# Health Information Management Baccalaureate Degree 2014 AHIMA REQUIRED COMPETENCIES

# **Domain I. Data Content, Structure & Standards (Information Governance)**

#### Sub-domain I.A Classification Systems

- 1. Evaluate, implement and manage electronic applications/systems for clinical classification and coding
- 2. Identify the functions and relationships between healthcare classification systems.
- 3. Map terminologies, vocabularies and classification systems
- 4. Evaluate the accuracy of diagnostic/procedural coding

#### Sub-domain I.B. Health Record Content and Documentation

- 1. Verify that documentation in the health record supports the diagnosis and reflects the patient's progress, clinical findings, and discharge status.
- 2. Compile organization-wide health record documentation guidelines
- 3. Interpret health information standards

#### Sub-domain I.C. Data Governance

- 1. Format data to satisfy integration needs
- 2. Construct and maintain the standardization of data dictionaries to meet the needs of the enterprise
- 3. Demonstrate compliance with internal and external data dictionary requirements
- 4. Advocate information operability and information exchange

#### Sub-domain I.D. Data Management

- 1. Analyze information needs of customers across the healthcare continuum
- 2. Evaluate health information systems and data storage design
- 3. Manage clinical indices/ databases/registries
- 4. Apply knowledge of database architecture and design to meet organizational needs
- 5. Evaluate data from varying sources to create meaningful presentations

#### Sub-domain I.E Secondary Data Sources

1. Validate data from secondary sources to include in the patient's record, including personal health records

# Domain II. Information Protection: Access, Disclosure, Archival, Privacy & Security

#### Sub-domain II. A. Health Law

- 1. Identify laws and regulations applicable to health care
- 2. Analyze legal concepts and principles to the practice of HIM

#### Sub-domain II. B. Data Privacy Confidentiality and Security

- 1. Analyze privacy, security and confidentiality policies and procedures for internal and external use and exchange of health information
- 2. Recommend elements included in design of audit trails, data quality monitoring programs
- 3. Collaborate in the design and implementation of risk assessment, contingency planning, and data recovery procedures
- 4. Analyze the security and privacy implications of mobile health technologies
- 5. Develop educational programs for employees in privacy, security, and confidentiality

#### Sub-domain II.C. Release of Information

- 1. Create policies and procedures to manage access and disclosure of personal health information
- 2. Protect electronic health information through confidentiality and security measures, policies and procedure

# **Domain III. Informatics, Analytics and Data Use**

#### Sub-domain III.A. Health Information Technologies

- 1. Utilize technology for data collection, storage, analysis, and reporting of information
- 2. Assess systems capabilities to meet regulatory requirements
- 3. Recommend device selection based on workflow, ergonomic and human factors
- 4. Take part in the development of networks, including intranet and Internet applications
- 5. Evaluate system architecture, database design, data warehousing
- 6. Create the electronic structure of health data to meet a variety of end user needs

#### Sub-domain III.B. Information Management Strategic Planning

- 1. Take part in the development of information management plans that support the organization's current and future strategy and goals
- 2. Take part in the planning, design, selection, implementation, integration, testing, evaluation, and support of health information technologies

#### Sub-domain III.C. Analytics and Decision Support

- 1. Apply analytical results to facilitate decision-making
- 2. Apply data extraction methodologies
- 3. Recommend organizational action based on knowledge obtained from data exploration and mining
- 4. Analyze clinical data to identify trends that demonstrate quality, safety, and effectiveness of healthcare
- 5. Apply knowledge of database querying, and data exploration and mining techniques to facilitate information retrieval
- 6. Evaluate administrative reports using appropriate software

#### Sub-domain III.D. Health Care Statistics

- 1. Interpret inferential statistics
- 2. Analyze statistical data for decision making

#### Sub-domain III.E. Research Methods

- 1. Apply principles of research and clinical literature evaluation to improve outcomes
- 2. Plan adherence to Institutional Review Board (IRB) processes and policies

#### Sub-domain III.F. Consumer Informatics

1. Educate consumers on patient-centered health information technologies

#### Sub-domain III.G. Health Information Exchange

- 1. Collaborate in the development of operational policies and procedures for health information exchange
- 2. Conduct system testing to ensure data integrity and quality of health information exchange
- 3. Differentiate between various models for health information exchange

