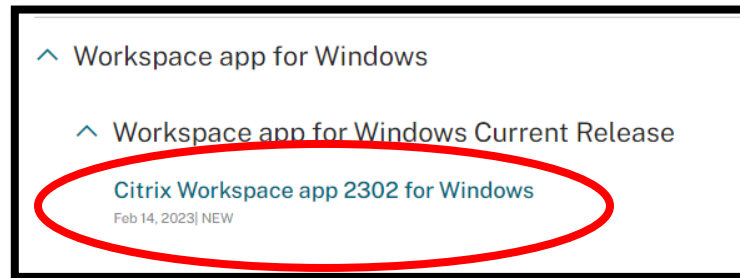


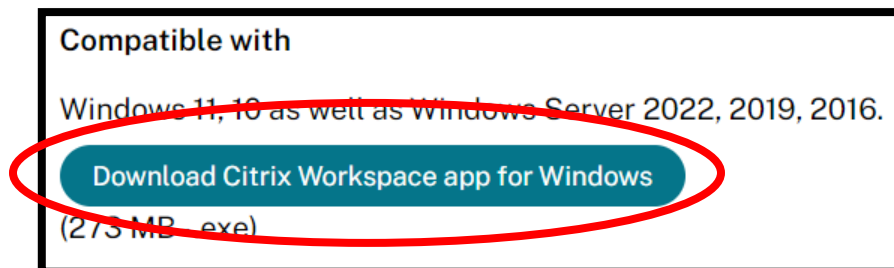
## Citrix Install and Remote Access Instructions (Windows)

Below are instructions for installing Citrix Workspace in order to have remote access to your TSU device or applications. For **FIRST-TIME INSTALL**, please follow the instructions below. For **EXISTING CITRIX USERS**, scroll down to the existing citrix users section to apply the updated configuration.

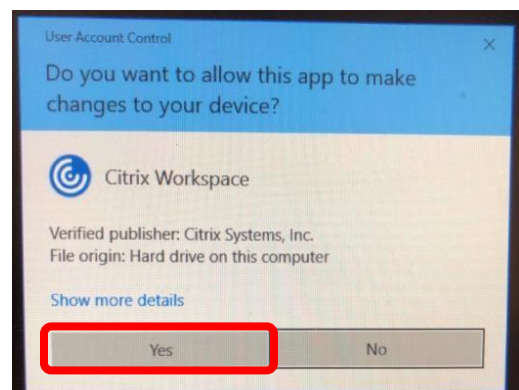
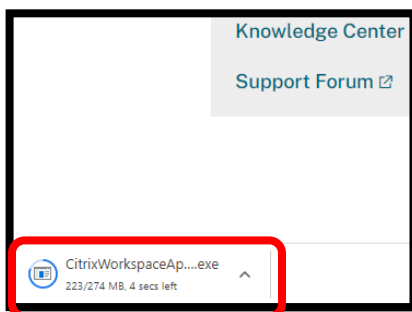
**Step 1:** Navigate to <https://www.citrix.com/downloads/workspace-app> . Click the link for the Windows Current Release version of Citrix Workspace.



**Step 2:** Click the Download Citrix Workspace App to install the application on your device.



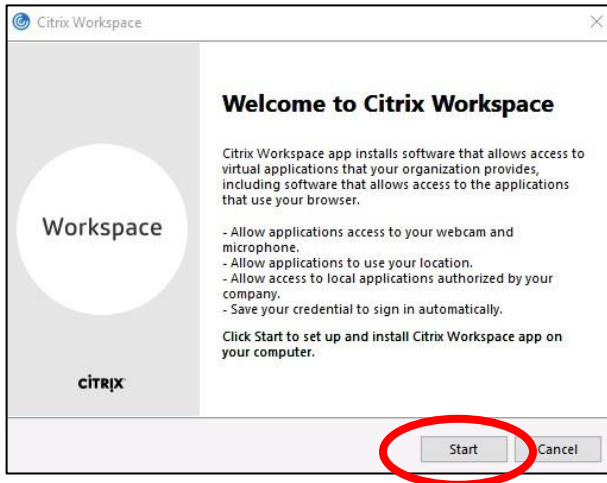
**Step 3:** Depending on your browser, an executable file will appear in the bottom left or top-right of your browser window. Click the file and run the application. Select **Yes** to allow changes.



