/TBR** employee registration begins **July 20, 2020**. Fee waiver forms can only be honored for classes selected on or after **July 20, 2020**. Completed forms should be submitted in **advance** of this date via fax, mail or in person, but students should wait until **July 20, 2020** for registration/confirmation.
- **TBR/UT (spouse/dependent) and TN public school teacher/State Employee (dependent)** discount forms must be submitted by **August 14, 2020**. Completed forms should be submitted prior to the fee payment/confirmation deadline.
- **Other third-party sponsors** that will be billed for students' fees (e.g., employers, prepaid tuition programs, government agencies, etc.) should submit authorization paperwork to the Bursar's Office in **advance** of the registration/confirmation deadline.
- **International Student third-party sponsors** (e.g., foreign embassy financial guarantees, etc) should submit authorization to the Office of Diversity in advance of the registration/confirmation deadline to prevent class schedules from being deleted.

**Fee Payment /Confirmation Deadline Dates**

**Class schedules will be deleted on the following dates if registration fees are not paid in full (or if registration is not confirmed when payment will be covered by scholarship/ authorized deferment/aid):**

- **August 14, 2020** - (Students who register March 30, 2020– August 14, 2020)
- **September 8, 2020** (Students who register August 17- 21, 2020) **Late - \$100 fee**

Several Bursar's Office procedures related to fee payment, billing, confirmation of attendance, deferred payment plan online enrollment, refunds, and 1098Ts will change because of new online systems. Since myTSU is the major mode of communication with students, it is imperative that all students check their "myTSU" email accounts regularly.

Access myTSU @ <http://mytsu.tnstate.edu> to:

- Check account balances.
- Pay fees with MasterCard, Visa, American Express, or check. (Parents paying fees **online** using MasterCard, Visa, American Express, Discover, or personal check will need to coordinate login information with students.)
- Print account statements. (Please review bill for accuracy.)
- Print detailed class schedules.
- Print 1098T tax statements. (Tax statements will not be mailed. Parents will need to coordinate login information with students.)
- Confirm Registration.

For assistance with myTSU, please call the Help Desk at (615) 963-7777

**CONFIRMATIONS**

All students who use deferments/aid to pay all or a part of their fees **MUST CONFIRM** (i.e., those with loans, grants, scholarships, state or disabled veterans' vocational rehabilitation benefits, veterans' benefits, certain veterans' dependents education benefits, senior citizen benefits to audit classes, staff scholarships, etc.). Confirmation affirms that students plan to attend the classes for which they are registered and gives the university permission to apply financial aid. **Students who register/confirm and subsequently decide not to attend must drop all classes before the first day of classes to avoid a penalty.**

To confirm, access myTSU and do the following: **(Available July 15, 2020)**

- Click on **Banner Services**.
  - Click on **Student** tab.
  - Select **Account Detail** for Term/Confirm Enrollment/Credit Card Payment.
  - Select **Fall 2020** term.
  - Review **Account Summary** for accuracy
  - Select **Confirm Registration**. Click **Yes, I will attend Fall term 2020**.
    1. If the balance due is \$0 or a credit (-) (i.e., authorized/memo aid is equal to or greater than amount due), the student will be given a confirmation number when he/she successfully completes the process.
    2. If a balance is owed, the student will be directed to a secure site "**TSU Bill Payment Suite**" to pay in full or enroll in a deferment plan.
- \* To pay the balance in full, click on **Make Payment** and follow the instructions.
- \* To enroll in the Deferred Payment Plan Online click on the **Enroll in a deferment plan** tab and follow the instructions.

- Write down the confirmation number as verification of completion of the confirmation process. The system will enter a code into the computer to hold the student's classes. If in doubt, the student may try the process again and the system will tell him/her if registration has already been confirmed. The confirmation will not be repeated. If a student decides not to attend classes after confirming, an official *withdraw from the University is required. If the student decides to attend after checking that he/she will not attend, then he/she must contact the Bursar's Office to reverse the negative response and prevent his/her class schedule from being deleted.*

#### Fee Adjustment Deadlines for Dropped Courses:

Part of Term Fall 2020	100%	75%	25%
Fall Term/Accelerated/Executive MBA	August 16*	August 30*	September 12*
TN eCampus	August 23*	September 6*	September 18*
RA1- TN eCampus Accelerated Term 7- Weeks	August 23*	August 28	September 4
RA2- TN eCampus Accelerated Term 7- Weeks	October 13	October 17*	October 28
SF1 TSU First 7 Weeks	August 16*	August 21	August 28
SF2 TSU Second 7 Weeks	October 6	October 11*	October 18

\*Date falls on a Saturday or Sunday.

