

**BURSAR'S OFFICE INFORMATION SHEET**  
**(Spring 2019)**

All fees are subject to change July 1, 2019, by the Tennessee Board of Regents.

**EARLY REGISTERED STUDENTS ONLY**

**Spring 2019 fee payment and confirmation begins November 27, 2018.** Bills will not be mailed and will be available through your myTSU account beginning November 27, 2018.

The fee payment and confirmation of registration deadline is 4:30 p.m. on **January 11, 2019**. All registration fees must be paid in full (or students must **confirm** registration if their fees will be covered by scholarship, authorized deferments and/or financial aid). Since bills will **not** be mailed, students should access myTSU at <http://myTSU.tnstate.edu> to view account balances, pay fees and confirm registration. Payments should be mailed **seven days** prior to scheduled deadlines or may be made in person at the cashier window (which will be open until **4:30 p.m.** on January 11, 2019) or myTSU (which will be open until **6:00 p.m. for online payments only**, on January 11, 2019).

**BURSAR'S OFFICE HOURS OF OPERATION:**

<u>Dates</u>	<u>Location</u>	<u>Time</u>
January 11, 2019	Suite 130 Administration Bldg.	8:30 a.m. - 4:30 p.m.
January 14-18, 2019	Suite 130 Administration Bldg.	8:30 a.m. - 4:30 p.m. <b>(Late - \$100 fee)</b>

**THIRD-PARTY PAYMENTS**

Signatures on TSU employee dependent discount forms should **not be obtained before December 1, 2018**.

- **State/TBR** employee registration begins **December 17, 2018**. Fee waiver forms can only be honored for classes selected on or after **December 17, 2018**. Completed forms should be submitted in **advance** of this date via fax, mail or in person, but students should wait until **December 17, 2018** for registration/confirmation.
- **TBR/UT (spouse/dependent) and TN public school teacher/State Employee (dependent)** discount forms must be submitted by **January 11, 2019**. Completed forms should be submitted prior to the fee payment/confirmation deadline.
- **Other third-party sponsors** that will be billed for students' fees (e.g., employers, prepaid tuition programs, government agencies, etc.) should submit authorization paperwork to the Bursar's Office in **advance** of the registration/confirmation deadline.
- **International Student third-party sponsors** (e.g., foreign embassy financial guarantees, etc) should submit authorization to the Office of Diversity in advance of the registration/confirmation deadline to prevent class schedules from being deleted.

**Fee Payment /Confirmation Deadline Dates**

**Class schedules will be deleted on the following dates if registration fees are not paid in full (or if registration is not confirmed when payment will be covered by scholarship/ authorized deferment/aid):**

- **January 11, 2019** - (Students who register October 29, 2018 – January 11, 2019)
- **January 25, 2019** - (Students who register January 14-18, 2019) **Late - \$100 fee**

Several Bursar's Office procedures related to fee payment, billing, confirmation of attendance, deferred payment plan online enrollment, refunds, and 1098Ts will change because of new online systems. Since myTSU is the major mode of communication with students, it is imperative that all students check their "myTSU" email accounts regularly.

Access myTSU @ <http://mytsu.tnstate.edu> to:

- Check account balances.
- Pay fees with MasterCard, Visa, American Express, or check. (Parents paying fees online using MasterCard, Visa, American Express, Discover, or personal check will need to coordinate logon information with students.)
- Print account statements. (Please review bill for accuracy.)
- Print detailed class schedules.
- Print 1098T tax statements. (Tax statements will not be mailed. Parents will need to coordinate logon information with students.)
- Confirm Registration.

For assistance with myTSU, please call the Help Desk at (615) 963-7777

**CONFIRMATIONS**

All students who use deferments/aid to pay all or a part of their fees **MUST CONFIRM** (i.e., those with loans, grants, scholarships, state or disabled veterans' vocational rehabilitation benefits, veterans' benefits, certain veterans' dependents education benefits, senior citizen benefits to audit classes, staff scholarships, etc.). Confirmation affirms that students plan to attend the classes for which they are registered and gives the university permission to apply financial aid. **Students who register/confirm and subsequently decide not to attend must drop all classes before the first day of classes to avoid a penalty.**

To confirm, access myTSU and do the following: **(Available November 27, 2018)**

- Click on *Banner Services*.
- Click on *Student* tab.
- Select *Account Detail* for Term/Confirm Enrollment/Credit Card Payment.
- Select Spring 2019 term.
- Review *Account Summary* for accuracy
- Select *Confirm Registration*. Click *Yes, I will attend Spring term 2019*
  1. If the balance due is \$0 or a credit (-) (i.e., authorized/memo aid is equal to or greater than amount due), the student will be given a confirmation number when he/she successfully completes the process.
  2. If a balance is owed, the student will be directed to a secure site "**TSU Bill Payment Suite**" to pay in full or enroll in a deferment plan.

\* To pay the balance in full, click on *Make Payment* and follow the instructions.

\* To enroll in the Deferred Payment Plan Online click on the *Enroll in a deferment plan* tab and follow the instructions.