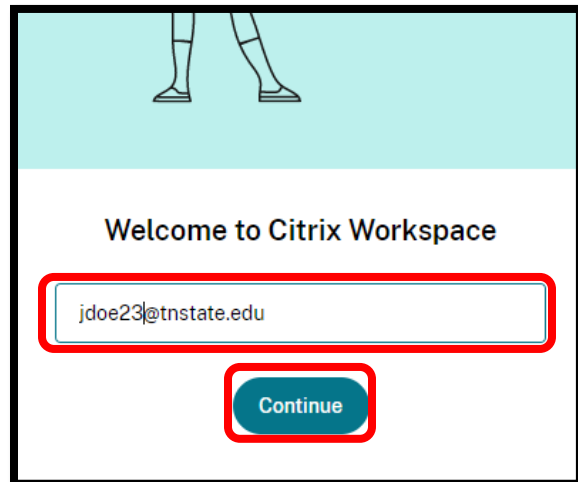
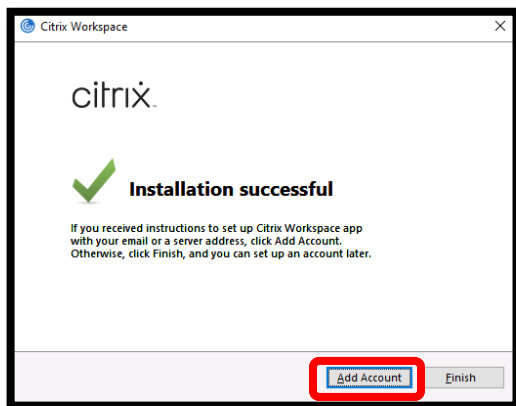
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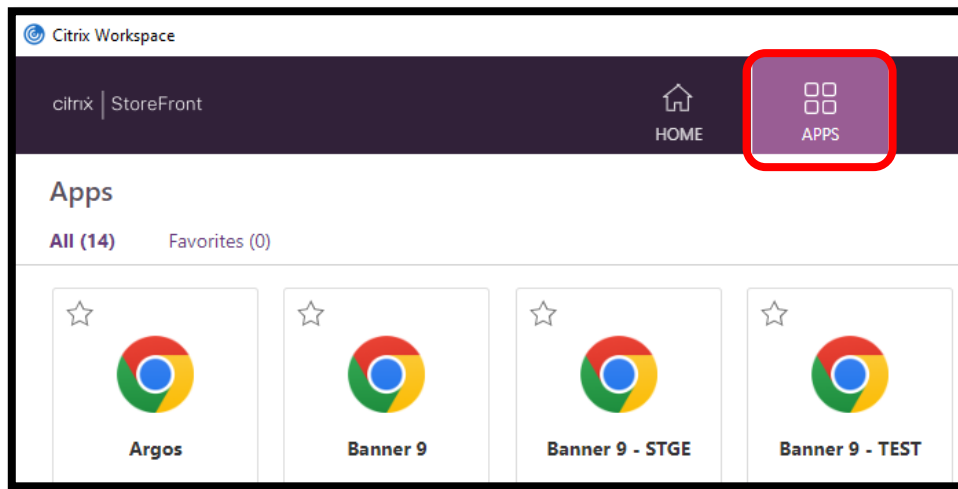
**Step 4:** Click **Start** to begin the installation. Make sure to agree with the user terms and select **Next** when prompted until the installation is completed.



**Step 5:** When the install completes, click **Add Account** and then enter your **TSU Email Address** (ex: [jdoe23@tnstate.edu](mailto:jdoe23@tnstate.edu)) in the Welcome to Citrix Workspace box. Click **Continue**.