**Note:** Refunds are calculated based on liable credit hours. Therefore, in some instances, a refund may not be applicable. Students are encouraged to better plan their schedules and retain their full-time status on their way to a timely and successful graduation. Students dropping and adding another class on or after the first day of classes must process both the Add and the Drop **ON THE SAME DAY** and the **Add must be processed first**. **TN eCampus** courses **cannot** be evenly exchanged with TSU courses when students drop/add on or after the first day of classes. **TN eCampus** classes can be identified by section number R01, R25, or R50. RODP courses are charged separately from TSU courses.

#### PAYMENT PLANS

**Deferred Payment Plan #1** enrollment is available online if a student's total balance is more than \$2,000.00 after all discounts, financial aid, and other credits have been applied. **The Deferred Payment Plan is not available for the summer term.** Students who wish to use this plan must select the Deferred Payment Plan Online option before the system will compute installment payments. At the time of enrollment in the plan, 50% of the current balance, a \$50 administrative fee, and any prior balance must be paid in full. Students must pay at least the minimum down payment amount calculated when enrolling in the deferment plan. Please review bill for accuracy prior to enrolling in the plan.

**Deferred Payment Plan #2** enrollment is available online if a student's total balance is less than \$2,000.00 after all discounts, financial aid, and other credits have been applied. **The Deferred Payment Plan is not available for the summer term.** The system will automatically offer this plan to students who have a balance less than \$2,000.00. At the time of enrollment in the plan, a \$50 administrative fee, and any prior balance must be paid in full. Students must pay the administrative fee amount calculated when enrolling in the deferment plan. Please review bill for accuracy prior to enrolling in the plan. **To ensure that the plan was successfully processed, students should review their myTSU email accounts for the Payment Plan enrollment confirmation.** The amount deferred for either plan is payable in three installments due September 30, October 31, and November 30, 2020 for the fall term. Bills will *not* be mailed. A late payment charge of \$25 will be assessed on October 1, November 1, and December 1, 2020 for each installment not paid on or before a due date. If the due date falls on a weekend, payments not received by Friday will be assessed this fee. If any additional charges are made to a student's account after enrolling in either plan, such as adding classes or room/board, the additional amount due must be paid or the Bursar's Office must be contacted to recalculate the plan. Deferred Payment Plan online enrollment for the Fall term will be available July 15, 2020.

#### FINANCIAL AID REFUND

Refunds for Fall semester 2020 will be available beginning August 28, 2020, for students who have registered, completed all paperwork in the Financial Aid Office, confirmed that they will be attending for the term on myTSU and have actual aid credited to their account. **All students are required to sign up for direct deposit. Direct Deposits may take up to three business days to post to bank account.** Students who do not sign up will receive their refunds via checks mailed to their permanent addresses on file, beginning September 30, 2020. To sign up, log on to myTSU and select *Student*, then *Refund Account Information*. If parents have secured Plus loans (and the refund will be returned to them) or if your financial aid is *Authorized or Memo* (i.e., pending), you must make other arrangements for books.

- **Changes to class schedules or room/board**, including withdrawing from the university, may result in a balance due to the university after a refund has been processed. Please monitor your account balance to prevent your class schedule from being deleted after receiving a refund.
- **ALL borrowers** must sign a promissory note with direct lending at <https://studentloans.gov/myDirectLoan/index.action>.
- **First time borrowers also** must complete the entrance counseling at <https://studentloans.gov/myDirectLoan/index.action>.
- **Scholarship recipients** who have scholarships credited to their accounts from any sources will not receive automatic refunds. The Financial Aid Office must review these scholarships to ensure refunds are allowed. Students may request expedited reviews beginning, September 30, 2020, if they have credit balances on myTSU and are certain that refunds are allowed and due.
- **Parent Plus Loan** refunds will be sent directly to parents unless authorization to refund excess funds to student is indicated on the [Federal Direct Parent Plus Loan Application](#). The Bursar's Office must review these loans and process checks in the parents' names. Parents may request expedited reviews beginning September 30, 2020, if they have credit balances on myTSU and are certain that refunds are due.

#### CONTACT INFORMATION

Website: [www.tnstate.edu/bursar](http://www.tnstate.edu/bursar)

**Address:** Tennessee State University, Bursar's Office  
3500 John A. Merritt Blvd. P.O. Box 9621  
Nashville TN 37209

**Telephone:** (615) 963-5472 (office)  
(877)288-0028(toll free) - 615(963-7632 (fax)  
**Office Hours:** 8:00 a.m. until 4:30 p.m. (Cashiers: 8:30 a.m. until 3:30 p.m.)