- Write down the confirmation number as verification of completion of the confirmation process. The system will enter a code into the computer to hold the student's classes. If in doubt, the student may try the process again and the system will tell him/her if registration has already been confirmed. The confirmation will not be repeated. If a student decides not to attend classes after confirming, an official *withdraw from the University is required. If the student decides to attend after checking that he/she will not attend, then he/she must contact the Bursar's Office to reverse the negative response and prevent his/her class schedule from being deleted.*

**Fee Adjustment Deadlines for Dropped Courses:**

Part of Term Spring 2019	100%	75%	25%
Full Term/Accelerated/ Executive MBA/TN ecampus (R50)	January 13*	January 27*	February 9*
RA1-TN ecampus (R50) Accelerated Term 7- Weeks	January 13*	January 18	January 25
RA2-TN ecampus (R50) Accelerated Term 7- Weeks	March 10*	March 14	March 23*

\*Date falls on a Saturday or Sunday.

**Note:** Refunds are calculated based on liable credit hours. Therefore, in some instances, a refund may not be applicable. Students are encouraged to better plan their schedules and retain their full-time status on their way to a timely and successful graduation. Students dropping and adding another class on or after the first day of classes must process both the Add and the Drop **ON THE SAME DAY** and the **Add must be processed first**. TNecampus courses **cannot** be evenly exchanged with TSU courses when students drop/add on or after the first day of classes. TN eCampus classes can be identified by section number R50. TNecampus courses are charged separately from TSU courses.

**PAYMENT PLANS**

**Deferred Payment Plan** enrollment is available online if a student's total balance is at least \$600 after all discounts, financial aid, and other credits have been applied. **The Deferred Payment Plan is not available for the summer term.** Students who wish to use this plan must select the Deferred Payment Plan Online option before the system will compute installment payments. At the time of enrollment in the plan, 50% of the current balance, a \$50 administrative fee, and any prior balance must be paid in full. Students must pay at least the minimum down payment amount calculated when enrolling in the deferment plan. **To ensure that the plan was successfully processed, students should review their myTSU email accounts for the Payment Plan enrollment confirmation.** The amount deferred is payable in three installments due February 25, March 25, and April 25, 2019 for the Spring term. Bills will *not* be mailed. A late payment charge of \$25 will be assessed on February 26, March 26, and April 26, 2019 for each installment not paid on or before a due date. If the due date falls on a weekend, payments not received by Friday will be assessed this fee. If any additional charges are made to a student's account after enrolling in the plan, such as adding classes or room/board, the additional amount due must be paid or the Bursar's Office must be contacted to recalculate the plan. Deferred Payment Plan online enrollment for the Spring term will be available November 27, 2018.

**FINANCIAL AID REFUNDS**

Refunds for Spring semester 2019 will be available beginning January 31, 2019, for students who have registered, completed all paperwork in the Financial Aid Office, confirmed that they will be attending for the term on myTSU and have actual aid credited to their account. **All students are required to sign up for direct deposit. Direct Deposits may take up to three business days to post to bank account. Students who do not sign up will receive their refunds via checks mailed to their permanent addresses on file, beginning February 21, 2019. To sign up, log on to myTSU and select Student, then Refund Account Information. If parents have secured Plus loans (and the refund will be returned to them) or if your financial aid is Authorized or Memo (i.e., pending), you must make other arrangements for books.**

- **Changes to class schedules or room/board**, including withdrawing from the university, may result in a balance due to the university after a refund has been processed. Please monitor your account balance to prevent your class schedule from being deleted after receiving a refund.
- **ALL borrowers** must sign a promissory note with direct lending at <https://studentloans.gov/myDirectLoan/index.action>.
- **First time borrowers also** must complete the entrance counseling at <https://studentloans.gov/myDirectLoan/index.action>
- **Scholarship recipients** who have scholarships credited to their accounts from any sources will not receive automatic refunds. The Financial Aid Office must review these scholarships to ensure refunds are allowed. Students may request expedited reviews beginning, February 21, 2019, if they have credit balances on myTSU and are certain that refunds are allowed and due.
- **Parent Plus Loan** refunds will be sent directly to parents unless authorization to refund excess funds to student is indicated on the Federal Direct Parent Plus Loan Application . The Bursar's Office must review these loans and process checks in the parents' names. Parents may request expedited reviews beginning February 21, 2019, if they have credit balances on myTSU and are certain that refunds are due.

**CONTACT INFORMATION**

Website: [www.tnstate.edu/bursar](http://www.tnstate.edu/bursar)  
 Address: Tennessee State University, Bursar's Office  
 3500 John A. Merritt Blvd.  
 P. O. Box 9621  
 Nashville, TN 37209  
 Telephone: (615) 963-5472 (office)  
 (877) 288-0028 (toll free) - (615)963-7632 (fax)  
 Office Hours: 8:00 a.m. until 4:30 p.m. (Cashiers: 8:30 a.m. until 3:30 p.m.)