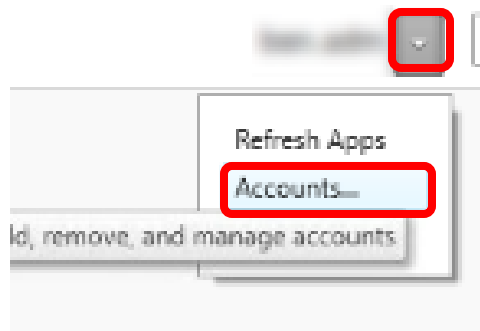


**Step 6:** You will be prompted to enter your **MyTSU** password. Click **Sign In** and complete your **MFA authentication**. After doing so you now have access to your Citrix Apps by clicking **Apps** at the top of the window.



### **FOR EXISTING CITRIX USERS!!!**

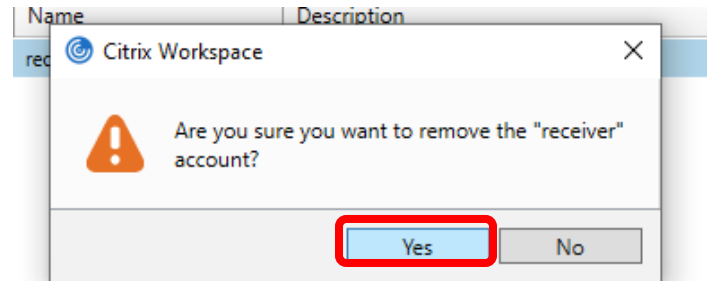
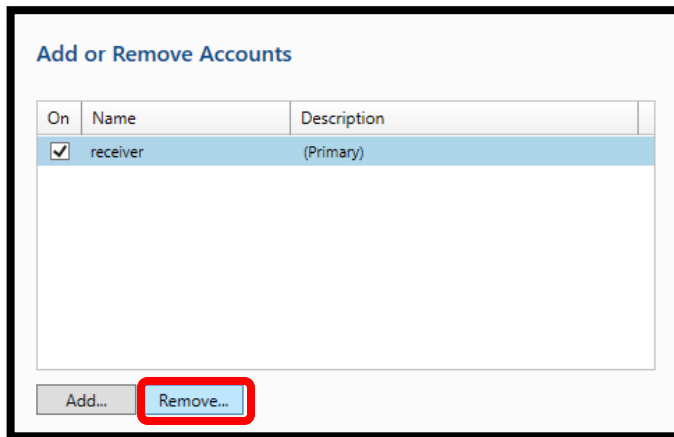
**Step 1:** Open Citrix and click the drop-down button next to your username or the word Sign-In. Select **Accounts**.



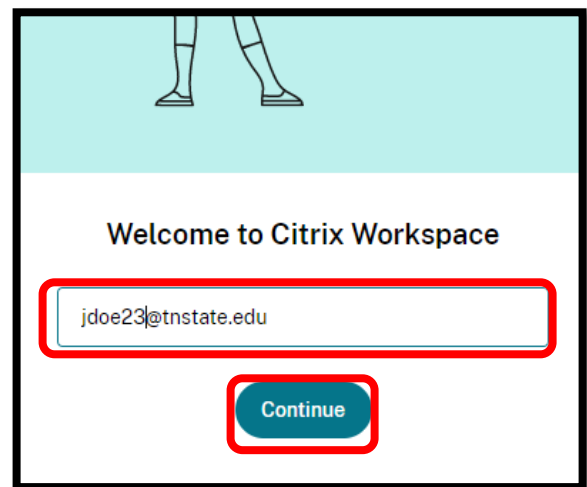
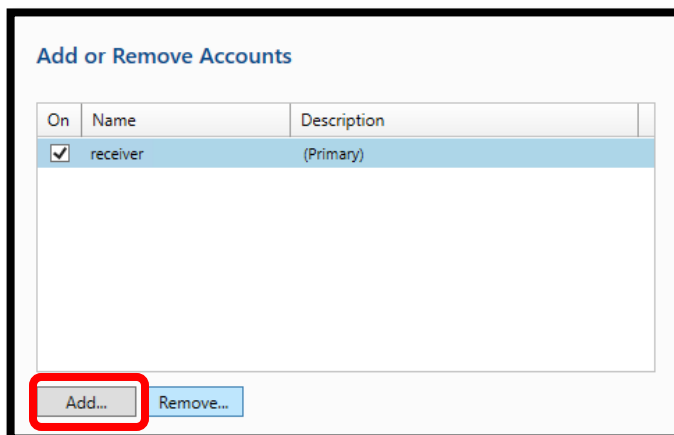
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**Step 2:** In the Accounts page, select the account **receiver** and click **REMOVE**. Select **Yes** when ask to delete the old receiver account.



