Welcome

An Academic Early Warning Retention Initiative Focused on Student Success
Tiger Alert is Tennessee State University’s academic early-alert monitoring system which provides the assistance needed for the enhancement of students’ academic success through faculty referral and intervention-based initiatives. Tiger Alert permits faculty to send a referral for individual students who are having difficulty with their classes and allows academic advisors to provide those students with service, information, and other resources.

Two Issues Arose in Student Success that Led to Early Alert Programming

**Retention rates**  
**Graduation rates**

Two Components of Early Alert Programs: Alert and Intervention
“Early Alert & Intervention began as a response to student behaviors believed to lead to attrition. Students did not always make the connection between their behaviors and their success at college; therefore intervention was implemented. If staff was able to identify these behaviors earlier and advise students a better course of action, then it appeared students were successfully redirected onto a track to persistence. Administrators began to see that some attrition sprang from preventable issues, such as clear expectations for academics, attendance, and academic engagement.”

Student Learning and Attrition
- Behaviors of Success
- Culture of Persistence

Targeting Academically Vulnerable Students

Additional Data Gathering and Predictive Support

Performance Based Funding
- TBR Based
- Grant Based

Academic Progress

YOU!
You are where the alerts begin! Your perception of and dedication to student success is the beginning of this process and ultimately what helps make this initiative possible and successful.

The Tiger Alert System
Although the system is not a person, once your alert is completed, three emails are sent out:
1- to the student
2- to you, the reporter
3- the Tiger Alert email address

Additionally, throughout the reporting period, reports are extracted and processed by the Tiger Alert administrator and sent to Advisors so the outreach process can begin.

Advisors
Advisors manage the outreach process and work with students to find successful strategies to change their course trajectory.
Here is what happens when Advisors receive their Tiger Alert reports

**METHODS OF OUTREACH**

**INITIAL EMAIL**

The first contact students receive from their advisor is an email that alerts them of their status in a course and requests that students come in for a meeting.

**PHONE CALL**

After the initial email, Advisors are to call students to encourage a meeting.

**FINAL EMAIL**

If there is still no response from the student, the Advisor is to send one last follow up email to students to encourage contact.

**INDIVIDUAL SUCCESS PLAN (ISP)**

The ideal outcome of the Tiger Alert process is to have students complete an Individual Success Plan (ISP) which outlines the student’s challenges and create a plan of action to rectify their academic standing.
You’ve already got the tool, actually- It starts in myTSU!

**Start here and login:** [https://mytsu.tnstate.edu/cp/home/displaylogin](https://mytsu.tnstate.edu/cp/home/displaylogin)

Click the **“Banner Services”** Tab and click on **“Faculty and Advisors”**
Click on “Tiger Alert Roster”

If you have “monitored” students in your courses you will see this page

Tiger Alert Sessions

<table>
<thead>
<tr>
<th>List of Courses requiring your Feedback</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provide Feedback between Jun 01, 2012 and Jul 31, 2012</td>
<td>Fall 2012- Tiger Alert</td>
</tr>
<tr>
<td>Feedback starts on Aug 01, 2012</td>
<td>Fall 2012- Tiger Alert</td>
</tr>
<tr>
<td>Feedback starts on Sep 01, 2012</td>
<td>Fall 2012- Tiger Alert</td>
</tr>
</tbody>
</table>

RELEASE: 8.5.1.2

If not, you will see

Tiger Alert Sessions

✔ You are not required to provide any feedback on students at this time.

RELEASE: 8.5.3
If you have “monitored” students in your courses, click on the feedback period that is available (signified by the blue link) and ONLY report on that period.

As you progress through the semester and submit for the second reporting period, please only report what is currently happening and/or has happened within that reporting period.

i.e. a student was doing poorly in the first reporting period but has improved. You don’t have to report the same thing as last reporting period AND you don’t have to report good standing for follow-up.
Once the course you have selected opens, you will see the students that are in your course. This is where you can report your students.

A few notes about this page:
- Click on the “Show/Hide” section of your students to make the Tiger Alert option appear (see purple shading)
- Check the Faculty Feedback Status to see if the student is Monitored or not (see red shading)
  - You may submit a Tiger Alert for an UNMONITORED student if you feel that they can truly benefit from the Alert and its outreach.

Student Names and T-Numbers will show up here
Based on the reason for the alert, please select the issue that most closely resembles your reason for the alert (see purple shading).

ADDITIONALLY, please provide context for your alert in the comments section. The more the Advisor knows, the better support they can provide to the student not (see red shading).

When you have completed these two steps, Click “Submit”
A Note about Alert Reasons/Issues

Providing context for the alert is helpful in addressing and curbing unsuccessful behaviors.
  • Please be detailed yet concise.
  • In addition, if there are specific actions that a student can take to be successful in your class, please include that.

**Note:** This system is an additional support to students; this does not replace speaking with/assisting students if they follow up with you about the Tiger Alert; If a student comes directly to you about a Tiger Alert, please work with them and let us know that you have through the Tiger Alert email address.
You will know that the Tiger Alert is complete when the “Faculty Feedback Status” says “Completed” (see purple shading). You can submit reports for all students in your course on this one web page.

If you would like/need to submit Tiger Alerts for another class, click on “[Provide Feedback for another Course]” in the bottom right hand corner (see red shading).
If you are a staff member, or not currently teaching a course but would like to report a student through Tiger Alert, you can visit this link (below) and fill out the following form:

[Link](https://tnstateu.az1.qualtrics.com/SE/?SID=SV_8G7vTslbqSahV8p)

Can also be found on your bookmark and the Tiger Alert Website.
QUESTIONS?

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