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Message from the Interim Executive Director



Online, OER, Open Access, and Onward

This has been a year of transitions for the TSU Libraries and Media Centers.

Under new leadership, we are humming along with the new iMacs with Adobe suite products in the Learning Commons and new microform reader/printer. We installed new reference services software that allows the library to offer chat and text services for the first time and to schedule research appointments online. The Libraries have launched a Textbook Reserves Service on each campus and an Open Resource Education (OER) initiative to support textbook affordability. The new services have positioned us to support student digital learning when the COVID 19 pandemic moved the campus courses to online only. The Libraries renewed efforts to maximize the capabilities of our open access repository, Digital Scholarship@TSU. Most of

all we are broaden the scope of our Embedded Librarian program to serve more students.



We are here to support, so we will continue to implement best practices for serving academic libraries. Our initiatives are available in our library libguide: https://tnstate.libapps.com/libguides/admin_c.php?g=964943

Glenda Alvin
*Interim Executive Director Libraries
and Media Centers.*



Graphics by Charles Graham, Librarian III/Reference

TSU Libraries Support Remote Teaching, Learning, and Research

Tennessee State University Libraries and Media Centers staff is available to assist students, faculty and staff at both the Brown-Daniel Library and the Avon Williams campus. Reference librarians, in particular, are poised to provide support with instruction and research using a variety of methods. The Reference Department is offering new remote



library services, in light of the current circumstances related to the COVID-19 pandemic. Visit the TSU Remote Library Services page (<https://tnstate.libguides.com/remotelibraryservices>)

to learn about all that is available to serve the university community. Since Fall semester 2019, the reference department has been delivering chat support. The “Ask A Librarian” feature puts users into a live conversation with a library staff member - not a bot. Recently, the service has been expanded to enable screen sharing, so librarians can see, in real time, any issue users encounter. “Ask A Librarian” can be accessed by navigating to the library’s home page (www.tnstate.edu/library) and scrolling down to the bottom right side of the screen where the “Ask A Librarian” button is located. Just click, fill in the pertinent information, and users initiate a conversation with one of the librarians. This service can also be accessed by texting (615) 552-0986. “Ask A Librarian” is monitored regularly, and responses will be given in a timely fashion.

Many academic publishers are moving quickly to assist institutions that have shifted to online

instruction by providing free online temporary access to their data. When possible, the library will make this content available for searching in the library catalog or on the Database A-Z list (<https://tnstate.libguides.com/az.php>) under “New/ Trial Databases.”

Embedded Librarian Services:

TSU subject librarians are available to partner with faculty to support online teaching (<http://tnstate.libguides.com/c.php?g=957755>). Reference librarians, in particular, deliver professional assistance to students and faculty with scenarios such as using the online catalog, locating electronic and print books, utilizing the various online databases, and researching any other source material such as journals, peer-reviewed articles, periodicals, magazines, encyclopedias, etc. They assist with finding resources for writing a research paper, senior project, or dissertation. Librarians provide research guides which can be created and developed for specific assignments or courses. Several guides are already available for an assortment of subjects (<https://tnstate.libguides.com/>). These guides provide curated lists of resources and research tips. As always, all electronic library resources can be accessed off campus using your TSU credentials, and library staff can be reached via email.

*By Charles Graham
Library Assistant III and
Jennifer Castle
Reference and Government Documents Librarian*

Database Highlight Psychological and Behavioral Sciences Collection

The Psychology & Behavioral Sciences Collection is an essential full-text EBSCO database for psychologists, counselors, researchers and students, and offers particularly strong coverage in child and adolescent psychology and counseling. Emotional and behavioral characteristics, mental processes, and psychiatry and psychology are subjects covered. It contains over 480 full-text journals and is indexed in PsycINFO. If full text is not available from the TSU library, it can be requested through Interlibrary loan or ordered through TSU's "Get It Now" document

delivery service from the Copyright Clearance Center. The subject index is heavily cross referenced. For example, a search on "therapy," receives numerous see references containing the term. The database covers many types of therapy as well as other categories of psychology. Features include basic, advanced, subject, image and publication search.