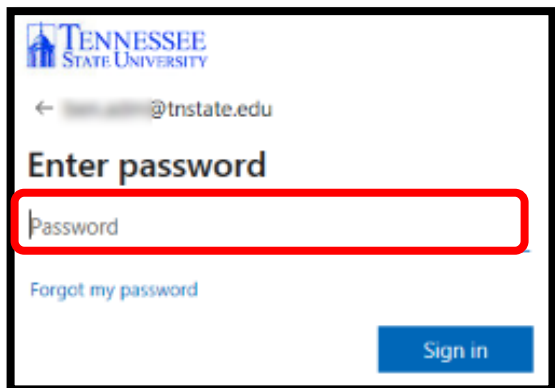
**Step 3:** Click **Add** and then you will be directed to the Welcome to Citrix Workspace screen. Enter your **TSU Email Address** and click **Continue**.



**Step 4:** You will be prompted to enter your **MyTSU** password. Click **Sign In** and complete your **MFA authentication**. After doing so you now have access to your Citrix Apps by clicking **Apps** at the top of the window.

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TENNESSEE STATE UNIVERSITY

← [redacted]@tnstate.edu

### Enter password

Forgot my password

Sign in



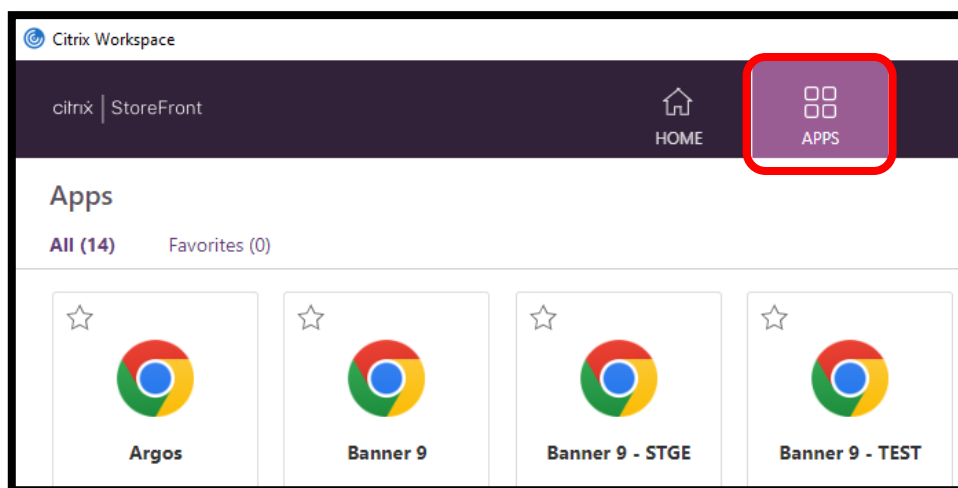
Citrix Workspace

citrix | StoreFront

HOME

APPS

Welcome [redacted]!



Citrix Workspace





citrix | StoreFront

HOME

APPS

### Apps

All (14) Favorites (0)

 Argos	 Banner 9	 Banner 9 - STGE	 Banner 9 - TEST
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