FUNCTION: COMMUNICATION and INFORMATION TECHNOLOGIES

TITLE: MIS SOFTWARE SUPPORT PRIORITIES

PURPOSE:

This policy provides the guidelines upon which priorities are established for Management Information Systems software support activities.

POLICY:

The Management Information Systems (M.I.S.) software support priorities are established based on the M.I.S. Priorities Categories defined below:

PROCEDURE:

M.I.S. Priority Category 1:
Install new Banner Systems Releases
(Advancement, Finance, Human Resources, Financial Aid and Student)

M.I.S. Priority Category 2:
Install Banner Systems Technical Upgrades and TOS Releases

M.I.S. Priority Category 3:
Install new/upgraded TBR systems/programs
(Budget, Cost Study, SIS Fourteen Day Edit and Report programs/systems)

M.I.S. Priority Category 4:
Installed newly purchased Banner software modules/systems.
(Example: ODS/EDW, Xtender Solutions, etc.)

M.I.S. Priority Category 5:
Install application systems batch jobs in the production batch job scheduler (AppWorx) to facilitate job execution.

M.I.S. Priority Category 6:
Development of new systems and installation of application systems or modules acquired from third party vendors.
(Example: ARGOS, StarRez Housing System, Business Intelligence, etc.)

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