Chris Langer
Reference Librarian

Media Center Creates Visors for 3-D Masks to Prevent COVID-19

In response to of Governor Lee's outreach to universities, TSU's Libraries And Media Centers recently joined forces through their Imagineering Lab Makerspace to help stop the spread of the COVID-19 virus by using 3D printing to produce protective medical visors. As part of a university team effort, Keith Gwathney, Media Specialist II and Jarvis Sheffield, Coordinator of Media Services, printed two dozen visors using the Makerspace, which is housed on the second floor of the Main Library. Jarvis



and Keith were extremely honored to play roles in helping health care providers with a vital equipment need. The Imagineering Lab Makerspace was designed to provide students with exposure to the STEM & STEAM fields of study. Having access and ability to print protective visors to facilitate Coronavirus

research and treatment, is an example of the value that the Media Centers and Makerspace bring to the campus and the larger community. This is in keeping with the TSU motto: "Think. Work. Serve."

Jarvis Sheffield
Media Centers Coordinator

Retirement of Elaine Brown

Ms. Elaine Brown retires after 27 years of service at the Avon Williams Campus Library. She was Clerk Typist and worked as assistant in the serials department. Ms. Brown worked consistently with making periodicals accessible to all patrons. Ms. Brown enjoyed assisting students at Circulation desk in locating materials for their research. Ms. Brown was instrumental in the first conversion process to automation during her stay. She served at the pleasure of four library directors.



Ms. Brown was a professional background singer for many music legends for more than ten years before coming to TSU. She sang for Dr. Bobby Jones, Willie Nelson, Gladys Knight, Dolly Parton, Kenny Rodgers, and more. The library will remember her outstanding family rendition for the 100th Anniversary celebration of TSU and the library in 2012.

Ms. Brown has been steadfast with her ministry which she has continued during her retirement. Ms. Brown completed her bachelor's, master's, and doctorate in theology in four years.

We all wish Ms. Brown the best!

Joyce Radcliff
Serials Librarian & Curator

A Brown Daniel Institution Prepares for a Higher Calling

For more than four decades, Senior Library Assistant Linda Bell has aided the students, faculty, and staff at the TSU Brown-Daniel Library, but she's ready to serve a greater purpose

The Nashville native and TSU graduate was hired by former director Dr. Evelyn Fancher and Ms. Earline Hudson as a library clerk at TSU in May 1979 making a minimum wage.

"I didn't realize how low from the poverty line I was. I was just happy to have a job," she said.

Ms. Bell's vital duties include verifying order information, downloading records from OCLC, ordering print and e-books and office supplies, and processing government documents and staff payroll for the library. Over the years, she's seen many changes; one being the Beta system for batch book ordering and using the National Union Catalog.

"I would search book titles, retrieve bibliographic information (i.e. price, author, year of publication, etc.) using the NUC, which were large books that listed book information," she noted. "Now we're searching book titles through Amazon. What a big change!"

Working for so long at one institution is almost unheard of nowadays, but Ms. Bell suggests finding a position where you "love what you do" is key to a fulfilling career. And while her hobbies of jigsaw puzzles, word searches, walking, and spending time with her family and granddaughters also bring her joy, she's ready to focus on her faith.

"I have dedicated forty years of my life serving TSU to the best of my abilities, but retirement will be my time to work for God on a full time basis," she said. Ms. Bell plans to work in her ministry full-time alongside her sisters but will miss working with everyone at the Brown-Daniel Library. We wish her the greatest happiness, health and success.

Glenda Alvin

Interim Executive Director of Libraries

Hey! Stay connected with us.



TSU Libraries and Media Centers are now on social media. Follow us on Facebook, Twitter, and Instagram.

Tag us @tennstlibraries.