#### Sub-domain III.H. Information Integrity and Data Quality

- 1. Discover threats to data integrity and validity
- 2. Implement policies and procedures to ensure data integrity internal and external to the enterprise
- 3. Apply quality management tools
- 4. Perform quality assessment including quality management, data quality, and identification of best practices for health information systems
- 5. Model policy initiatives that influence data integrity

# Domain IV. Revenue Management

#### Sub-domain IV.A. Revenue Cycle and Reimbursement

- 1. Manage the use of clinical data required by various payment and reimbursement systems
- 2. Take part in selection and development of applications and processes for charge-master and claims management
- 3. Apply principles of healthcare finance for revenue management
- 4. Implement processes for revenue cycle management and reporting

# Domain V. Compliance

#### Sub-domain V.A. Regulatory

- 1. Appraise current laws and standards related to health information initiatives.
- 2. Determine processes for compliance with current laws and standards related to health information initiatives and revenue cycle

#### Sub-domain V.B. Coding

- 1. Construct and maintain processes, policies, and procedures to ensure the accuracy of coded data based on established guidelines
- 2. Manage coding audits
- 3. Identify severity of illness and its impact on healthcare payment systems

#### Sub-domain V.C. Fraud Surveillance

1. Determine policies and procedures to monitor abuse or fraudulent trends

#### Sub-domain V.D. Clinical Documentation Improvement

- 1. Implement provider querying techniques to resolve coding discrepancies
- 2. Create methods to manage Present on Admission, hospital acquired conditions, and other CDI components

# **Domain VI. Leadership**

#### Sub-domain VI.A Leadership Roles

- 1. Take part in effective negotiating and use influencing skills.
- 2. Discover personal leadership style using contemporary leadership theory and principles.
- 3. Take part in effective communication through project reports, business reports and professional communications
- 4. Apply personnel management skills
- 5. Take part in enterprise-wide committees
- 6. Build effective teams

#### Sub-domain VI.B. Change Management

1. Interpret concepts of change management theories, techniques and leadership

#### Sub-domain VI.C. Work Design and Process Improvement

- 1. Analyze workflow processes and responsibilities to meet organizational needs
- 2. Construct performance management measures
- 3. Demonstrate workflow concepts

#### Sub-domain VI.D. Human Resource Management

- 1. Manage human resources to facilitate staff recruitment, retention, supervision
- 2. Ensure compliance with employment laws
- 3. Create and implement staff orientation and training programs
- 4. Benchmark staff performance data incorporating labor analytics
- 5. Evaluate staffing levels and productivity, and provide feedback to staff regarding performance

#### Sub-domain VI.E. Training and Development

1. Evaluate initial and on-going training programs

#### Sub-domain VI.F. Strategic and Organizational Management

- 1. Identify departmental and organizational survey readiness for accreditation, licensing and/or certification processes
- 2. Implement a departmental strategic plan
- 3. Apply general principles of management in the administration of health information services
- 4. Evaluate how healthcare policy-making both directly and indirectly impacts the national and global healthcare delivery systems
- 5. Identify different types of organizations, services, and personnel and their interrelationships across health care delivery system
- 6. Collaborate in the development and implementation of information governance initiatives
- 7. Facilitate the use of enterprise-wide information assets to support organizational strategies and objectives

#### Sub-domain VI.G. Financial Management

- 1. Evaluate capital, operating and/or project budgets using basic accounting principles
- 2. Perform cost-benefit analysis for resource planning and allocation
- 3. Evaluate the stages of the procurement process

#### Sub-domain VI.H. Ethics

- 1. Comply with ethical standards of practice
- 2. Evaluate the culture of a department
- 3. Assess how cultural issues affect health, healthcare quality, cost, and HIM
- 4. Create programs and policies that support a culture of diversity

#### Sub-domain VI.I. Project Management

- 1. Take part in system selection processes
- 2. Recommend clinical, administrative, and specialty service applications
- 3. Apply project management techniques to ensure efficient workflow and appropriate outcomes
- 4. Facilitate project management by integrating work efforts

#### Sub-domain VI.J. Vendor/Contract Management

- 1. Evaluate vendor contracts
- 2. Develop negotiation skills in the process of system selection

#### Sub-domain VI.K. Enterprise Information Management

1. Manage information as a key strategic resource and mission tool

### 7. Supporting Body of Knowledge (Pre-requisite or Evidence of Knowledge)

Pathophysiology and Pharmacology

Anatomy and Physiology

Medical Terminology

**Computer Concepts and Applications** 

Statistics