

# EAB NAVIGATE

## ALERTS and CASES

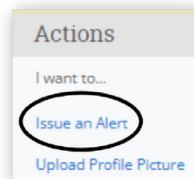
*Alerts and Cases are informative notifications to prompt a Coordinated Care effort.*

### ALERTS

Alerts are notifications to prompt action by students and/or staff. Alerts can be positive, negative, or neutral

Alerts can lead to:

- Informational emails to the student
- Notifications to a student's Success Team and/or other staff
- Case assignments for follow-up action



### CASES

Cases are assigned to a student's Success Team and/or other staff for intentional outreach

Examples include:

- Progress Reports
- Re-enrollment
- Student Nominations
- Study Abroad

For Case Management:

- Input comments
- Reassign
- Close after outreach

