STUDENT COMPLAINT FORM

Under the Federal Program Integrity rules (34 CFR 600.9 (a)(1)(i)(A)), the Tennessee Board of Regents system office has been designated as the authority to investigate complaints about TBR institutions related to institutional accreditation or violations of State laws. Every TBR institution has a process to resolve complaints. Before a complaint is filed with this form, the complainant must attempt to resolve the matter with the institution. If the matter cannot be resolved, a complaint may be filed with the TBR.

Notice: Under Tennessee's open records law, all or parts of complaints will generally be available for review upon request from a member of the general public.

Complaint Category:

This complaint is concerning issues related to: ☐ Accreditation Standards OR ☐ State Law (specify which State law: ________________________________)

Complainant Information:

First name: ________________________________
Middle name: ________________________________
Last name: ________________________________
Address: ________________________________
City: ________________________________
State: ☐ (Select) ________________________________ ☐ ZIP: ________________________________ Country (if outside U.S.): ________________________________

Daytime phone number: ________________________________
Email address: ________________________________
Date of complaint: [None] ☐ ☐
Institution name: ________________________________

I am a

1. ☐ Currently Enrolled Student
2. ☐ Prospective Student

Current student status (if applicable):

1. ☐ Enrolled
2. ☐ Graduated
3. ☐ Probation
4. ☐ Suspended
5. ☐ Withdrawn
6. ☐ Terminated

Complaint Details:

1. Provide details of your complaint including the events that led to this complaint and how the institution has violated specific sections of the Principles of Accreditation or State law:

   

2. Describe how you have already attempted to resolve the complaint with the school – including the outcome of that attempt:

   

3. How would you like to see the complaint resolved?

   

4. Have you filed this complaint with another organization? [ ] Yes [ ] No If yes, list the organization's name and the outcome of the complaint below:

   

5. Have you contacted a private attorney related to this complaint? [ ] Yes [ ] No

6. Have you started a court action? [ ] Yes [ ] No If yes, provide specifics below:

   

Certification:

By including my name and email address here, I hereby certify that I am the named complainant and that the above statements are true. I understand that this complaint and the information provided will be shared with the institution.

Name:

Email address:

Date: [None]