





NEUTRAL ALERTS

Alert Name	Initiated by Navigate or Staff?	Case Made?	Case Assigned to
Get Involved on Campus	Either		N/A
Request for Academic Support	Either	>	Academic Achievement Center
Request for Paying U-Bill	Either	>	Accounts Receivable, Financial Aid
Request for Student Wellness	Either	>	Student Wellness
Student Needs to Register for Psych 2010	Navigate	>	Academic Advisors(s)
Student Not Enrolled in Courses	Navigate	>	Academic Advisor(s)
Request for Accesibility	Either	>	Student Accessibility
Request for Counseling Services	Either		N/A
Student Interested in Semester/Year Study Abroad	Staff	\	Academic Advisor(s)
Graduation Requirements	Either		N/A







NEGATIVE ALERTS

Alert Name	Initiated by Navigate or Staff?	Case Made?	Case Assigned to
Progress Report: Academics	Navigate	>	Academic/Faculty Advisor(s), Scholarship Coordinator, Trio, Athletics, Band
Progress Report: Attendance	Navigate		Academic Advisor(s), Residence Hall Director, Scholarship Coordinator, DMSS, Trio, Athletics
No Elearn Activity	Navigate	✓	Accounts Receivable, Financial Aid

POSITIVE ALERTS

Alert Name	Initiated by Navigate or Staff?	Case Made?	Case Assigned to
Orientation Leader Interest	Staff	>	Admissions
Student Leadership Nomination	Staff	>	Student Affairs
Tutor Nomination	Staff	>	Academic Achievement Center
Peer Mentor	Either		N/A
Academic Kudos	Either		N/A